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**24-Hour Line: (800)696-5887**  
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**Simple, Direct Cremation Plan**  
**\$1,595\***

\* Includes:

- Licensed, Professional Cremation Services
- Removal from Place of Death
- Medical Examiner Fees
- Notification to Social Security and VA
- Cremation Container
- Sheltering of Deceased Prior to Cremation
- Transportation to Licensed Crematory
- Cremation Process and Fees
- Pick-up of Cremated Remains
- Courtesy Online Death Notice

**Serving all of Massachusetts**

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**[www.HamelLydon.com](http://www.HamelLydon.com)**

Supporting Member of the



## **FREQUENTLY ASKED QUESTIONS REGARDING SIMPLE, DIRECT CREMATION**

**Q: How does your cremation plan work?**

**A:** The funeral home is notified immediately at the time of death. After the nurse pronouncement of death is completed, the person's body is transported to our facility where it is held until proper medical certification is made. The death certificate is then completed and filed before a cremation permit is issued. The cremation is then scheduled.

**Q: Does the body have to be embalmed?**

**A:** No. If you choose simple, direct cremation, the body does not have to be embalmed under Massachusetts State Law.

**Q: What happens to the ashes after cremation?**

**A:** Cremated remains will be handled according to one's written instructions. They may be picked up by family members, personally delivered or mailed for a fee. We do offer other personalized options, such as a sea scattering.

**Q: How long does it take before I can receive the cremated remains back?**

**A:** 4-7 days on average

**Q: At the time of death, what is the cost for the cremation service?**

**A:** The complete cost of the simple, direct cremation plan includes removal of the deceased from the place of death, placement in a rigid, combustible container to meet the crematory's requirements, refrigeration of the remains for the mandatory 48 hours under state regulation, filing of the necessary papers and authorizations, Medical Examiner's affidavit and transfer to the crematory. Our simple, direct cremation plan is currently \$1,595. This is payable at the time services are rendered.

**Q: Do Social Security and Veterans' benefits apply?**

**A:** Yes. There are certain decedents whose heirs may be eligible for Social Security benefits or Veterans' benefits. Our Counselors are available to explain the regulations pertaining to eligibility for these death benefits.

**Q: May I pre-pay the cremation cost of \$1,595?**

**A:** Yes. For most, pre-paying is a smart decision. It is also safe to do as Massachusetts law requires 100% of your money be placed in a State approved pre-need Trust or insurance policy. We will file a claim and receive payment when need for our services arises.

**Q: What assistance do you offer my survivors after death?**

**A:** Our counselors will help your survivors arrange a Memorial Service, write an obituary, prepare memorial folders, obtain certified copies of the death certificate, arrange cemetery services, select a permanent memorial urn, grave marker or monument, notify Social Security office, file for the Veterans' and insurance benefits, provide helpful after-care and grief support.

**Q: If I don't want the remains back, what are my options?**

**A:** If a family does not want to pick up the remains or have them express shipped to an individual or cemetery, we can arrange a proper place of rest through sea scattering. This may be done either with or without the family's attendance and may also include any appropriate religious ceremony.

**Q: If I do not want a simple, direct cremation, can the funeral home be of any assistance?**

**A:** Yes. Our counselors have information regarding traditional funeral services followed by cremation, traditional funeral services followed by earth burial and information on caskets and burial vaults. Please feel free to call us to set up a meeting to discuss best options for you.