

Chamberland

Funerals & Cremations

COVID-19 Restrictions

In response to COVID-19 concerns, considering the recommendations and guidelines defended by the CDC and local and state authorities, we are making the following changes to our normal business procedures for the duration of the crisis.

Making Funeral Arrangements:

- Arrangements will be made via teleconference or Zoom conference. When this is not possible due to a family's lack of technology, a maximum of two (2) people may attend the arrangement conference in our office. You are encouraged to stay home if you have been exposed to or believe you may be symptomatic of COVID-19.

Viewings, Funeral Services, and Graveside Services:

- ALL are REQUIRED to wear a mask upon entering Chamberland. If there is a reason you cannot comply, please refrain from visiting our premise.
- Please respect the new norm of viewings. Lingered visitation is discouraged during this pandemic, thus the term "viewing". While Chamberland remains a warm, inviting environment, you are encouraged to come in to sign the guest book, leave a card of condolence, briefly view the video tribute, and briefly view your loved one. Your sacrificial, brief presence means more to the family, especially during this time, than they will be able to express.
- The number of guests allowed in the building will be limited to match current regulatory guidelines and level of comfort as the pandemic progresses. Please call us if you need further information or details.
- Always, we will urge social distancing.
- When we visit a facility other than Chamberland, we will respect and follow the guidelines of that facility.
- Graveside services are encouraged, as more guests can attend in an open environment. Such services are possible for interments, entombments, and inurnments. Live streaming is also available. Please note that a successful live stream depends on a good network connection which is beyond our control in some cases.

Facility Maintenance:

- We will clean and disinfect all areas of our facility throughout each day.

Condolences:

- We strongly encourage you to post your condolences to the family online at your loved one's memorial page, send flowers, write a personal note, or choose a personal way to let the family know your thoughts and prayers.

Live Stream and/or Stream Video:

- To make the funeral service available to those who cannot or choose not to attend, we will live stream the service on your loved one's memorial page with the family's permission. Please note that a successful live stream depends on a good network connection which is beyond our control in some cases.

Visiting Chamberland:

- We ask that you call our office prior to arrival if your visit is not for a loved one's viewing or service. If you need to speak with someone concerning pre-arrangements or another matter, call us to set a time to meet with you. We will try to help you over the phone so that you do not have to come inside our facility. Remember, we are accessible at all times to ease your mind.

In consideration of others, we ask that you:

- Not visit Chamberland if you have traveled internationally within the last 14 days;
- Refrain from visiting Chamberland if you are sick, have a fever or cough, or believe you have been exposed to anyone who has tested positive or has coronavirus symptoms;
- Practice social distancing by maintaining a six-foot distance from other people at Chamberland;
- Cover your nose and mouth with a flexed elbow when coughing or sneezing – even while wearing your mask;
- Wash your hands thoroughly and frequently with soap and water for at least 20 seconds.

Thank you for your understanding during this time. If you have any questions, do not hesitate to call us at 972-276-0333.

Sincerely,

The Chamberland Family