

WINDSOR HEALDSBURG MORTUARY & CREMATORY

FD 1925 & CR 383

9660 Old Redwood Highway, Windsor, CA 95492

PHONE (707) 838-6000 FAX (707) 838-7000

GENERAL PRICE LIST

Price is important, NO ONE SHOULD PAY MORE THAN IS NECESSARY FOR ANY SERVICE. You can be assured that our charges are based on actual expenses and that our total prices for funerals, cremations, caskets and services are very competitive. More importantly you can expect and will receive courteous, compassionate, personalized service from a staff dedicated to meeting your needs with people who will take the time to listen and make sure that every detail is followed to completion...

Our casket prices range from \$ 995.00 to \$ 6,995.00. Our minimum alternative container **is included in our cremation packages**. Our Alternative Cremation Container range is \$95.00 to \$495.00. We offer a rental casket (with insert) for \$ 1,295.00. Our urn prices range from \$ 40.00 to \$ 2,995.00. Current California State Sales Tax will be added to all merchandise sold in California. If you arrange a service that requires a standard or special sized casket, you may select from a selection of caskets directly from the manufacturer's photo book.

Casket pricing is determined mainly by composition. The most economical caskets are fiberboard, pressed wood and particle board (usually with a cloth covering). Metal caskets vary widely in price because of the thickness of the steel, the quality of the hardware and interior fabrics. Semi-precious metals such as copper and bronze are more expensive but, offer the best protection and longevity in the industry for those who seek it. Hardwood caskets are priced comparable to metal caskets and their price is affected by the amount of hand-crafting and hand-finishing and the availability of the wood used. The more prevalent hardwoods are easier to obtain and therefore more economical whereas the rare hardwoods are more difficult to get and are more expensive. If you elect not to use the minimum alternative container for cremation, we offer a variety of cremation container options. Urns are available in various materials, such as bronze, marble, metal, and different woods.

AFFORDABLE SERVICE WITH INTEGRITY

A final word... Windsor Healdsburg Mortuary and Crematory has been serving the Sonoma County and surrounding areas since 2004. It is not in our best interest, or yours, to "sell" you something you don't want or need. Please feel free to discuss all your options with one of our funeral directors and/or counselors. Thank you for considering our service and we will gladly assist you and your family.

"Prior to drafting any contract for goods or services, the responsible party or the decedent's survivor who is handling the funeral arrangements is entitled to receive a copy of any pre-need agreement in the possession of the funeral establishment that has been signed and paid for, in full or in part, by or on behalf of the decedent."

For more information on Funeral, Cemetery and Crematory matters, contact: Department of Consumer Affairs, Funeral and Cemetery Bureau, 1625 North Market Blvd., Ste S-208, Sacramento, CA 95834; or telephone (916) 574-7870.

Revised 05/21/2018

These prices listed herein are effective as of June 1, 2018

CREMATION PACKAGES

BASIC CREMATION PACKAGE (no viewing or ceremony)\$ 1,195.00*

This package includes (but is not limited to): our basic services of funeral director and staff, our overhead; local anytime (24 hours) removal, obtaining and filing legal documentation in our local county, an alternative container (fiberboard is the minimum requirement set forth by the State of CA), the cremation/crematory fee, a minimum, temporary urn, 1 Certified Copy of the Death Certificate, and minimum government fees (one Disposition Permit and the DCA Fee (Dept. Of Consumer Affairs Fee). Other cash advances, services, and merchandise selected by purchaser to be added as requested/needed. ***\$1,095.00 CASH payment price for an "at-need" basic cremation package only. Government fees additional to cash payment option. No substitutions or alterations to this package. This cash price option is NOT available for pre-arrangement services.**

If you want to arrange a basic cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering). The container included in our package is composed of fiberboard.

-Basic cremation (no ceremony)\$ 1,195.00

with alternative cremation container provided by purchaser

-Basic cremation with Memorial Service\$ 1,645.00

with alternative cremation container (fiberboard)

-Basic cremation (no ceremony) plus alternative container range \$1,297.72- \$6,595.84

(cloth covered pressed wood or polished wood casket price range, including local CA State Sales

Tax): 1,195.00 + (\$ 95.00 to \$ 4,995.00) + 8.125% CA State Sales Tax (on each alt. cont./casket in range)

ID VIEWING CREMATION PACKAGE\$ 1,495.00

This package includes (but is not limited to): our basic cremation package and 1 hour viewing *with dressing* in our chapel. Other cash advances, services, and merchandise selected to be added as requested/needed.

MEMORIAL SERVICE CREMATION PACKAGE..... \$ 1,645.00

This package includes (but is not limited to): our basic cremation package and the following items: use of facilities and staff for Memorial Service in our chapel (3 hr. max.), register book, and 50 prayer cards. Other cash advances, services, and merchandise selected to be added as requested/needed. **NO VIEWING INCLUDED IN THIS PACKAGE.**

ID VIEWING WITH CREMATION & MEMORIAL SERVICE PACKAGE\$ 1,995.00

This package includes (but is not limited to): our basic cremation package and the following items: 1 hour viewing *with dressing* in our chapel and use of facilities and staff for Memorial Service in our chapel (3 hr. max.), register book, and 50 prayer cards. Other cash advances, services, and merchandise selected to be added as requested/needed. Rental, cremation or combustible casket **NOT INCLUDED** in this package.

ONE DAY SERVICE CREMATION PACKAGE\$ 2,795.00

This package includes (but is not limited to): our basic cremation package and the following items: embalming, dressing, casketing, application of cosmetics, use of facilities and staff for viewing and funeral service (3 hr. max.), register book, and 50 prayer cards. Other cash advances, services, and merchandise selected to be added as requested/needed. Rental, cremation or combustible casket **NOT INCLUDED** in this package.

TRADITIONAL FUNERAL w/CREMATION PACKAGE \$ 3,295.00

This package includes (but is not limited to): our basic cremation package and the following items: embalming, dressing, casketing, application of cosmetics, use of facilities and staff for viewing, funeral, church and gravesite services (if applicable), hearse and flower car. Other cash advances, services, and merchandise selected to be added as requested/needed. Rental, Cremation or Combustible Casket NOT INCLUDED in this package.

WINDSOR HEALDSBURG CREMATORY (CR 383) – ITEMIZED FEES *(and other cremation services)*

Regular Crematory Fee (up to 250 lbs.)	\$ 600.00
After Hours/Weekend Cremation Fee(additional, for CRs outside of reg. bus. hrs.)	\$ 250.00
Witness “Special Request” (Add’l, fee for special specific CR date/time w/n reg. bus. hrs.) ...	\$ 250.00
Oversized Crematory Fee (>251 lbs.; add’l to Reg. Crematory Fee)	\$ 250.00
Witness Cremation Service (Up to 5 people, 30-minute maximum)	\$ 200.00
RUSH Cremation Charge (additional cost, permitting availability)	\$ 200.00
Scattering Cremated Remains at Sea (at convenience off local CA coast by boat)	PRICE QUOTE
Scattering Cremated Remains at Sea (off another CA Co. Coast OR by air)	PRICE QUOTE
Shipping Cremated remains (min. quote. Dependent upon weight, destination, etc.)	\$ 150.00
Thermal Reduction (refrigeration, first four days)	\$ 295.00
Thermal Reduction (refrigeration, per day, after first four days, additional)	\$ 75.00
Pacemaker Removal	\$ 75.00
Splitting Cremated Remains (each portion)	\$ 50.00
California Disposition Permit	\$ 12.00
Department of Consumer Affairs Cremation Fee (each cremation done in CA)	\$ 8.50

The goods and services shown in this price list are those we provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

BASIC SERVICES OF FUNERAL DIRECTOR, STAFF AND OVERHEAD \$ 1,495.00

This fee is already included in our “package prices” or our services that have been grouped together and discounted for convenience. For example: the “Traditional Funeral” and “Basic Cremation,” “Immediate Burial” and “forwarding or receiving remains” packages. This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. In the event that one of our packages doesn’t specifically meet your needs, this fee will be itemized along with the specific services selected.

This is a non-declinable fee we charge every customer for our professional expertise in assisting them with their preferences. It includes- but is not limited to: a proportionate share of the professional licenses, utilities, insurance, (business & building taxes and salary expenses required to serve you), arrangement conference, contact with clergy, cemetery, or common carrier, administrative & clerical services, supplies, obtaining signature and preparation of death certificate, assistance with union, insurance, Vets & Social Security papers, and 24 hours on-call service. In addition, this fee includes a proportionate share of our basic overhead cost.

OTHER PROFESSIONAL SERVICES

Embalming*	\$ 650.00
.....(autopsied remains-additional)	\$ 250.00
Restorative Art(per hour)	\$ 100.00

**(Except in certain special cases, embalming is not required by law. Embalming may be strongly recommended or necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or direct burial. For arrangements without embalming, thermal reduction, (or refrigeration), is available for an additional cost).*

Preparing and filing documentation for insurance assignments or creditor’s claims \$ 450.00

Preparing legal documentation for transiting remains out of the country (as required by some foreign Consular Generals) to foreign countries (*this does not include actual fees from other agencies or transportation to those agencies that will be treated as a cash advance*) \$ 250.00

Local Removal* (during regular business hours) \$ 350.00
 (after regular business hours; **included in package prices**; add'l if itemized) \$ 200.00
 (second attendant for removal, **additional**) \$ 100.00
 (each extra attendant, **additional**) \$ 100.00
**Situations stemming from unique circumstances (including but not limited to: time, mileage, extra manpower, etc.) will be charged in addition on a "per case" basis* \$ Price Quote

Other preparation of remains (bathing, setting features, disinfecting, etc.) \$ 200.00

Dressing, casketing and cosmetics (each item) \$ 100.00

Obituary Submission Fee (additional to cost of obituary) \$ 100.00

Hair styling \$ 95.00

Thermal Reduction (refrigeration) of remains (in lieu of embalming, first four days) \$ 295.00

Thermal Reduction (refrigeration) of remains (in lieu of embalming, per day) \$ 75.00

Make arrangements at another location outside of WH (yet within local area) \$ 75.00
(arrangements done outside of local area TBD at time of need based on time, mileage, etc.)

Coordinating/arranging special services* \$ 75.00 to \$ 250.00
 (i.e. honor guard, cemetery, church; minimum) *Funeral Director's attendance at service not included.

Obtaining a Doctor's signature on a death certificate (local) \$ 50.00

Obtaining a Doctor's signature on a death certificate (outside of local area) \$ 50.00 to \$ 150.00

Filing Legal Documentation (OUTSIDE of the local county) \$ 50.00 to \$ 150.00

Preparing documents for re-filing a Disposition Permit OR an Amendment \$ 50.00 to \$ 95.00

FACILITIES AND STAFF

Use of facilities & staff for Memorial Service (3 hours) \$ 500.00

Use of staff & equipment for Graveside Service \$ 600.00

Use of facilities & staff for Funeral Service (3 hours) \$ 500.00

Use of facilities for visitation/viewing (per day) \$ 400.00

Use of facilities for Tahara Service (during reg. bus. Hrs.) \$ 150.00

Use of facilities for Evening Tahara Service (after 5 pm)	\$ 200.00
Use of preparation room (for private autopsy, tissue recovery, etc. during regular bus. Hrs.)	\$ 500.00
Use of preparation room (for private autopsy, tissue recovery, etc. after reg. business hrs)	\$ 750.00
Staff charge for evening, weekend or Holiday service (in addition to standard service)	\$ 300.00
Staff services for service/gathering at another facility (estimate)	\$ 250.00 to \$ 500.00
Private I.D. Viewing (60 min. max.; additional prep. charges may apply)	\$ 250.00

AUTOMOTIVE EQUIPMENT

Hearse (local service)	\$ 350.00
Limousine (local service)	\$ PRICE QUOTE
Motor equipment to San Francisco/Colma (additional, each)	\$ 300.00
Utility vehicle/Flower Car (local service)	\$ 100.00
<i>(trips outside of area will be quoted at need on a time and mileage basis at \$3.00/mile one way)</i>	

DISPOSITION SERVICES

SHIP-IN FROM ANOTHER FUNERAL DIRECTOR \$ 1,895.00

Includes but not limited to basic services of funeral director, staff and overhead, other preparation of the remains, reviewing, updating and refilling legal paperwork for local disposition, transportation to and from local airport and disposal of shipping container. Other services, merchandise or cash advances chosen by purchaser to be added as needed.

SHIP-OUT TO ANOTHER FUNERAL DIRECTOR \$ 2,495.00

Includes but not limited to basic services of funeral director, staff and overhead, local, one attendant anytime (24 hours) removal, embalming and other preparation of remains and out of town transportation, and “combo unit” shipping container. Other services, merchandise or cash advances chosen by purchaser to be added as needed.

DIRECT BURIAL (no ceremony, delivery only) \$ 1,895.00*

Includes but is not limited to basic services of funeral director, staff and overhead, local, one attendant anytime (24 hours) removal, contacting cemetery, “non-hearse” vehicle for transportation to (local) cemetery, casketing remains. Out of town transportation, other services, merchandise or cash advances chosen by purchaser to be added as needed.

GRAVESIDE SERVICE \$ 2,395.00*

Includes but not limited to basic services of funeral director, staff and proportionate amount of our overhead, local, one attendant anytime (24 hour) removal, other preparation of the remains (casketing), hearse to local cemetery, contacting cemetery and clergy, arrangement and care of floral tributes, and register book and printing of 50 prayer cards. Out of town transportation, other services, merchandise, or cash advances chosen by purchaser to be added as needed.

TRADITIONAL FUNERAL PACKAGE \$ 3,295.00*

Includes but not limited to: basic services of funeral director and staff, proportionate amount of our overhead, local, one attendant anytime (24 hour) removal, arrangement conference, scheduling service times with church, clergy and cemetery, embalming, dressing, cosmetics, casketing, use of facilities and staff for visitation (up to 2 days), use of facilities and staff for vigil service, use of facilities and staff for funeral service, acknowledgement cards, register book, printing of 50 prayer cards, hearse (local), contacting clergy and cemetery, arrangement and care of floral tributes.

DIRECT INT'L SHIP-OUT PACKAGE (NO SERVICES OR VIEWING) \$ 3,695.00*

(This package will be quoted accurately at time of need. Price will vary depending on exact services and merchandise selected). Package includes (but not limited to): professional services of funeral director and staff, local, one attendant anytime (24 hour) removal, obtaining and filing legal paperwork, embalming, dressing, cosmetics, casketing, legal and consular documentation prep, all trips to get legal paperwork ready, Secretary of State fees, County Clerk fees, County Health Dept. Fees (including 1 Death Certificate and transit permit), air tray, **\$995 casket allowance** and delivery to local airport. Airfare or other services, merchandise or cash advances selected by purchaser to be added as needed. **PKG PRICE WITHOUT CASSET: \$2,700.00.**

TRADITIONAL FUNERAL WITH SHIP-OUT TO INT'L COUNTRY PKG \$ 4,495.00*

(This package will be quoted accurately at time of need. Price will vary depending on exact services and merchandise selected). Package includes (but not limited to): basic services of funeral director and staff; proportionate amount of our overhead; local, one attendant anytime (24 hour) removal; arrangement conference; scheduling service times with church and clergy; embalming, dressing, cosmetics, casketing; use of facilities and staff for visitation (up to 2 days), vigil service, funeral service, and church service; acknowledgement cards; register book; printing of 50 prayer cards; hearse (local); arrangement and care of floral tributes; legal and consular documentation prep, all trips to get legal paperwork ready, Secretary of State fees, County Clerk fees, County Health Dept. Fees (including 1 Death Certificates and transit permit), air-tray and delivery to local major airport. (THIS PACKAGE DOES NOT INCLUDE: casket, airfare or other services, merchandise or cash advances not listed above).

DONATION TO SCIENCE PACKAGE..... \$ 995.00*

(*=Quote accurately at time of need. Price will vary depending on exact services and merchandise selected)
(Includes but not limited to: professional services of funeral director and staff, local, one attendant, anytime (24 hours) removal, obtaining and filing legal paperwork, thermal reduction, and California Disposition Permit. Other services, transportation or merchandise selected by purchaser to be added as needed.)

CASH ADVANCES, MISCELLANEOUS SERVICES, ITEMS AND CHARGES

Any cash advances, misc. services, items and/or charges not found prior on this list will be quoted at the time of need on an "as-needed" basis. Since these prices represent some items that WINDSOR HELADSBURG MORTUARY has no control over, price increases or changes can happen at any time regarding this list. We will strive to keep it as current and up to date as possible.

Transportation for obtaining consular documentation	(for shipping remains)	\$ 300.00 to \$575.00
Airline Airfare.....	(Price varies. We call multiple airlines and obtain best rate)	PRICE QUOTE
Ziegler Unit	(Sealing Container for shipping UN-embalmed remains)	\$ 495.00
Combo-Shipping Unit	(required by airline)	\$ 395.00
Obituary Notices	(Price varies with agency, length of text and photo)	PRICE QUOTE
Air Shipping Tray	(required by airline)	\$ 225.00
Clergy Honorarium	(suggested)	\$ 50.00 to \$ 250.00
Wooden Flag Display Case	(rent for Memorial Service \$25.00)	PRICE QUOTE
Prayer Cards (we do not charge our families for the cards, only the printing):		
Cards per (8up Sheet) 104, (additional, this charge is for non-WHM families)		\$ 50.00
Printing of Holy Cards: per 25	\$ 50.00
 per 50	\$ 65.00
 per 75	\$ 85.00
 per 100	\$ 95.00
Register Book	(starting at)	\$ 50.00
Urn Engravings	(starting at)	\$ 25.00
Urn Delivery Charge	(varies/delivery type: Overnight, two-day, ground)	\$ 95.00 to \$ 250.00
Felt Bags for Urns	(assorted colors)	\$ 25.00
Certified California Death Certificates	(each, Sonoma County)	\$ 21.00
Audio Music CD	(for service @ WHM, up to five songs plus CD)	\$ 20.00
Phone Calls and Faxes	(Minimum charge. Long Distance to be quoted at time of need)	\$ 20.00
Easel Rental.....	(for memorial service, price per easel)	\$ 20.00
Acknowledgement Cards	(per box of 25)	\$ 20.00
Rosary Beads	(black or white, each)	\$ 15.00
Brochures	(printed in either color or black and white; each)	\$ 1.50 to \$ 8.00
<i>(Color brochures are quoted by complexity and production time at time of need.</i>		

WARRANTIES AND DISCLAIMERS

- *The goods and services listed in this General Price List are for the families we serve. On your contract, you may select a group of services bundled and discounted in a “package price” or have each service individually itemized. Either way, the goods and services shown below are those we can provide to our customers. You may choose only the items you desire. **However, any funeral arrangements you select will include a charge for our basic services and overhead.** If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.*
- *For Health and Safety reasons, we require either refrigeration or embalming within 24 hours after receipt of remains.*
- *This General Price List does not include prices for certain items that you might ask us to purchase for you, such as cemetery services, flowers, and obituary notices. The price estimates for those items will be shown on your statement describing the funeral good and services you selected.*
- ***Windsor Healdsburg Mortuary** provides discounted service packages with purchase of merchandise from our funeral home. These packages represent a substantial savings from the same goods and services if individually selected from our itemized list. These discounted packages are available **ONLY** to families who purchase a casket or cremation container from this funeral home. If casket or cremation container is provided by family, Windsor Healdsburg Mortuary reserves the right to itemize all charges that would have been grouped together and discounted in said package(s).*
- *All final dispositions and services for the cremated remains will be arranged directly by the family with the service of their choice. Windsor Healdsburg Mortuary and Crematory assumes no liability or responsibility for the private disposition of cremated remains.*
- *Except as otherwise expressly stated in this agreement, Windsor Healdsburg Mortuary & Crematory makes no representation or warranty of any kind, implied or expressed with respect to any merchandise purchased by the customer other than the written warranty of the manufacturer. Except as otherwise expressly stated in this agreement, Windsor Healdsburg Mortuary & Crematory does not extend and expressly disclaims all warranties, express or implied, including warranties of merchantability, fitness for a particular purpose and noninfringement.*
- *Windsor Healdsburg Mortuary realizes the loss of a child is both unnatural and devastating to their parents and family. **Therefore, we do not charge any professional services to the family** dealing with the loss of a child under 18 years of age.*

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