

The Protocol & Disclosure/Disclaimer
For
Peace Chapel Funeral Home

The Federal Trade Commission Regulation Rule for the "Funeral Industries Practices" requires certain disclosures and prohibits misrepresentations. This Disclosure/Disclaimer and Protocol form is a checklist. We ask those we serve to read and sign it. If during the arrangements for the below named decedent, our firm did not do any of the following please circle the statement.

Name of Deceased _____ DOD _____

I/We were given/shown a General Price List, effective May 17, 2016 prior to discussing prices, services, or merchandise.

I/We were given/shown an Outer Burial Container Price List, effective May 17, 2016 prior to discussing prices of containers.

I/We were given/shown a Casket/Container Price List, effective May 17, 2016 prior to discussing prices of caskets.

I/We received a current copy of the Arizona State Consumer Guide Information Brochure.

I/We were told that embalming is not required by law except in certain special cases. If it is provided, this was done with my/our permission.

I/We understand the law does not require the purchase of an outer burial container, although most cemeteries require them.

I/We understand full payment is due 48 hours before final disposition of services are rendered.

Vital Records offices will **No** longer allow us as the funeral home to order your free government issued death certificates. You are able to order all certified death certificates from the Maricopa Office of Vital Records. Their main telephone number for information is (602) 506-6805. You may also order online by going to www.azdhs.gov/vitalrcd. There are four locations in Maricopa for your convenience: 3221 North 16th Street #101, Phoenix, 4419 east Main Street, Mesa, 3003 West Thomas Rd, Phoenix, 1950 North 95th Ave #182, Phoenix. There are also two Pinal Vital Record Offices: 41600 West Smith Enke Rd, Maricopa – (520) 866-4621, and 36235 N Gantzel Rd, San Tan Valley – (502) 866-4670. We suggest calling their office to verify if your death certificates are ready and you have what you need to purchase certificates.

I/ We were informed that when choosing a package with programs, the funeral home must have all information and pictures for said program 72 hours before date needed. If all information is not in on time, programs are **not** guaranteed.

I/We were informed that any and all unclaimed personal property will be destroyed after 30 days.

Name

Date