



EFFECTIVE June 30, 2021 Update

Lakeland Funeral & Cremation Centre is committed to following the Provincial and local Public Health protocols – and we will be making adjustments to our service and procedures as the situation unfolds.

As the Government of Ontario moves into province wide STAGE 2 Re-opening, new protocols for activities relating to funeral and cemetery services come into effect. This is in order to protect the families we serve, guests to our facilities and grounds, and our staff. Always, the health and safety of all who attend our facilities continues to be of utmost importance.

The following restrictions will apply:

Size of Funeral Services – Attendance at funeral and memorial services are limited to a capacity calculation of 25% (within our building this calculation means we can accommodate **25 attendees** to a service, visitation etc.) Outside graveside services may accommodate more attendees, with limits set by individual cemeteries, and with adequate staffing requirements. Immediate family members, clergy and musicians are included in the capacity maximum. Excluded from the maximum are our staff only. All attendees must pre-register, and funeral directors will advise on the RSVP and contact reporting process for all scheduled visitations and funeral services. ZOOM broadcast of services are available to ensure all family and friends can attend remotely.

Size of Cemetery Services – Outside graveside services **may accommodate more than 25** attendees, with limits set by individual cemeteries, and with adequate staffing requirements. All attendees must pre-register, and our staff will advise on the RSVP process and contact reporting process at time of making arrangements.

Masks are mandatory for all guests and staff while attending services, **inside or outside**. Please bring your own with you. **Social distancing** requirements remain in effect.

Our staff are available for **in person meetings**, but we kindly ask that these be by appointment to ensure capacity and time constraints are considered. A maximum 2 people may attend to make arrangements. This ensures that we are able to maintain social distancing and health & safety expectations within our meeting/office areas for the protection of all visitors and staff.

Alternative Meeting Arrangements - Alternatively Pre-planning and At Need meetings can be conducted online via ZOOM, by email or telephone. Our staff will assist you in this process in order to minimize need to meet in person.

Cleaning & Sanitation will be ongoing – all public areas, including washrooms, will be cleaned and sanitized regularly, and several hand sanitizing stations will be available at the entrances and inside our facilities.

Follow Us on social media to keep updated on our service offerings.