



EFFECTIVE August 1, 2021 Update

Lakeland Funeral & Cremation Centre is committed to following the Provincial and local Public Health protocols – and we will be making adjustments to our service and procedures as the situation unfolds.

As part of the STAGE 3 Re-opening, we are pleased to advise that expanded services offerings relating to funeral and cemetery services are now in effect. Our priority continues to be the health and safety of the families we serve, guests to our facilities and grounds, and our staff.

The following service options now apply:

Size of Funeral Services – Attendance at funeral and memorial services are limited to our ability to maintain social distancing only (within our building this calculation means we can accommodate **50 attendees** to a service). There are **no limitations on visitations**, although be aware that social distancing is still in effect, and queuing systems will be used to maintain this. For sit down services, attendees must pre-register. Contact information will be required. **ZOOM broadcast of services are available to ensure all family and friends can attend remotely.**

Reception Services - because of public health protocols related specifically to food and beverage services, the maximum capacity is 25 people for sit down table catered services only (mixing & mingling is not permitted). However, we are continuously monitoring these rules and will expand this service as soon as we can. Please speak with our staff directly for the most recent information.

Size of Cemetery Services – Outside graveside services **may accommodate up to 100** attendees, with limits set by individual cemeteries. Social distancing protocols will apply.

Masks are mandatory for all guests and staff while attending services, inside or outside. Please bring your own with you. **Social distancing** requirements remain in effect for all service options.

Our staff are available for **in person meetings**. Maintaining social distancing and health & safety expectations within our meeting/office areas is for the protection of all visitors and staff. Pre-planning and At Need meetings can also be conducted online via ZOOM, by email or telephone. Our staff will assist you in this process should you prefer this option.

Cleaning & Sanitation will be ongoing – all public areas, including washrooms, will be cleaned and sanitized regularly, and several hand sanitizing stations will be available at the entrances and inside our facilities.

Follow Us on social media to keep updated on our service offerings.