



EFFECTIVE April 19, 2021 Update

Lakeland Funeral & Cremation Centre is committed to following the Provincial and local Public Health protocols – and we will be making adjustments to our service and procedures as the situation unfolds.

As the Government of Ontario moved into the STAY AT HOME province wide lockdown on April 19, 2021, new protocols and restricted activities relating to funeral and cemetery services came into effect. This is in order to protect the families we serve, guests to our facilities and grounds, and our staff. Always, the health and safety of all who attend our facilities continues to be of utmost importance.

The following restrictions will apply:

Size of Funeral Services – Regardless of the location of our services (within our building, at a cemetery, or at another venue/church etc.) we are limited to 10 attendees at a prescribed time. Immediate family members, clergy and musicians are included in the 10 person maximum. Excluded from the maximum of 10 attendees are our staff only. All attendees must pre-register, and funeral directors will advise on the RSVP and contact reporting process for all scheduled visitations and funeral services. ZOOM broadcast of services are available to ensure all family and friends can attend remotely.

Size of Cemetery Services – attendance at graveside services is a maximum of 10 people for graveside services (same conditions as funeral services). All attendees must pre-register, and our family service coordinators will advise on the RSVP process and contact reporting process at time of making arrangements.

Masks are mandatory for all guests and staff while attending our place of business, **inside or outside**. Please bring your own with you.

Walk In Non-Essential Visits (unscheduled) are strongly discouraged. Please call or email in advance to make an appointment with our staff. At the time of booking we can discuss alternatives to face to face meetings if applicable. This will help to maintain the STAY AT HOME provincial guideline. Our staff are available for in person meetings if required, but we kindly ask that these be pre-arranged.

Meeting Arrangements Online - Pre-planning and At Need meetings can be conducted online, via ZOOM or email or phone. Our staff will assist you in this process in order to minimize need to meet in person. Alternatively, if in person meetings are required, a maximum 2 people may attend to make arrangements. This ensures that we are able to maintaining social distancing and health & safety expectations within our meeting/office areas.

Cleaning & Sanitation will be ongoing – all public areas, including washrooms, will be cleaned and sanitized regularly, and several hand sanitizing stations will be available at the entrances and inside our facilities.

Follow Us on social media to keep updated on our service offerings.

