



EFFECTIVE June 30, 2021 Update

Highland Park Funeral Centre is committed to following the Provincial and local Public Health protocols – and we will be making adjustments to our service and procedures as the situation unfolds.

As the Government of Ontario moves into the province wide **Stage Two Reopening** on June 30, 2021, new protocols for activities relating to funeral and cemetery services come into effect. This is in order to protect the families we serve, guests to our facilities and grounds, and our staff. Always, the health and safety of all who attend our facilities continues to be of utmost importance.

The following restrictions will apply:

Size of Funeral Services – Attendance at funeral and memorial services are limited to a capacity calculation of 25% (within Highland Park Funeral Centre this calculation means we can accommodate **60 attendees** to a service, visitation etc.) All attendees must pre-register, and funeral directors will advise on the RSVP and contact reporting process for all scheduled visitations and funeral services. ZOOM broadcast of services are available to ensure all family and friends can attend remotely.

Size of Cemetery Services – attendance at graveside services is set by individual cemeteries. At Highland Park and Little Lake Cemeteries, a maximum of 75 people for graveside services is permitted, if coordinated directly with a funeral home, with prescribed staffing required. For family only services, maximum attendance is 30 people (with prescribed staffing required). All attendees must pre-register, and our family service coordinators will advise on the RSVP process and contact reporting process at time of making arrangements.

Masks are mandatory for all guests and staff while attending our place of business, **inside or outside**. Please bring your own with you.

Our staff are available for in person meetings, but we kindly ask that these be by appointment to ensure capacity and time constraints are considered. A maximum 2 people may attend to make arrangements. This ensures that we are able to maintain social distancing and health & safety expectations within our meeting/office areas for the protection of all visitors and staff.

Alternative Meeting Arrangements - Alternatively Pre-planning and At Need meetings can be conducted online via ZOOM, by email or telephone. Our staff will assist you in this process in order to minimize need to meet in person.

Cleaning & Sanitation will be ongoing – all public areas, including washrooms, will be cleaned and sanitized regularly, and several hand sanitizing stations will be available at the entrances and inside our facilities.