



EFFECTIVE August 1, 2021 Update

Highland Park Funeral Centre is committed to following the Provincial and local Public Health protocols – and we will be making adjustments to our service and procedures as the situation unfolds.

As part of the **Stage Three Reopening**, we are pleased to advise a loosening of protocols for activities relating to funeral and cemetery services. As always, our priority is to protect the families we serve, guests to our facilities and grounds, and our staff.

The following service options are now available:

Size of Funeral Services – Attendance at funeral and memorial services is limited to our capacity based on our ability to maintain social distancing (within Highland Park Funeral Centre this calculation means we can accommodate approximately **75 attendees** for a sit down service). There are no limitations on visitations, although be aware that social distancing is still in effect, and queuing systems will be used to maintain this. For sit down services, attendees must pre-register. Contact information will be required. **ZOOM broadcast of services are available to ensure all family and friends can attend remotely.**

Size of Cemetery Services – attendance at graveside services is set by individual cemeteries. At Highland Park and Little Lake Cemeteries, a maximum of 100 people for graveside services is permitted. Social distancing is required.

Masks are mandatory for all guests and staff while attending our place of business, inside or outside. Please bring your own with you.

Our staff are available for in person meetings. Social distancing and health & safety expectations within our meeting/office areas for the protection of all visitors and staff are in place. Alternatively Pre-planning and At Need meetings can be conducted online via ZOOM, by email or telephone.

Reception Services - because of public health protocols related specifically to food and beverage services, the maximum capacity is 25 people for sit down table catered services only (mixing & mingling is not permitted). However, we are continuously monitoring these rules and will expand this service as soon as we can. Please speak with our staff directly for the most recent information.

Cleaning & Sanitation will be ongoing – all public areas, including washrooms, will be cleaned and sanitized regularly, and several hand sanitizing stations will be available at the entrances and inside our facilities.

