



Wilson Funeral Home, LLC

“A Family Owned Funeral Home.”

BEST PRACTICES: Cremation Protocols

At Wilson Funeral Home, LLC we take seriously the great trust you place in us to in the handling and coordination of the cremation process. We believe what sets our cremation services apart from the majority of cremation providers and funeral home is **disclosure of operational protocols**. Letting are families know how exactly how their loved one will handled from first being entrusted in our care to us **Independently** transferring their loved one to the crematory. **Independent Transfer** is confirmed and documented by Lighthouse Crematory. This is a protocol designed by Jason Wilson. The fact that Lighthouse Crematory is Independent with no financial partnership/business arrangements with any funeral home ensures there is no **“Self-Regulation”**. This preserves a system of checks and balances between the Funeral Home/Cremation Service and Crematory. Further, Lighthouse Crematory’s operational protocols are readily available and they are willing to answer and questions.

- 1. Independent transfer from the funeral home to the crematory.** Certified by the Crematory. We do not load our transfer vehicles with several decedents and do a “Bulk” transfer to the crematory.
- 2. Direct transfer from place of death to funeral home.**

We go directly to the place of death and directly back to our funeral home. There are no stops in between to go to another hospital, hospice or nursing home to retrieve another decedent.
- 3. Remains will be Sheltered at Wilson Funeral Home.**

Prior to cremation your loved one will be sheltered at Wilson Funeral Home in Gray. e.g.) your loved one will not be kept in a vehicle at a public parking lot, a garage, or a personal residence.
- 4. Alternative Container or Casket Selected for Cremation is labeled with Name of Decedent, Place of Death, and Date of Death at 3 Locations.**
- 5. Personal Witness of labeling of the Alternative Container or Casket (which contains the decedent) by the Crematory Operator at the Crematory.**

6. Retrieval of cremated remains ONLY

Once the cremation is complete and the cremated remains have been properly processed, we will personally retrieve your loved one's cremated remains from the crematory and bring them directly to the funeral home or place of disposition. We do not allow crematory operators or staff to put your loved one's cremated remains in a delivery vehicle alongside many other cremated remains and drive around making deliveries to various funeral homes and cremation providers. (You do have the option to retrieve the cremated remains directly from the crematory.)

7. Signed Release of Cremated Remains.

The transfer of cremated remains must be accompanied by signed release/receipt, indicating transfer of custody. Only the next of kin or appointed person of the next of kin can receive custody of the cremated remains.