

COVID-19 Funeral Assistance Line Number

**Applications begin on April 12, 2021
844-684-6333 | TTY: 800-462-7585**

**Hours of Operation:
Monday - Friday
8 a.m. to 8 p.m. Central Time**

You will be able to call this dedicated toll-free phone number to get an application completed with help from FEMA's representatives.

No online applications will be accepted.

Multilingual services will be available.

Once an applicant has applied for COVID-19 Funeral Assistance and is provided an application number, they may provide supporting documentation to FEMA a few ways:

Upload to their DisasterAssistance.gov account

Fax documents

Mail documents

What funeral expenses are covered?

COVID-19 Funeral Assistance will assist with expenses for funeral services and interment or cremation. Any receipts received for expenses that are not related to funeral services will not be determined eligible expenses. Expenses for funeral services and interment or cremation typically include, but are not limited to:

Transportation for up to two individuals to identify the deceased individual

Transfer of remains

Casket or urn

Burial plot or cremation niche

Marker or headstone

Clergy or officiant services

Arrangement of the funeral ceremony

Use of funeral home equipment or staff

Cremation or interment costs

Costs associated with producing and certifying multiple death certificates

Additional expenses mandated by any applicable local or state government laws or ordinances

BE AWARE OF SCAMS

Will FEMA contact me to ask for personal information to register?

FEMA's Funeral Assistance Program has controls in place to mitigate fraudulent activity. FEMA will not contact anyone until they have called FEMA or have applied for assistance. Do not disclose information such as the name, birth date or social security number of any deceased family member to any unsolicited telephone calls or e-mails from anyone claiming to be a federal employee or from FEMA.

alert - info

If you doubt a FEMA representative is legitimate, hang up and report it to the FEMA Helpline at 800-621-3362 or the National Center for Fraud Hotline at 866-720-5721. Complaints also may be made by contacting local law enforcement agencies.