



Kelsey Funeral Home of Albemarle, Inc.

Post Office Box 1116

Albemarle, North Carolina 28002-1116

(704) 982-6313 Fax (704) 985-1641

COVID- 19 Funeral Assistance

FEMA is providing financial assistance for COVID-19-related funeral expenses incurred after January 20,2020. Please see the attached document outlining who qualifies and the necessary documents needed to apply for assistances.

Please note:

- You will receive a refund from FEMA, not the funeral home, so we cannot track reimbursements or give you updates on reimbursements as we do not have access to that information.

- If you are a friend/family member that contributed to a funeral bill out of pocket, please contact the person(s) that signed the initial contract to begin filling out the necessary documents to receive the reimbursement. Please note, the only person(s) who can complete the application are the individuals who signed the contract. That person will be responsible for reimbursing all others who assisted the family.

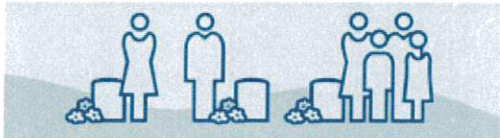
- If assistance is needed to complete the documents, please make sure to contact our office at 704.982.6313 for an appointment. No walk ins will be accepted for this process.

- If you have any questions or concerns, please contact our office during normal business hours for assistances.

Coronavirus (COVID-19) Funeral Assistance

The COVID-19 pandemic has brought overwhelming grief to many families. At FEMA, our mission is to help people before, during and after disasters. We are dedicated to helping ease some of the financial stress and burden caused by the virus.

FEMA is providing financial assistance for COVID-19-related funeral expenses incurred after January 20, 2020.



To be eligible for funeral assistance, you must meet these conditions:

- The death must have occurred in the United States, including the U.S. territories, and the District of Columbia.
- The death certificate must indicate the death was attributed to or caused by COVID-19.
- The applicant must be a U.S. citizen, non-citizen national or qualified alien who incurred funeral expenses after January 20, 2020.
- There is no requirement for the deceased person to have been a U.S. citizen, non-citizen national or qualified alien.

Which expenses will qualify for reimbursement?

Examples of eligible expenses for funeral services and interment or cremation may include, but not limited to:

- Transportation for up to two people to identify the deceased individual
- The transfer of remains, a casket or urn
- A burial plot or cremation niche
- A marker or headstone
- Clergy or officiant services
- The arrangement of a funeral ceremony
- The use of funeral home equipment or staff
- Cremation or interment costs
- Costs associated with producing multiple death certificates

What information do I need to provide to FEMA?

Please have the following information before contacting FEMA to apply:

- Your name, social security number, date of birth, mailing address and contact phone numbers.
- The name, social security number and date of birth for each deceased individual.
- The location or address where the deceased individual passed away.
- Documentation and receipts for any assistance already received from other sources, including burial or funeral insurance, donations, voluntary agencies, other government programs or non-profit organizations.
- If you and another person both incurred funeral expenses for the same deceased individual(s), you can also provide that person as a co-applicant – include their name, social security number and date of birth on the application.

HOW DO I APPLY FOR THIS ASSISTANCE?

Call FEMA's COVID-19 Funeral Assistance Helpline at 1-844-684-6333 (TTY: 800-462-7585) from 9 a.m. to 9 p.m. ET, Monday – Friday and begin the application process.

For fastest service following your application, you can begin submitting documentation online through [Disasterassistance.gov](https://disasterassistance.gov), by fax 855-261-3452.

Documents may also be mailed to:
COVID-19 Funeral Assistance
P.O. Box 10001
Hyattsville, MD 20782

FREQUENTLY ASKED QUESTIONS

You can also visit us online at [FEMA.gov/funeral-assistance/faq](https://fema.gov/funeral-assistance/faq). Information is provided in several languages both by telephone and the website.



FEMA

National Funeral Directors and Morticians Association, Inc. | [6290 Shannon Parkway, Union City, GA 30291](https://www.nfdma.com)

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