Maintenance, Upgrades, and Rebuilds

What are maintenance fees and why does Cost Control bill for them?

Maintenance fees enable Cost Control to fund R&D, which gives our technicians the ability to create new features and keep our databases current with the latest version of NAV. Because we are able to stay current, we have updated databases and objects available to our customers. Maintenance fees are 16% of the original cost of your database(s) and/or granule(s).

Why stay current with your maintenance?

Keeping up with yearly maintenance has its advantages:

- Your yearly maintenance rate stays at the same amount, even if the cost of our software increases.
- Upgrades to the latest software versions are available at any time.
- New features are automatically installed with updated versions.
- Cost Control keeps a copy of your original database, leading to faster upgrades and lower rebuild fees.

Failing to stay current with maintenance can lead to issues when up-grading later. Avoid the hassle and stay current!

Did you know?

Did you know you can upgrade to the latest version of PlannerOne's *Resource Planner* or *Production Scheduler* without upgrading your NAV software?

Rebuild Information

Database rebuilds include the following services:

- Duplication of Master Database
- Addition of any additional granules on the license
- Testing newly created database
- Removal of users before the final backup
- Back up and RAR the backup
- Reinstallation of RAR to our FTP site for VAR pick up

Website   **Email**

Rebuild Pricing

Base Databases	MSRP	Base DB + Granules	MSRP	Additional DBs	MSRP
Foundation Pack (FP)	$450	Base + 1-2 Granules	$600	FP + JM + MP + MPRP	Quote
FP+ Job Manager (JM)	$450	Base + 3-4 Granules	$800	PlannerOne Upgrade	Quote
FP + Mfg Plus + Mfg Report	$450	Base + 5-6 Granules	$1000		

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