De-escalating Potentially Dangerous Mediation Proceedings

Detective Rick Salcedo
Mediator Brandon Peters
Personal Experiences

• “...I think I’ll just go on down to my truck and bring back my .44 Magnum...”

• Audience examples

• FBI’s Crisis Management Unit - BCSM
Workshop Goals

- Understand the motivations of dangerous people
- Anticipate potentially dangerous mediation proceedings
- Survey techniques to avoid unnecessary risks to mediation participants
1971 – ATTICA PRISON RIOT

- Attica Correctional Facility
  - Attica, New York
  - Prisoner Demands: Political Rights
NO MODEL FOR CRISIS NEGOTIATION
STRIKE ONE

37 Die in Attica Battle
As Assault Ends Rebellion

Air, Ground Effort Takes Over 4 Hours
After 4 days of tense negotiations, state police took back control of the prison. When the uprising was over, at least 43 people were dead.
1972 – MUNICH OLYMPIC GAMES

- Palestinian Terrorist Group: Black September
  - Munich, West Germany
  - Terrorists’ Demands:
    - Release of 234 prisoners held in Israel
    - Release of 2 prisoners held in West Germany
STILL NO MODEL FOR CRISIS NEGOTIATION

STRIKE TWO

9 ISRAELIS ON OLYMPIC TEAM KILLED WITH 4 ARAB CAPTORS AS POLICE FIGHT BAND THAT DISRUPTED MUNICH GAMES
After a tense 18 hour standoff and desperate negotiations, a battle occurred at Fürstenfeldbruck airport. When it ended, 17 people lay dead, including 11 members of the Israeli Olympic team, 5 terrorists and a Munich policeman.
2005 – A NEW PARADIGM FOR CRISIS NEGOTIATION
FBI’s Crisis Management Unit: NO STRIKE THREE

Behavioral Change Stairway Model

- Active Listening
- Empathy
- Rapport
- Influence
- Behavioral Change
Crisis on Livingston Street

- November 25th, 2009
- 1621 East Livingston Street Orlando, Florida
- 0919 hours – Orlando Police receives a 911 call from the Mandy
- 0920 hours – call dispatched
- Holding four of his children (ages: 2,3,8,9) and 49-yr-old blind brother hostage
Hostage Negotiations
1621 East Livingston Street
Palin Perez

- Born 10/18/1973
- Unemployed Artist
- 8 children
- 2 with Mandy
- No Criminal History
Intelligence

- War veteran possibly suffering from PTSD?
- Possibly had Special Forces training?
- Former NYPD?
- Injunction for Protection as a Petitioner and Respondent
- Possibly attempted to murder his first wife?
- Has two guns and two military-style vests
- Setting up booby traps
Additional Information

- Converted to Islam
- Suffers from a mental illness
- Concerned about losing his children
Family members and friends contacted

- Jean (Sister)
- Ed (ex-brother-in-law)
- Van (upstairs neighbor)
- Mandy (Wife)
Facebook Posting

Thanksgiving? Wanna come up! Hit me up.

about an hour ago

Lisa Veloz Hey does browny or jolly got a Facebook?

about an hour ago

Write a comment...

Palin Perez just wanna talk 2 my fam is all [deleted] cops [deleted] wit me wont let me im not a threat im not suicidal everyone know it when they kill me u guys

6 hours ago · Comment · Like

Julie Anne There has to be another option

6 hours ago

Mariah Martir Palin, I think I have an Idea of what's going on. Just STAY DOWN! Can you talk to the COPS?

6 hours ago

Fawn Cheek oh dear Palin, is there anything anyone out here can do to help you?

6 hours ago

Jean M Toro-Bonilla Jun they say u said u will hurt urself and the kids. Tell them its not true tell the truth that u love ur babies

6 hours ago
Negotiations
SWAT shot suspect @1342 hours
Suicide by Cop
How does this relate to DRC Participants

- How to anticipate potentially dangerous mediation proceedings
  - Change in the tone or inflection of the participants' voice
  - Tempers flare
- Techniques to avoid unnecessary risks to mediation participants
  - Take a break
  - Call 911 and leave it off the hook without participants' knowledge
Good