



Certified
Pre-Owned

WARRANTY BOOKLET

Warranty Information as of April 2026



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It's Your Honda

Congratulations on purchasing a quality Honda Certified Pre-Owned Vehicle.

Your vehicle has been inspected, is certified, and is backed by one of the following Honda Certified Pre-Owned Vehicle Limited Warranty packages of benefits:



■ **Honda True Certified**

- 7 years/100,000 total odometer miles* Limited Powertrain coverage
- 2 additional years or up to 100,000 total odometer miles† Limited Non-Powertrain coverage
- Honda Care® Roadside Assistance Benefits (see page 29)
- 2 complimentary oil changes (see page 31)



■ **Honda True Certified EV**

- 2 additional years or up to 86,000 miles Limited Warranty Coverage**
- Honda Care® Roadside Assistance Benefits (see page 29)
- Complimentary Services included (see page 31)
- Continuation of New Vehicle Limited Warranty of 8 years/100,000 miles High Voltage Battery Coverage



■ **Honda True Used**

- 6 months or 10,000 miles* Limited Powertrain and Limited Non-Powertrain coverage
- Honda Care® Roadside Assistance Benefits (see page 29)
- 1 complimentary oil change (see page 31)

This booklet will help you understand the terms and limitations of your warranty. Most importantly, we hope you get years of enjoyment from your Certified Pre-Owned Honda.

*See Period of Coverage for details.

†Non-Powertrain coverage is an additional 2 years or up to 100,000 total odometer miles (whichever occurs first) beginning at the expiration of the New Vehicle Limited Warranty or from the date of first retail sale of the vehicle if the New Vehicle Limited Warranty has expired at the time of CPO purchase.

**Limited Warranty coverage is an additional 2 years beginning at the expiration of the New Vehicle Limited Warranty, or from the date of sale of the vehicle if the New Vehicle Limited Warranty has expired at the time of sale, or up to 86,000 total odometer miles, whichever comes first.

Customer Satisfaction

Complete satisfaction with your Honda Certified Pre-Owned Vehicle is our main goal. Personnel at authorized Honda dealerships are trained to provide the proper service for your vehicle. If you are not satisfied with any maintenance or repair work done by the dealership, your first recourse is to discuss your concerns with the dealer's Service Manager or General Manager. In most cases, you will be able to find a satisfactory solution within the dealership.

If you are not satisfied with your Honda dealer's decision, call **1-800-999-1009** or write to:

American Honda Motor Co., Inc.
Automobile Customer Service
1919 Torrance Boulevard
Mail Stop CHI-5
Torrance, CA 90501-2746

Please provide the following information:

- The vehicle owner's name and the vehicle's model, year, Vehicle Identification Number (VIN), and current mileage.
- The name of the dealer who sold you the vehicle.
- The name of the dealer who services your vehicle.
- Date, mileage, and reason for each visit to an authorized Honda dealership.
- Any non-Honda dealership repair service for the problem(s).
- Your daytime and evening telephone numbers.

Customer Satisfaction (cont.)

The staff of Honda Automobile Customer Service is interested in working with you and the dealership to find a satisfactory solution to your concerns.

If you disagree with the decision reached by the staff of Honda Automobile Customer Service, you may request to have your case reviewed in an independent forum run by the National Center for Dispute Settlement (NCDS). You may file a claim at any time by calling NCDS toll-free at 1-877-545-0055.

You may also write to:

National Center for Dispute Settlement
P.O. Box 515831
Dallas, TX 75251-5831

The purpose of NCDS is to resolve disputes between vehicle manufacturers and their customers. NCDS's decision-makers are impartial third parties who will listen to both the customer and the manufacturer and decide what can be done to resolve the disagreement. NCDS's decision is not binding on you unless you agree to accept it. If you accept the decision, Honda will abide by it. Generally, disputes submitted to NCDS are resolved within 40 days (47 days if you have not first contacted Honda about your complaint). Honda offers you the opportunity to mediate and arbitrate a disagreement through NCDS because we want you to feel that you have been treated fairly.

Eligibility is limited by your vehicle's age, mileage, and other factors. To file a claim, you need to provide your name and address, the Vehicle Identification Number (VIN), and a brief statement outlining the disagreement. Initially, NCDS may try to resolve the disagreement through mediation. If this is not successful, your complaint will be reviewed by an impartial arbitrator. You may present the facts of your case to the arbitrator at an informal meeting. We encourage you to use this program before or instead of going to court. It is informal, free of charge to you, and generally resolves problems much faster than the court system. Lawyers are usually not involved in the resolution of claims through NCDS, although you may obtain one at your own expense if you choose. If you choose to go to court, Honda does not require you to first file a claim with NCDS. Please note that laws in some states may require that you file a claim with NCDS before you can proceed to a state-operated dispute-resolution process or the court system. If you do not accept the decision of NCDS, you can still go to court.

Customer Satisfaction (cont.)

Some repairs may be covered beyond the Honda Certified Pre-Owned Vehicles Limited Warranty.

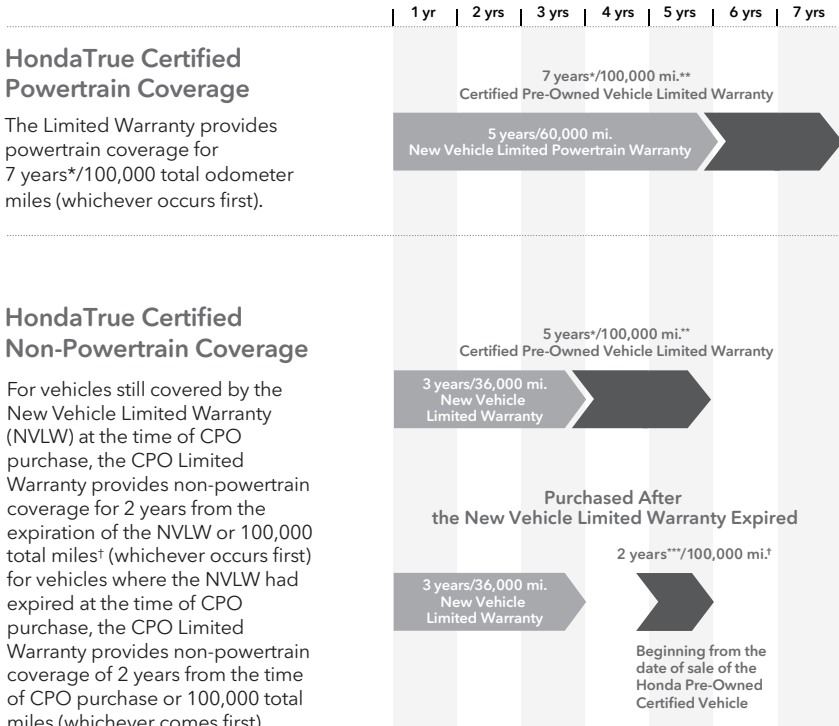
If your vehicle develops a problem you feel should be repaired by American Honda at no cost, discuss it with your dealer.

If you are not satisfied with your Honda dealer's decision, call or write Honda Automobile Customer Service at the aforementioned address (see page 3).

Please provide this information about your vehicle: year, model, Vehicle Identification Number (VIN), mileage, name of selling and servicing dealer(s), maintenance history, a detailed explanation of the problem, and why you think American Honda should be responsible for the repair. Please include your daytime and evening telephone numbers. Your request will be investigated, and you will be informed of American Honda's decision.

A Quick Look at HondaTrue Certified Warranty Coverages

This is a summary of the warranties covering your vehicle.



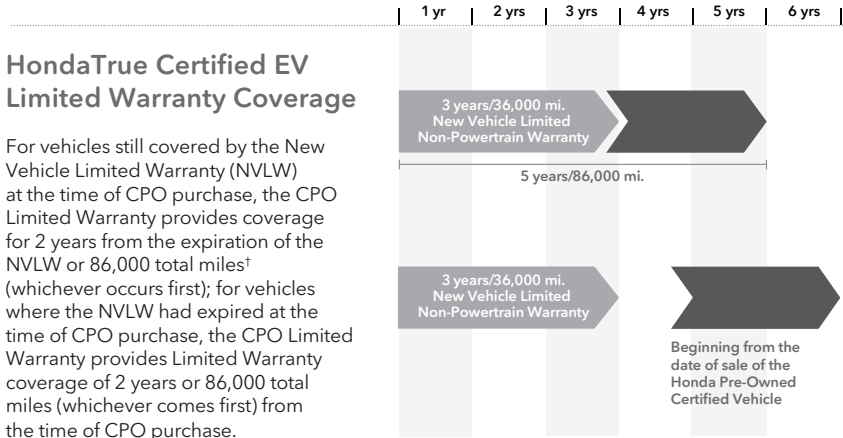
*From original in-service date.

†Based on odometer miles.

**Total odometer miles.

A Quick Look at HondaTrue Certified EV Warranty Coverages

This is a summary of the warranties covering your vehicle.



*From original in-service date.

†Based on odometer miles.

A Quick Look at HondaTrue Used Warranty Coverages

HondaTrue Used Non-Powertrain and Powertrain Coverage

For vehicles 10 years or newer from the original In-Service Date.

The Limited Warranty provides non-powertrain and powertrain coverage for 6 months/10,000 miles* (whichever occurs first) beginning at the expiration of the New Vehicle Limited Warranty or from the date of sale of the vehicle if the New Vehicle Limited Warranty has expired at the time of sale.



*Total odometer miles

A close-up, rear-quarter view of a dark blue Honda CR-V Hybrid. The car's rear features a prominent spoiler, a rear wiper, and a Honda emblem. The license plate is silver with the number 'JAS012'. The 'CR-V' and 'HYBRID' badges are visible on the lower left. The background shows a blurred, rocky landscape under a bright sky.

Warranty Coverage for
Internal Combustion
Engine Vehicles

CR-V
HYBRID

Period of Coverages

Your Honda Certified Pre-Owned Vehicle is covered by the following Honda Certified Pre-Owned Vehicles Limited Warranty:

■ **HondaTrue Certified:**

- Eligible Honda Certified Pre-Owned Vehicles: Honda vehicles up to 6 years and with less than 80,000 miles from their original In-Service Date at the time of sale.
- Non-Powertrain Coverage: For vehicles still covered by the New Vehicle Limited Warranty (NVLW) at the time of CPO purchase, the CPO Limited Warranty provides coverage for 2 years from the expiration of the NVLW or 100,000 total miles* (whichever occurs first); for vehicles where the NVLW had expired at the time of CPO purchase, the CPO Limited Warranty provides Non-Powertrain coverage of 2 years from the time of CPO purchase or 100,000 total miles (whichever comes first).
- Powertrain Coverage: 7 years or 100,000 total odometer miles (whichever occurs first) from original In-Service Date.

■ **HondaTrue Used:**

- Eligible Honda Certified Pre-Owned Vehicles: Honda vehicles 10 years old or newer from their original In-Service Date at the time of sale.
- Non-Powertrain Coverage and Powertrain Coverage: 6 months or 10,000 miles (whichever occurs first) beginning at the expiration of the New Vehicle Limited Warranty or from the date of sale of the Honda Certified Pre-Owned Vehicle if the New Vehicle Limited Warranty has expired at the time of sale.

Repairs covered by this program are limited to the manufacturer's suggested retail price (MSRP) on original equipment manufacturer (OEM) parts and Honda factory flat-rate labor time. Upon the sale of the vehicle, private party to private party, this warranty is transferable. The new owner shall be afforded the balance of the Non-Powertrain coverage plus the remaining portion of the Powertrain coverage.

*Total odometer miles.

This Limited Warranty is Given in Addition to Any Other Applicable Honda Limited Warranties

The Honda Certified Pre-Owned Vehicles Limited Warranty is offered in addition to—and separate from—all other Honda limited warranties offered by Honda for any other Honda product, including, but not limited to, Honda new vehicles, and commences only when the existing New Vehicle Limited Warranty has expired, except for the Emission Limited Warranty (state or federal), the Rust Perforation Limited Warranty and the Seat-Belt Limited Lifetime Warranty, which may continue concurrently with the Honda Certified Pre-Owned Vehicle coverage until such supplementary coverage ends. Please refer to the applicable Honda Warranties booklet (in effect at the time of your vehicle's delivery to the original retail purchaser) and other warranties that may apply to your vehicle. This Honda Certified Pre-Owned Vehicles Limited Warranty is separate from and does not extend the length of any existing new Honda vehicle or other Honda product limited warranty or provide any additional rights to you under federal, state, or local laws or regulations governing new-vehicle or other product warranties or sales.

Transfer

Upon the sale of the vehicle (private party to private party), this Limited Warranty coverage is afforded to the new owner for the **balance** of the Non-Powertrain and Powertrain coverage periods. **To transfer the balance of coverage, please contact Honda Care® Contract Services at 1-800-999-5901.**

The American Honda Warranty Department should be notified of any change in ownership through the *Change of Ownership Information Card* attached to this booklet.

During the applicable period of coverage, American Honda will repair or replace any part covered by this Limited Warranty that is defective in material(s) or workmanship under normal use (*see Proper Operation on page 32*).

What is Covered

Proudly presented to you by American Honda, this limited warranty provides exceptional coverage for your Honda Certified Pre-Owned Vehicle.

Replacement Parts

Parts replaced under the Limited Warranty become the property of American Honda. American Honda will make the final decision whether to repair an existing part or assembly or replace it. American Honda may use new factory-remanufactured parts or parts of like kind and quality rather than new parts for some warranty repairs.

Powertrain Coverage

Components and systems included in the Limited Warranty*

Engine

Cylinder block and head and all internal parts; timing gears and gaskets; timing chain/belt and cover; flywheel; valve covers; oil pan; oil pump; intake and exhaust manifolds; engine mounts; engine/powertrain control module; water pump; fuel pump; turbocharger; seals and gaskets.

Transmission/Transfer Case

Case and all internal parts; torque converter; transfer case and all internal parts; transmission/powertrain control module; seals and gaskets.

Front-Wheel-Drive System

Final drive housing and all internal parts; driveshafts; constant-velocity joints; front hubs and bearings; seals and gaskets.

Rear-Wheel-Drive System

Differential housing and all internal parts, propeller shafts; universal joints; driveshafts; constant-velocity joints; rear hubs and bearings; seals and gaskets.

*See Period of Coverage for details.

Non-Powertrain Coverage

Components and systems included in the Limited Warranty:*

Fuel System

Fuel control units; fuel pressure regulator; fuel injectors; fuel sensors; fuel injection resistors; fuel rails; metal fuel delivery lines; throttle body and fuel tank.

Suspension

Upper and lower control arms; control arm shafts and bushings; upper and lower ball joints; spindles; coil springs; rear axle beam; stabilizer bar, links and bushings; McPherson strut inserts; strut bearings; strut mounts; strut plate and shock absorbers.

Steering

Rack-and-pinion steering assembly; steering gearbox; power-steering pump and high-pressure hoses; steering knuckles; rods; stabilizer bar, shaft, bushings, and steering column.

Brakes

ABS electronic control unit; wheel sensors; pump and motor; modulator; modulator solenoids; pressure switch; actuator assembly; master cylinder; brake booster and check valve; disc brake calipers; wheel cylinders; proportioning valve; all brake lines/hoses and fittings; parking-brake assembly and cables.

Electrical & Sensors

Alternator; voltage regulator; ignition system (excluding spark plug wires and spark plugs); solenoids; relays; resistors; all electronic control modules/units; rear defroster; factory-installed security systems; all electric motors, including, but not limited to, power seat, power window, power mirror, sunroof, heater/ventilation blower, and control motors; windshield-wiper motor; washer pump; cooling fan; starter; speedometer; gauges; speedometer/instrument cluster light bulbs (does not include the clock, air-conditioning panel or radio display); manually operated switches; oil-pressure sending unit; thermoswitch; coolant temperature sensor and all wiring harnesses.

Batteries & Bulbs

High-voltage batteries used only in hybrid vehicles (nickel-metal hydride, lithium-ion, and polymer lithium-ion batteries).

*See Period of Coverage for details.

Non-Powertrain Coverage (cont.)

Heating, Cooling & Air Conditioning

Air-conditioning system compressor; compressor clutch and coil; evaporator core; condenser; expansion valve; receiver drier; blower motor; blower motor resistor; hard lines; high-pressure hoses; vent control servos; radiator and heater core.

Audio & Navigational Devices

Factory-installed radio; DVD player; CD player; cassette player; speakers and Honda Satellite-Linked Navigation System.™

Other

Hood hinges; trunk-lid hinges; door hinges; manual and power window regulators; external pumps and motors.

Safety Restraint System

Airbags (except for airbags deployed due to collision); SRS control units; SRS sensors; cable reel and associated wiring harnesses.

Fluids & Lubricants

The following are covered only when required as part of a covered repair: engine oil; transmission fluid; differential fluid; coolant; power-steering fluid; air-conditioning refrigerant and compressor oil.

Diagnostic Time

Reasonable manufacturer's recommended teardown time that is requested by your dealer to diagnose a covered component.

What is Not Covered

Parts not covered by this Limited Warranty fall into three basic categories:

- Standard maintenance items and procedures
- Emission system
- General appearance, body parts, interior, trim, and glass

Additional limitations include, but are not limited to, circumstances such as misuse, abuse, modifications, non-compliance with warranty policies, lack of proper maintenance, and acts of nature.

STANDARD MAINTENANCE/WEAR ITEMS

This Limited Warranty does not cover the replacement of expendable or common wear items that require periodic replacement as part of routine automotive maintenance. These items include, but are not limited to, the following:

Expendable Parts

Distributor cap; rotor; spark plug wires; spark plugs; PCV valves; filters; fluids; lubricants; refrigerants (unless required as part of a covered repair); belts except for the timing belt (for failure only); wiper blades; clamps and fasteners.

Maintenance Procedures

Preventative maintenance; adjustments; reprogramming; updates; calibrations; tightening; tire rotation; wheel balancing and wheel alignment (unless required as part of a covered repair).

Clutch, Brakes & Tires

Clutch disc; pressure plate; throwout bearing; pilot bearing/bushing; disc brake pads; disc brake rotors; brake drums; brake shoes; parking brake shoes; brake hardware and tire valve stems, except for failed TPMS sensors.

Batteries & Bulbs

Batteries (except for nickel-metal hydride, lithium-ion, and polymer lithium-ion batteries used in hybrid vehicles); battery cables; high-intensity discharge (HID) headlight assembly; sealed beams; bulbs (except for the instrument cluster bulbs); LEDs (light-emitting diodes) equipped lighting assemblies and fuses.

What is Not Covered (cont.)

EMISSION SYSTEM

This Limited Warranty does not cover any emission-related repairs, including, but not limited to, the following: head pipes; catalytic converters; mufflers; resonators; tailpipes; hangers; heat shields; gaskets and related fastening hardware.

GENERAL APPEARANCE, BODY, INTERIOR & GLASS

This Limited Warranty does not cover any item concerning the vehicle's general appearance, including cleaning, polishing, normal wear, and deterioration of any part. This vehicle was inspected before delivery and, at that time, met the standards required of Honda Certified Pre-Owned Vehicles. Items include, but are not limited to, the following: body and exterior/interior parts.

Body Parts & Trim

Frame; body mount bushings; subframe(s); subframe mounting bushings; primary body structure/welded assemblies; core support; header panel; grille; hood; fenders; inner fenders; doors; rear hatch; trunk lid; tailgate; spoilers; fascia; air dams; composite panels; bumpers; bumper covers; outside ornamentation; emblems; garnish; moldings; roof ditch moldings; sun/moonroof frame; bright metal; chrome trim; stainless trim; paint; headlight housings; taillight housings; side marker lamp housings; lenses and bezels.

Interior Parts, Upholstery, & Trim

Steering wheel; dash panel; dash pad; glove compartment door; floor or overhead consoles; door and other interior panels; armrests; seat upholstery; seat padding; headliner; cargo covers/sunshades (except for failure of the retractor mechanism); sun visors (except for the sun visor support); carpet; floor mats; door handles; window handles; buttons; knobs; boots; beverage holders and gas, brake, and clutch-pedal pads.

Glass & Mirrors

All window glass, sun/moonroof glass, all mirror glass (except for electronic failure of the auto-dimming mirror), all rear or side-view mirror housings/frames and brackets.

Wheels

Wheels; wheel covers; trim rings; center caps; wheel studs; lug nuts and wheel locks.

What is Not Covered (cont.)

Other

All fastening/securing hardware for non-covered parts/components; e.g., straps, nuts, bolts, studs, screws, clips, clamps, pins, etc.; stripped or cross-threaded fasteners and any stripped or cross-threaded drain plugs; airbags deployed due to collision; seat belts, except for the seat-belt latch sensor. If you believe there is a defect in any of these parts, please contact an authorized Honda dealer immediately.

ADDITIONAL LIMITATIONS

This Limited Warranty does not cover repairs needed on vehicles equipped with parts other than approved Honda Genuine Parts or Accessories if the non-genuine part or accessory caused or contributed to the mechanical breakdown.

The following repairs are not covered, if needed as a result in whole or in part, because of:

- Covered parts damaged as the result of the failure of a non-covered part.
- Continued operation of your vehicle after a mechanical breakdown has occurred, when such use leads to consequential damage.
- Any mechanical breakdown resulting from engine over-revving; overheating; hydro-lock; contaminated fluids or lubricants; varnish; sludge; carbon buildup or deposits; improper programming; improper adjustments and consequential damage resulting from negligence, error, omission, improper installation/repairs or servicing on the part of any servicing dealer, repair facility, or individual.
- Improper towing; overloading; snow-plowing; wheelspin; misuse; abuse; or using the vehicle in any manner not recommended by American Honda.
- Any work performed to improve compression or reduce oil or fuel consumption, or correct warning lights or any other work when a mechanical breakdown has not occurred.
- Racing; competitive driving activities; drifting; modification; alteration; tampering; disconnection or the installation of aftermarket performance parts, including, but not limited to, cold-air intakes, strut tower braces, headers, exhaust systems, adjustable fuel rails, nitrous oxide (NOS), performance/racing clutches or any other aftermarket part or accessory that caused or contributed to a mechanical breakdown.
- Failure to perform maintenance or customary lubrication services or the use of fuels, oils, and/or lubricants other than those required by the Honda Owner's Manual or as otherwise specified by American Honda.
- Failure to provide verifiable maintenance receipts/records showing the date and vehicle mileage at the time of service. Receipts/records pertaining to covered parts requiring routine maintenance and that sustain a mechanical breakdown may be requested to determine eligibility for coverage.

What is Not Covered (cont.)

ADDITIONAL LIMITATIONS (CONT.)

- Damage resulting from improper fluid levels or the use of any fuels, fluids, or lubricants other than those specified by Honda.
- Environmental or external causes such as: collision; fire; theft; vandalism; war; riot; explosion; volcanic eruptions; earthquakes; storms; floods; lightning; windstorm; firestorm; hail; sand; ice; freezing; hurricanes; tornados; tsunamis; seiche waves or other acts of nature; rust; corrosion; water intrusion; water leaks; acid rain; fallout; salt; tree sap or exposure to the elements, or any other cause beyond the reasonable control of the parties.
- Damage caused by vermin (e.g., mice, rats, squirrels); reptiles (e.g., lizards, snakes); insects; arachnids; arthropods; fowl, or any other animal.
- Rattles; odors; water leaks; air leaks; wind noise; vibration; deterioration; discoloration; distortion; deformation and/or fading.
- Any consequential, incidental, or pecuniary damages, including, but not limited to, loss of use of the vehicle, loss of time, inconvenience, lost revenue, failure to realize expected savings, or any other economic loss of any kind.
- Repairs for mechanical breakdowns covered under the Honda New Vehicle Limited Warranty, emission-system limited warranty, seat belt or corrosion warranties, any authorized Honda dealer's or other service establishment's guarantee, or any other form of warranty or insurance coverage.
- The cost of diagnosis/teardown if the mechanical breakdown is the result of a non-covered part or condition.
- Repairs performed outside the United States.
- Repairs prohibited by law or governmental authority.

What is Not Covered (cont.)

ADDITIONAL LIMITATIONS (CONT.)

This Limited Warranty Does Not Cover Repair Costs:

- Once the aggregate of paid repair costs exceeds the price you paid for the vehicle or for a specific claim that is greater than the applicable replacement cost of the vehicle as determined by American Honda.
- If you fail to provide verifiable maintenance records pertaining to covered parts that require routine maintenance and which sustain a mechanical breakdown.
- If the vehicle's odometer has been altered, disconnected, or is otherwise inoperable so that it is impossible to determine the vehicle's actual mileage.
- If at any time American Honda determines that the vehicle is being used for commercial purposes, including, but not limited to, deliveries, service calls, hauling, plowing, rental, carrying passengers for hire, law enforcement and fire, ambulance or emergency services, whether or not the vehicle is licensed for commercial purposes or registered to a corporation.
- If for any reason the vehicle's factory warranty has been voided by American Honda.

American Honda disclaims any responsibility for loss of time or use of the parts or the vehicle in which the parts are installed, transportation, or any other incidental or consequential damage. Any implied warranties—including the implied warranty of merchantability and fitness for a particular purpose—are limited to the duration of this written limited warranty. These limitations may not apply to the vehicle because some states do not allow limitations on how long an implied warranty lasts, or they may not allow exclusions or limitations of incidental or consequential damages.

American Honda will make the final decision whether to repair or replace any existing part or assembly. American Honda may use factory-remanufactured parts or parts of like kind and quality rather than new parts for some warranty repairs. The replaced or repaired parts are covered only until this Honda Certified Pre-Owned Vehicles Limited Warranty expires. Parts replaced under this warranty become the property of American Honda.

This Limited Warranty gives you specific legal rights. You may also have other rights that vary from state to state.



Warranty Coverage for
Battery Electric Vehicles

Period of Coverages

Your HondaTrue Certified EV Pre-Owned Vehicle is covered by the following HondaTrue Certified EV Pre-Owned Vehicles Limited Warranty:

■ **HondaTrue Certified EV:**

- **Eligible HondaTrue Certified EV Pre-Owned Vehicles:** Electric Vehicles 6 years old and newer from their original in-service date and with 80,000 miles or fewer at time of vehicle delivery to the retail customer.
- **Limited Warranty Coverage:** For vehicles still covered by the New Vehicle Limited Warranty (NVLW) at the time of CPO purchase, the CPO Limited Warranty provides coverage for 2 years from the expiration of the NVLW or 86,000 total miles* (whichever occurs first): for vehicles where the NVLW had expired at the time of CPO purchase, the CPO Limited Warranty provides coverage of 2 years or 86,000 total miles (whichever comes first) from the time of CPO purchase.

Repairs covered by this program are limited to the manufacturer's suggested retail price (MSRP) on original equipment manufacturer (OEM) parts and Honda factory flat-rate labor time. Upon the sale of the vehicle, private party to private party, this warranty is transferable. The new owner shall be afforded the balance of the Non-Powertrain coverage plus the remaining portion of the Powertrain coverage.

*Total odometer miles.

This Limited Warranty is Given in Addition to Any Other Applicable Honda Limited Warranties

The HondaTrue Certified EV Pre-Owned Vehicles Limited Warranty is offered in addition to, and separate from, all other Honda limited warranties offered by Honda for any other Honda product—including, but not limited to, Honda new vehicles—and commences only when the existing New Vehicle Limited Warranty has expired. The Rust Perforation Limited Warranty and the Seat-Belt Limited Lifetime Warranty, which may continue concurrently with the HondaTrue Certified EV Pre-Owned Vehicle coverage until such supplementary coverage ends. Please refer to the applicable Honda Warranties booklet (in effect at the time of your vehicle's delivery to the original retail purchaser) and other warranties that may apply to your vehicle. This HondaTrue Certified EV Pre-Owned Vehicle Limited Warranty is separate from and does not extend the length of any existing new Honda vehicle or other Honda product limited warranty or provide any additional rights to you under federal, state, or local laws or regulations governing new vehicle or other product warranties or sales.

Transfer

Upon the sale of the vehicle (private party to private party), this Limited Warranty coverage is afforded to the new owner for the balance of the Limited Warranty coverage periods. **To transfer the balance of coverage, please contact Honda Care® Contract Services at 1-800-999-5901.**

The American Honda Warranty Department should be notified of any change in ownership through the Change of Ownership Information Card attached to this booklet.

During the applicable period of coverage, American Honda will repair or replace any part covered by this Limited Warranty that is defective in material(s) or workmanship under normal use (see Proper Operation on page 32).

What is Covered

Proudly presented to you by American Honda, this limited warranty provides exceptional coverage for your HondaTrue Certified EV Pre-Owned Vehicle.

Replacement Parts

Parts replaced under the Limited Warranty become the property of American Honda. American Honda will make the final decision whether to repair an existing part or assembly or replace it. American Honda may use new, factory-remanufactured parts or parts of like kind and quality rather than new parts for some warranty repairs.

High-Voltage Battery Warranty

This is a continuation of the New Vehicle Limited Warranty's coverage of the high-voltage battery and continues for 8 years or 100,000 miles, whichever comes first. This warranty covers any defects related to material or workmanship to the battery pack and its internal components.

Gradual capacity loss of the high voltage battery is expected and not covered under warranty. Battery degradation that falls below 75% of original value during the warranty period (8 years or 100,000 miles), as determined by an authorized Honda dealer, would be subject to repair or replacement.

If your High Voltage Battery requires warranty repair, Honda will repair the unit or replace it with a new, reconditioned or re-manufactured part at the sole discretion of Honda.

Diagnostic Time

Reasonable manufacturer's recommended teardown time that is requested by your dealer to diagnose a covered component. The diagnostic time is not covered if the mechanical or electrical failure is the result of a non-covered part or condition.

What is Not Covered

Parts not covered by this Limited Warranty fall into two basic categories:

- Standard maintenance items and procedures
- General appearance, body parts, interior, trim, and glass

This HondaTrue Certified EV Warranty does not cover:

Additional limitations include, but are not limited to, circumstances such as misuse, abuse, modifications, non-compliance with warranty policies, lack of proper maintenance, and acts of nature.

STANDARD MAINTENANCE/WEAR ITEMS

This Limited Warranty does not cover the replacement of expendable or common wear items that require periodic replacement as part of routine automotive maintenance.

GENERAL APPEARANCE, BODY, INTERIOR & GLASS

This Limited Warranty does not cover any item concerning the vehicle's general appearance, including cleaning, polishing, normal wear, and deterioration of any part. This vehicle was inspected before delivery and, at that time, met the standards required of Honda Certified Pre-Owned Vehicles. Items include, but are not limited to, the following: body and exterior/interior parts.

Body Parts & Trim

Frame; body mount bushings; subframe(s); subframe mounting bushings; primary body structure/welded assemblies; core support; header panel; grille; hood; fenders; inner fenders; doors; rear hatch; trunk lid; tailgate; spoilers; fascia; air dams; composite panels; bumpers; bumper covers; outside ornamentation; emblems; garnish; moldings; roof ditch moldings; sun/moonroof frame; bright metal; chrome trim; stainless trim; paint; headlight housings; taillight housings; side marker lamp housings; lenses and bezels.

Interior Parts, Upholstery, & Trim

Steering wheel; dash panel; dash pad; glove compartment door; floor or overhead consoles; door and other interior panels; armrests; seat upholstery; seat padding; headliner; cargo covers/sunshades (except for failure of the retractor mechanism); sun visors (except for the sun visor support); carpet; floor mats; door handles; window handles; buttons; knobs; boots; beverage holders and brake-pedal pads.

What is Not Covered (cont.)

Glass & Mirrors

All window glass, sun/moonroof glass, all mirror glass (except for electronic failure of the auto-dimming mirror), all rear or side-view mirror housings/frames, and brackets.

Wheels

Wheels; wheel covers; trim rings; center caps; wheel studs; lug nuts and wheel locks.

Other

All fastening/securing hardware for non-covered parts/components; e.g., straps, nuts, bolts, studs, screws, clips, clamps, pins, etc.; stripped or cross-threaded fasteners. Airbags deployed due to collision; seat belts, except for the seat-belt latch sensor. If you believe there is a defect in any of these parts, please contact an authorized Honda dealer immediately.

ADDITIONAL LIMITATIONS

This Limited Warranty does not cover repairs needed on vehicles equipped with parts other than approved Honda Genuine Parts or Accessories if the non-genuine part or accessory caused or contributed to the mechanical breakdown.

Repairs are not covered, if needed as a result in whole or in part, because of:

- Covered parts damaged as the result of the failure of a non-covered part.
- Continued operation of your vehicle after a mechanical breakdown has occurred and when such use leads to consequential damage.
- Any mechanical breakdown resulting from improper programming; improper adjustments and consequential damage resulting from negligence, error, omission, improper installation/repairs or servicing on the part of any servicing dealer, repair facility or individual.
- Improper towing; overloading; snow plowing; wheelspin; misuse; abuse; or using the vehicle in any manner not recommended by American Honda.
- Racing; competitive driving activities; drifting; modification; alteration; tampering; disconnection or the installation of aftermarket performance parts, or any other aftermarket part or accessory that caused or contributed to a mechanical breakdown.
- Failure to provide verifiable maintenance receipts/records showing the date and vehicle mileage at the time of service. Receipts/records pertaining to covered parts requiring routine maintenance and which sustain a mechanical breakdown may be requested to determine eligibility for coverage.

What is Not Covered (cont.)

ADDITIONAL LIMITATIONS

- Damage resulting from improper fluid levels or the use of any fluids or lubricants other than those specified by Honda.
- Environmental or external causes such as: collision; fire; theft; vandalism; war; riot; explosion; volcanic eruptions; earthquakes; storms; floods; lightning; windstorm; firestorm; hail; sand; ice; freezing; hurricanes; tornados; tsunamis; seiche waves or other acts of nature; rust; corrosion; water intrusion; water leaks; acid rain; fallout; salt; tree sap or exposure to the elements, or any other cause beyond the reasonable control of the parties.
- Damage caused by vermin (e.g., mice, rats, squirrels); reptiles (e.g., lizards, snakes); insects; arachnids; arthropods; fowl, or any other animal.
- Rattles; odors; water leaks; air leaks; wind noise; vibration; deterioration; discoloration; distortion; deformation and/or fading.
- Any consequential, incidental, or pecuniary damages, including, but not limited to, loss of use of the vehicle, loss of time, inconvenience, lost revenue, failure to realize expected savings, or any other economic loss of any kind.
- Repairs for mechanical breakdowns covered under the Honda New Vehicle Limited Warranty, seat-belt or corrosion warranties, any authorized Honda dealer's or other service establishment's guarantee, or any other form of warranty or insurance coverage.
- The cost of diagnosis/teardown if the mechanical breakdown is the result of a non-covered part or condition.
- Repairs performed outside the United States.
- Repairs prohibited by law or governmental authority.

What is Not Covered (cont.)

ADDITIONAL LIMITATIONS (CONT)

This Limited Warranty Does Not Cover Repair Costs:

- Once the aggregate of paid repair costs exceeds the price you paid for the vehicle, or for a specific claim that is greater than the applicable replacement cost of the vehicle as determined by American Honda.
- If you fail to provide verifiable maintenance records pertaining to covered parts that require routine maintenance and which sustain a mechanical breakdown.
- If the vehicle's odometer has been altered, disconnected, or is otherwise inoperable so that it is impossible to determine the vehicle's actual mileage.
- If at any time American Honda determines that the vehicle is being used for commercial purposes, including, but not limited to, deliveries, service calls, hauling, plowing, rental, carrying passengers for hire, law enforcement and fire, ambulance or emergency services, whether or not the vehicle is licensed for commercial purposes or registered to a corporation.
- If for any reason the vehicle's factory warranty has been voided by American Honda.

American Honda disclaims any responsibility for loss of time or use of the parts or the vehicle in which the parts are installed, transportation, or any other incidental or consequential damage. Any implied warranties—including the implied warranty of merchantability and fitness for a particular purpose—are limited to the duration of this written limited warranty. These limitations may not apply to the vehicle because some states do not allow limitations on how long an implied warranty lasts, or they may not allow exclusions or limitations of incidental or consequential damages.

American Honda will make the final decision whether to repair or replace any existing part or assembly. American Honda may use factory-remanufactured parts or parts of like kind and quality rather than new parts for some warranty repairs. The replaced or repaired parts are covered only until this HondaTrue Certified EV Pre-Owned Vehicles Limited Warranty expires. Parts replaced under this warranty become the property of American Honda.

This Limited Warranty gives you specific legal rights. You may also have other rights that vary from state to state.



Certified
Pre-Owned

Benefits Overview



Benefits Overview

Your Honda Certified Pre-Owned Vehicle is eligible for services provided by Honda Care® Roadside Assistance* for the coverage period below at no additional cost.

Vehicles purchased as:

- **HondaTrue Certified** are eligible for services for 2 years or 100,000 miles (whichever occurs first), beginning after the original New Vehicle Limited Warranty expires.
- **HondaTrue Certified EV** are eligible for services for 2 years or 86,000 miles (whichever occurs first), beginning after the original New Vehicle Limited Warranty expires.
- **HondaTrue Used** are eligible for services for 1 year or 12,000 miles (whichever occurs first), beginning after the original New Vehicle Limited Warranty expires or on the date the customer takes delivery of the vehicle if the New Vehicle Limited Warranty has already expired.

To obtain Roadside Assistance services 24 hours a day, 7 days a week, please connect to digital dispatch via HondaLink or call Honda Care® at 1-800-999-5901.

Please have the following information handy (see the inside front cover for model information or warranty card in the customer welcome packet).

- Your name and address
- Vehicle Model and Identification Number (VIN)
- Month and year of vehicle purchase
- Exact vehicle location
- Your location and a phone number where you can be reached

Non-covered services require a separate payment at the time of service.

For 2019 and newer models, Honda Roadside Assistance is available throughout the New Vehicle Limited Warranty period and can be reached at 1-866-864-5211.

For additional warranty coverages, please consult your specific program details.

*Honda Care Roadside Assistance services are provided through the American Automobile Association, Inc., Heathrow, FL 32746.

Benefits Overview (cont.)

The following is an overview of your Roadside Assistance benefits:

■ Emergency Roadside Assistance and Towing

- Emergency towing to the nearest authorized Honda dealership or repair facility required as a result of a mechanical breakdown* or vehicle accident/collision*
- Flat-tire change (with spare)
- Battery boost (jump-start)
- Emergency fuel delivery†
- Lockout assistance
- Winch service
- **HondaTrue Certified EV:** Emergency (flatbed) towing to the nearest charging station.†† Refer to the Owner's Manual for proper towing of vehicle

■ Trip-Interruption Expense Reimbursement

- If mechanical breakdown disables your vehicle overnight more than 100 miles from residence, benefit includes reimbursement of receipts for alternative transportation, food, and accommodations for the first 3 days while vehicle is being repaired. Total benefits are \$300: \$100 per day for 3 days.

■ Concierge Service

- Urgent message relay
- Emergency airline reservations and ticketing assistance
- Alternative transportation, rental vehicle**
- Hotel reservations**

*Emergency towing will also be provided if a component covered under the Powertrain coverage fails during the warranty period.

†Two gallons provided, not to exceed twice in a calendar year.

**Any third-party costs (such as rental, taxi, lodging, flight fares, etc.) associated with the rendering of the Concierge Services are the responsibility of the driver requesting service.

††Two tows provided, not to exceed twice in a calendar year.

Complimentary Maintenance Services

HondaTrue Certified:

Beginning on the date of delivery or at the expiration of Honda Service Pass, whichever occurs later, you will be eligible for 2 complimentary oil changes within 1 year or 12,000 miles (whichever occurs first).

HondaTrue Certified EV:

Beginning on the date of delivery or at the expiration of Honda Service Pass, whichever occurs later, you will be eligible for 4 tire rotations, 4 pairs of windshield wipers (as needed), and 1 electric drive unit fluid change (subject to severe service at 45,000 miles) within 2 years or 24,000 miles.

HondaTrue Used:

Beginning on the date of vehicle delivery, for 1 year or 12,000 miles (whichever occurs first), at no additional cost, you will be eligible for one complimentary oil change.

You are responsible for scheduling these services, which must be completed at participating Honda dealerships only. Please contact Honda Customer Service at 1-800-999-1009 for the nearest participating Honda dealer.

*Some exclusions may apply. Please see dealer for details. Complimentary oil change eligibility will begin on the date of vehicle delivery, for 1 year or 12,000 miles (whichever occurs first).

Proper Operation

With proper use and regular maintenance, a Honda Certified Pre-Owned Vehicle can reward the owner with years of reliable service and low operating costs.

Proper operation means using the vehicle as it was intended. Honda passenger vehicles are designed to transport people and cargo on paved roads within the legal speed limit.

- Four-wheel-drive vehicles may be used off-road, but the driver must always use good judgment when determining appropriate speeds for the terrain and conditions.
- For Internal Combustion Engine (ICE), Honda vehicles require unleaded gasoline of the proper octane number (Anti-Knock Index). Always use unleaded gasoline of the proper octane number (Anti-Knock Index). See your vehicle's owner's manual for more information.
- Exceeding the vehicle's load limit (too much weight, either carried or towed) puts excess strain on the engine, brakes, and other components and should be avoided.

See the owner's manual for gasoline recommendations and where to find the load-limit label on each vehicle.

Maintenance

For ICE Honda vehicles, you should check the engine oil and radiator coolant levels each time you fill the gas tank. This protects the vital systems of your Honda and may help you discover potential problems.

Always maintain your Honda as suggested by the Maintenance Minder™ system (refer to your owner's manual). The services and mileage intervals suggested by the Maintenance Minder™ should never be exceeded; they are essential to trouble-free operation. Parts that fail due to improper maintenance are not covered by this Limited Warranty.

The Prologue is not equipped with the Maintenance Minder™ System and relies on the vehicle mileage or an alert by a "maintenance required" indicator to alert the driver for the proper maintenance intervals. Refer to the owner's manual for more details.

For Battery Electric Vehicles, always keep the tires properly inflated and the vehicle properly aligned.

Maintenance (cont.)

Additional maintenance may be required if you operate your vehicle under severe driving conditions. See your original owner's manual for the maintenance schedule for severe conditions.

Professionals at an authorized Honda dealer are fully trained and equipped to efficiently perform scheduled maintenance on your Honda. However, service at the dealer is not mandatory for continued warranty coverage.

If you regularly take your vehicle to an authorized Honda dealer for scheduled maintenance, the dealership will know its history if you need to make a warranty claim. If someone else has been performing the maintenance, the dealer may ask for evidence that you have properly maintained the vehicle. This evidence may consist of one or more of the following:

A Maintenance Record (such as the one in this booklet) showing the odometer mileage and date for each service. Each entry in this record should be signed by a person who is qualified to service motor vehicles.

Copies of repair orders or other receipts that include the odometer mileage and date that the vehicle was serviced. Each receipt should be signed by a qualified automotive service technician.

A statement that you completed the maintenance yourself, showing the odometer mileage and date you did the work. Receipts for the replacement parts (fluids, filters, etc.) should accompany this statement.

- **NOTE:** As a courtesy for the next owner, keep all maintenance receipts with the vehicle if it is sold.

How to Get Honda Certified Pre-Owned Vehicle Warranty Service & Towing

Warranty Service

For warranty service, you should take the vehicle (along with the Certified Warranty Card) to an authorized Honda dealer during normal business hours.

Towing

If the vehicle cannot be driven, you should contact the nearest Honda dealership to discuss towing options. Towing is covered if the breakdown is caused by a failure of a covered part (*see Emergency Roadside Assistance and Towing on page 30*).

Emergency or Component Repairs

Normally, you must take your vehicle to an authorized Honda dealer for warranty repairs.

American Honda recognizes that your vehicle could develop a serious problem and need immediate repair at a facility other than an authorized Honda dealer. Please contact Honda Care® at 1-800-999-5901 for Roadside Assistance, specific instructions, and authorization. American Honda will reimburse for repair(s) if all of the following conditions are met:

- The repair would normally be covered by this warranty.
- There were no authorized Honda dealers within 50 miles of the breakdown or local dealerships were closed at the time.
- The vehicle was immobile or attempting to drive would cause further damage or be unsafe.
- Prior authorization is required before any repairs are performed.

You must give authorization to the repair facility to diagnose a problem. American Honda will reimburse you for a repair that is determined to be covered by this Limited Warranty based on the following:

- American Honda will pay the reasonable cost of teardown as determined by American Honda.
- Parts will be reimbursed at American Honda's suggested retail prices.
- You will be reimbursed for labor at a geographically appropriate labor rate for Honda's recommended time allowance.

Any authorized Honda dealer can handle reimbursement for covered emergency repairs. Customers must show a copy of the paid receipt(s) and failed part(s) to your servicing Honda dealer Service Department. Your dealer will submit your claim for reimbursement to American Honda.

Traveling or Relocating Outside the United States

Vehicles purchased from an authorized Honda dealer in the U.S. are designed to meet U.S. federal and state government safety and emissions specifications. Other countries may have different standards.

Getting a U.S. vehicle serviced in another country may be difficult, even if taken to an authorized Honda dealer. These dealers may not have the parts suitable for a U.S. vehicle. The owner should keep in mind the following guidelines if there are plans to relocate or travel outside the United States:

Before departure, Honda's Automobile Customer Service is a key resource that can:

- Provide information on Honda distributors in the area that the owner plans on traveling to.
- Check the vehicle's history and inform the owner of any campaign or recall repairs that need to be completed.
- Provide a certification letter stating that the vehicle was manufactured to comply with all U.S. emissions and Federal Motor Vehicle Safety standards applicable to its model year.

If the owner is planning to take the Honda vehicle outside the U.S., they can:

- Contact the tourist bureaus in the areas where the owner will be traveling to find out about the availability of unleaded gasoline with a proper octane rating for the vehicle.
- If you (the owner) plan to export and register your Honda vehicle in another country, you should contact the vehicle-import agency in that country to determine requirements, as Honda does not have that information.
- If unleaded gasoline is not available, be aware that using leaded gasoline in your Honda will affect performance and fuel mileage and damage its emission controls. If the emission-control components are damaged and you return to the United States, your vehicle will not comply with applicable emissions regulations.
- To bring the vehicle back into the U.S., emission compliance requires the replacement of several components, such as the oxygen sensors and three-way catalytic converter. These replacements are not covered under this warranty.

Warranty Coverage Outside the United States

Honda vehicles registered in the U.S. and regularly driven in other countries are not covered by this Limited Warranty.

Honda dealers outside the U.S. will not honor this warranty. If you are traveling and have your Honda Certified Pre-Owned Vehicle repaired at a Honda dealer in another country, contact Honda Care® Customer Relations at 1-800-999-5901 for information on reimbursement for covered repairs.

Required Maintenance Record

Have your servicing dealer record all required maintenance below. Keep receipts for all work done on your vehicle.

Maintenance Performed	(Sign or Stamp)	mi. (km)
		Date
Maintenance Performed	(Sign or Stamp)	mi. (km)
		Date
Maintenance Performed	(Sign or Stamp)	mi. (km)
		Date
Maintenance Performed	(Sign or Stamp)	mi. (km)
		Date
Maintenance Performed	(Sign or Stamp)	mi. (km)
		Date
Maintenance Performed	(Sign or Stamp)	mi. (km)
		Date
Maintenance Performed	(Sign or Stamp)	mi. (km)
		Date
Maintenance Performed	(Sign or Stamp)	mi. (km)
		Date
Maintenance Performed	(Sign or Stamp)	mi. (km)
		Date
Maintenance Performed	(Sign or Stamp)	mi. (km)
		Date
Maintenance Performed	(Sign or Stamp)	mi. (km)
		Date
Maintenance Performed	(Sign or Stamp)	mi. (km)
		Date

Note to Dealer: Please record all previous service history on this document.

