## A Crosswalk:
### Joint Commission Standards & NICHE Resources

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<tr>
<th>Joint Commission Standard</th>
<th>NICHE Standard</th>
<th>NICHE Resources</th>
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<tbody>
<tr>
<td>Environment of Care (EC)</td>
<td>NICHE Principle: The Environment of Care for Older Adults</td>
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<tr>
<td>EC.02.06.01 The hospital establishes and maintains a safe, functional environment.</td>
<td>Physical environments on NICHE units reflect aging sensitive principles such as basic safety provisions in all units serving older adults: non-glare flooring, adequate lighting, grab bars, access to adjustable height beds, call lights and controls, and appropriate use of sensor alarms and exit alarms.</td>
<td>Courses</td>
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<td>• Core Curriculum</td>
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<td>– Geriatric Patient Care Associate (GPCA)</td>
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<td>– Introduction to Gerontology</td>
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<td>• Restraint Reduction Program</td>
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<td>• Acuity Adaptable Care Delivery Model (Also See Solutions Series)</td>
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<td>• Environmental and Social Approaches to Improve Outcomes for Hospitalized Older Adults (Also See Solutions Series)</td>
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<td>• Hospital Designs to Support the Older Patient (Also See Solutions Series)</td>
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<td>• Improving the Geriatric Care Environment: Unit Design and Capital Equipment in U.S. Hospitals</td>
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<td>• The Virtual Senior Emergency Department</td>
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<td>EC.03.01.01 Staff and licensed independent practitioners are familiar with their roles and responsibilities relative to the environment of care.</td>
<td>The environment of care is a standing item on the NICHE steering committee agenda.</td>
<td>Operational Tools</td>
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<td>• Education Briefs</td>
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<td>– The GRN’s Bedside Guide: Simple Environmental Modifications to Enhance Safety for Older Adults</td>
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<td>• NICHE Solutions Series</td>
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<td>• Implementing a Sitter/Care Observation Policy</td>
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<td>• Promoting Safety for Older Adult Population in the Surgical Observation Unit</td>
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<td>• The Seniors Emergency Center</td>
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<tr>
<td>EC.04.01.05 The hospital improves its environment of care.</td>
<td>The environment of care (functionality, safety, and comfort) is integrated into Performance Improvement.</td>
<td>Consumer (Family) Tools</td>
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<td>• Need to Know by NICHE</td>
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<td>– Patient Environment</td>
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*Hartford Institute for Geriatric Nursing Resource*
<table>
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<th>Joint Commission Standard</th>
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<tr>
<td><strong>Human Resources (HR)</strong></td>
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</table>
| HR.01.04.01 The hospital provides orientation to staff. | Staff orientation addresses the specialized needs of hospitalized older adults. | Courses  
• Core Curriculum  
  – Geriatric Patient Care Associate (GPCA)  
  – Geriatric Resource Nurse (GRN)  
  – Introduction to Gerontology  
• Specialty Curriculum  
  – Critical Care Nursing of Older Adults  
  – Nursing Care of the Older Adult with Cancer |
| HR.01.05.03 Staff participate in ongoing education and training. | Interdisciplinary continuing education addresses the needs of hospitalized older adults. | Discussion Forums  
• General Course Discussion Forums  
  – Geriatric Resource Nurse (GRN)  
  – Introduction to Gerontology  
• Resource Discussion Forums  
  – Planning and Implementation Guide |
| HR.01.06.01 Staff are competent to perform their responsibilities. | Nursing staff receives specialized, competency-based training in the care of hospitalized older adults. | Implementation Tools  
• Leadership Training Program  
• Planning and Implementation Guide  
• Portfolio Series  
  – NICHE Catalog of Tools, Resources, and Curriculum |
| HR.01.07.01 The hospital evaluates staff performance. | NICHE Coordinator and Managers evaluate the learning needs of staff related to care of the hospitalized older adult. | Organizational Strategies  
• Certification Toolkit  
Webinars  
• Creating a Unified Health System  
GRN Program |

*Hartford Institute for Geriatric Nursing Resource
## A Crosswalk: Joint Commission Standards & NICHE Resources

### Information Management (IM)

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<thead>
<tr>
<th>Joint Commission Standard</th>
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</table>
| IM.03.01.01 Knowledge-based information resources are available, current, and authoritative. | The facility website reflects geriatric programs and is linked to NICHE resource site of authoritative resources for geriatric, evidence-based care. | The NICHE Website  
NICHE Knowledge Center  
Discussion Forums  
- General Course Discussion Forums  
  - Geriatric Resource Nurse (GRN)  
  - Introduction to Gerontology  
- Resource Discussion Forums  
  - Planning and Implementation Guide  
Implementation Tools  
- Leadership Training Program  
- Planning and Implementation Guide  
- Portfolio Series  
  - NICHE Catalog of Tools, Resources, and Curriculum  
Publications  
- Evidence-based Geriatric Nursing Protocols for Best Practice (Online)  
- NICHE Research and Publications |
## Joint Commission Standard vs. NICHE Standard

### Leadership (LD)

**LD.02.01.01** The mission, vision, and goals of the hospital support the safety and quality of care, treatment, and services.

- **NICHE Standard**: The NICHE mission statement includes NICHE guiding principles and addresses the rights of the older adult patient.
- **NICHE Resources**: Leadership integrates the needs of the hospitalized older adult in strategic planning, implementation, and evaluation.

**Implementation Tools**
- Leadership Training Program
- Planning and Implementation Guide

**Organizational Strategies (All)**
- Behavioral Health Rapid Response
- Canada-ED Transitions of Care
- Certification Toolkit
- Medications
- Medication Reconciliation
- Patient Family Advisory Councils
- Vaccines

**Measurement and Evaluation**
- Annual Program Evaluation
- Geriatric Institutional Assessment Profile (GIAP)
- Unit Level Performance

**Operational Tools**
- NICHE Hospitals Reports
- NICHE Solutions Series

**Consumer and Family Tools**

**Clinical Improvement Models (All)**
- Pressure Ulcer Program
- Reducing the Risk of Fall-Related Injuries
- Restraint Reduction Program

---

**LD.03.01.01** Leaders create and maintain a culture of safety and quality throughout the hospital.

- **NICHE Standard**: The NICHE steering committee guides initiatives to improve the safety and quality of care for the hospitalized older adult.
- **NICHE Resources**: NICHE initiatives are guided by geriatric-specific (process and outcome) measures.

**Implementation Tools**
- Leadership Training Program
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**LD.03.02.01** The hospital uses data and information to guide decisions and to understand variation in the performances of processes, supporting safety and quality.

- **NICHE Standard**: NICHE initiatives are guided by geriatric-specific (process and outcome) measures.
- **NICHE Resources**: The NICHE Coordinator and/or other members of the steering committee are represented on hospital-wide planning committees responsible for developing and evaluating processes and structures that support the safety and quality of care provided to hospitalized older adults.

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**LD.03.03.01** Leaders use hospital-wide planning to establish structures and processes that focus on safety and quality.

- **NICHE Standard**: The NICHE Coordinator and/or other members of the steering committee are represented on hospital-wide planning committees responsible for developing and evaluating processes and structures that support the safety and quality of care provided to hospitalized older adults.
- **NICHE Resources**: The NICHE Coordinator and/or other members of the steering committee are represented on hospital-wide planning committees responsible for developing and evaluating processes and structures that support the safety and quality of care provided to hospitalized older adults.

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**LD.03.05.01** Leaders implement changes in existing processes to improve the performance of the hospital.

- **NICHE Standard**: Educational materials for staff, patients, and families are included in safety and clinical protocols. Consumers are provided information on the NICHE program, geriatric medical care and education via the hospital website or by the facility staff.
- **NICHE Resources**: The NICHE Coordinator and/or other members of the steering committee are represented on hospital-wide planning committees responsible for developing and evaluating processes and structures that support the safety and quality of care provided to hospitalized older adults.

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**LD.03.04.01** The hospital communicates information related to safety and quality to those who need it, including staff, licensed independent practitioners, patients, families, and external interested parties.

- **NICHE Standard**: Staff, patients, and families have access a geriatric friendly environment and geriatric specific equipment.
- **NICHE Resources**: The NICHE Coordinator and/or other members of the steering committee are represented on hospital-wide planning committees responsible for developing and evaluating processes and structures that support the safety and quality of care provided to hospitalized older adults.

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**LD.04.01.11** The hospital makes space and equipment available as needed for the provision of care, treatment, and services.

- **NICHE Standard**: Process measures evaluate quality and consistency of care and services provided to hospitalized older adults.
- **NICHE Resources**: The NICHE Coordinator and/or other members of the steering committee are represented on hospital-wide planning committees responsible for developing and evaluating processes and structures that support the safety and quality of care provided to hospitalized older adults.

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**LD.04.03.07** Patients with comparable needs receive the same standard of care, treatment, and services throughout the hospital.

- **NICHE Standard**: The NICHE Steering Committee or designee(s) systematically evaluates congruence between guiding principles of geriatric care and facility policies and practices.
- **NICHE Resources**: The NICHE Coordinator and/or other members of the steering committee are represented on hospital-wide planning committees responsible for developing and evaluating processes and structures that support the safety and quality of care provided to hospitalized older adults.

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**LD.04.04.03** New or modified services are well designed

- **NICHE Standard**: Performance improvement activity integrates evidence–based practice guidelines into administrative and patient care decision-making.
- **NICHE Resources**: The NICHE Coordinator and/or other members of the steering committee are represented on hospital-wide planning committees responsible for developing and evaluating processes and structures that support the safety and quality of care provided to hospitalized older adults.

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**LD.04.04.07** The hospital considers clinical practice guidelines when designing or improving processes.

- **NICHE Standard**: Performance improvement activity integrates evidence–based practice guidelines into administrative and patient care decision-making.
- **NICHE Resources**: The NICHE Coordinator and/or other members of the steering committee are represented on hospital-wide planning committees responsible for developing and evaluating processes and structures that support the safety and quality of care provided to hospitalized older adults.

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<td>Medication Management (MM)</td>
<td>Medications are administered and prescribed for older adults consistent with evidence-based practice.</td>
<td>Courses</td>
</tr>
<tr>
<td>MM.07.01.01 The hospital monitors patients to determine the effects of their medication(s).</td>
<td></td>
<td>• Core Curriculum</td>
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<td></td>
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<td>‒ Geriatric Resource Nurse (GRN)</td>
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<td>Implementation Tools</td>
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<td>Webinars</td>
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<td>• Appropriateness of Prescribing Criteria in Older Adults: State of the Art</td>
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<td>• Implementation of a Geriatric Medication Surveillance Program in a Community-Teaching Hospital (Also See Solutions Series)</td>
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<td>• Medication Management in Hospitalized Seniors: The ACE Approach</td>
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<td>• Education Briefs</td>
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<td>‒ The Updated Beer’s Criteria 2012 American Geriatrics Society Expert Panel (For Potential Inappropriate Medication Use in Older Adults)</td>
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<td>‒ Influenza and Pneumococcal Vaccinations and Older Adults (Also See Webinars)</td>
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<td>• HIGN Hospital Competencies*</td>
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<td>‒ Improving Medication Safety in Older Adults at the University of Alabama at Birmingham Hospital</td>
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<td>‒ Overlapping Geriatric Principles within a Disease Management Structure: Northeast Hospital’s Geriatric Initiative</td>
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<td>‒ Use of the Pasero Opioid-Induced Sedation Scale to Reduce Over-sedation and Respiratory Depression</td>
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<td>• Need to Know by NICHE</td>
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<td>‒ Discharge</td>
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<td>‒ Managing Medications</td>
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<td><strong>Nursing (NR)</strong></td>
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</table>
| NR.02.02.01 The nurse executive establishes guidelines for the delivery of nursing care, treatment, and services. | The nurse executive includes NICHE in the nursing department’s strategic planning. The Geriatric Resource Nurse model is implemented and evaluated. | **Courses**
  - Core Curriculum
    - Geriatric Patient Care Associate (GPCA)
    - Geriatric Resource Nurse (GRN)
    - Introduction to Gerontology
  - Specialty Curriculum
    - Critical Care Nursing of Older Adults
    - Nursing Care of the Older Adult with Cancer
**Implementation Tools**
  - Leadership Training Program
  - Planning and Implementation Guide
**Measurement and Evaluation**
  - Annual Program Evaluation
  - Geriatric Institutional Assessment Profile (GIAP)
  - Unit Level Performance |
## Joint Commission Standard & NICHE Resources

### Joint Commission Standard

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<tr>
<th>Performance Improvement (PI)</th>
<th>NICHE Standard</th>
<th>NICHE Resources</th>
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<tr>
<td>PI.01.01.01 The hospital collects data to monitor its performance.</td>
<td>The hospital evaluates the outcomes, processes of care, and experiences of the hospitalized older adult. The hospital evaluates the geriatric practice environment.</td>
<td><strong>Implementation Tools</strong>&lt;br&gt;• Planning and Implementation Guide – Chapter 8&lt;br&gt;<strong>Organizational Strategies (All)</strong>&lt;br&gt;<strong>Measurement and Evaluation</strong>&lt;br&gt;<strong>Clinical Improvement Models</strong>&lt;br&gt;• Pressure Ulcer Prevention Program&lt;br&gt;• Reducing the Risk of Fall-related Injuries&lt;br&gt;• Restraint Reduction Program&lt;br&gt;<strong>Webinars</strong>&lt;br&gt;• A Transformational Approach to Enhance Function &amp; Quality of Life in the Hospitalized Older Adult&lt;br&gt;• Establishing a Baseline for Improving Geriatric Care at The Hospital of The University of Pennsylvania (Also See Solutions Series)&lt;br&gt;• Impacting Frailty and Person Centered Care: Goal Attainment Scaling&lt;br&gt;• Implementation of the Geriatric Resource Nurse Model Throughout an Academic Healthsystem: Linking Geriatric Nursing and Practice Improvement Education&lt;br&gt;• Innovative Use of a NICHE Webinar to Improve Patient Satisfaction in a Hospital</td>
</tr>
<tr>
<td>PI.02.01.01 The hospital compiles and analyzes data.</td>
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<td>PI.03.01.01 The hospital improves performance on an ongoing basis.</td>
<td>The hospital shares results of geriatric program evaluation with staff, physicians, and other stakeholders, and supports follow-up activity.</td>
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<tr>
<td>PI.04.01.01 The hospital uses data from clinical/service screening indicators and human resource screening indicators to assess and continuously improve staffing effectiveness.</td>
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*Hartford Institute for Geriatric Nursing Resource*
## NICHE Principles: Evidence-Based Geriatric Practice at the Bedside

Interdisciplinary protocols are integrated into patient care processes.

### Provision of Care (PC)

**PC.01.02.01** The hospital assesses and reassesses its patients.

The interdisciplinary team utilizes evidence-based assessment practices and individualized interventions to prevent and manage geriatric, age-related changes.

### Courses

- **Core Curriculum**
  - Geriatric Patient Care Associate (GPCA)
    - Age-Related Sensory Loss
    - Challenges of Hospitalization: Frailty, Function, and Nutrition
    - Comfort Needs: Sleep
  - Geriatric Resource Nurse (GRN)
    - Chapters 3, 4, 5, 6, 18, 20-23
    - Introduction to Gerontology
  - Age-Related Changes

- **Specialty Curriculum**
  - Critical Care Nursing of Older Adults
  - Infection and Immune Function
  - Respiratory Failure
  - Heart Failure
  - Nursing Care of the Older Adult with Cancer
  - Age-Related Changes with Cancer
  - Symptom Management

### Implementation Tools

- Leadership Training Program
- Planning and Implementation Guide
  - Chapters 1, 4, and 5

### Webinars

- Assessment and Management of Older Adults with Heart Failure (Part I and II)
- FEAST at the First Sign of Stroke: Time Saved is Brain Saved
- Establishing a Baseline for Improving Geriatric Care at the Hospital of the University of Pennsylvania
- Gerontological Nursing Assessment of Geriatric Syndromes and Discovery Hand-off

### Operational Tools

- Education Briefs
  - Caring for the Older Adult with COPD - Part I and II
- HIGN Hospital Competencies*
  - Functional Status
- NICHE Solutions Series
  - Establishing a Baseline for Geriatric Care
  - Pre-Operative Assessment and Education Sessions for Hip and Knee Surgical Patients (Also See Webinars)
  - Prevention and Management of Acute Constipation in Hospitalized Patients
  - Promoting Evidence-Based Dysphagia Assessment and Management by Nurses (Also See Webinars)
  - The Effectiveness of Addressing Upper Body Warmth with Older Adult Patients (Also See Webinars)
- The KATZ INDEX: What Can It Do for You?

### Assessment Tools

- ConsultGeriRN*
  - Try This/How To Try This
    - Try This Series (for above topics)
    - Specialty Practice Series

### Consumer (Family) Tools

- Need to Know by NICHE
  - Help prepare patients and families for the realities of hospitalization

### Assessment and Planning

- CMS: Discharge Planning
- The Family Preferences Index

### Publications

- Evidence-based Geriatric Nursing Protocols for Best Practice
  - Chapters 3-7,18-24

*Hartford Institute for Geriatric Nursing Resource
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<td>PC.01.02.01 The hospital assesses and reassesses its patients.</td>
<td>NICHE Principle: Evidence-Based Geriatric Practice at the Bedside</td>
<td>Interdisciplinary protocols are integrated into patient care processes.</td>
</tr>
</tbody>
</table>

**Courses**
- Core Curriculum
  - Geriatric Patient Care Associate (GPCA)
    - Confusion in the Patient: Delirium, Dementia, and Depression
  - Geriatric Resource Nurse (GRN)
    - Chapters 8-11

**Implementation Tools**
- Leadership Training Program
- Planning and Implementation Guide
  - Chapters 1, 4, and 5

**Organizational Strategies**
- Behavioral Health Rapid Response

**Webinars**
- A Pilot Program Engaging Families to Collaborate in Delirium Recognition
- An Interdisciplinary Model for Delirium Management: Measuring Effectiveness of a Structured Interdisciplinary Process
- Creating Smooth Transitions for Your Patients with Dementia
- Delirium Management: Nursing and Occupational Therapy Collaboration (Also See Solutions Series)
- Dementia Communication Skills: An Iowa Model Evidence-Based Practice (EBP) Project
- Developing an Order Set for Management of Delirium with an Interdisciplinary Team
- Dilemma of Delirium in the Geriatric Hip Fracture Patient (Also See Solutions Series)
- Managing Behavioral Disturbances in Patients with Dementia
- Nurse Recognition of Acute Delirium: A Pilot Study (Also See Solutions Series)
- Oral Health: Dementia
- Patient Activity Cart (PAC) for Better Care (Also See Solutions Series)
- Rapid Response for Dementia and Behavioral Issues (Also See Solutions Series)
- Reducing Delirium with a Team Approach (Also See Solutions Series)
- Screening of Older Adults for Delirium Risk Prior to Orthopedic Surgery (Also See Solutions Series)
- The Magic Power of an Externship; Leveraging Student Interest in an Externship into a Volunteer Bedside Companion Program for Delirium Prevention

**Assessment Tools**
- ConsultGerIN*
  - Delirium: Prevention, Early Recognition, and Treatment
  - CAM, CAM-ICU, Assessing and Managing Delirium in Persons with Dementia, Executive Dysfunction

**Operational Tools**
- Education Briefs
  - Geriatric Patient Care Associate (GPCA): Emotional Needs of the Older Adult Patient
- HIGN Hospital Competencies*
  - Physiological and Psychological Age Changes in the Older Adult
- Hospital Reports
  - Delirium
  - Dementia
- NICHE Solutions Series
  - A Nursing and Occupational Therapy Collaboration to Improve Delirium Care (Also See Webinars)

**Assessment and Planning**
- CMS: Discharge Planning
- The Family Preferences Index

**Publications**
- Evidence-based Geriatric Nursing Protocols For Best Practice (4th ed.)
  - Chapters 8,9,10,11

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*Hartford Institute for Geriatric Nursing Resource

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**NICHE Principle: Evidence-Based Geriatric Practice at the Bedside**

The interdisciplinary team utilizes evidence-based assessment practices and individualized interventions to prevent and manage cognitive impairment in the hospital setting.
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<td>• ConsultGeriRN®</td>
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<td>• Nursing Standard of Practice Protocol: Pressure Ulcer Prevention and Skin Tear Prevention</td>
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<td>• Predicting Pressure Ulcer Sores</td>
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<td>• Pocket Guide to Pressure Ulcers</td>
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<td>• HIGN Hospital Competencies*</td>
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<td>• ‘Uh-Oh’ to ‘Oh-Yeah!’ A Nurse Driven Urinary Catheter Removal Protocol (Also see Solution Series)</td>
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*Hartford Institute for Geriatric Nursing Resource
### A Crosswalk: Joint Commission Standards & NICHE Resources

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<td>PC.01.02.05</td>
<td>Nursing staff receives specialized, competency-based training in the care of</td>
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<td>hospitalized older adults (From HR).</td>
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<td>• Creating a Unified Health System GRN Program</td>
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<td>• Implementation of the Geriatric Resource Nurse (GRN) Model throughout an Academic Health System</td>
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<td>• Improving Elder Acute Care Through the Geriatric Resource Nurse Model</td>
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*Hartford Institute for Geriatric Nursing Resource
### Joint Commission Standard: Provision of Care (PC)

**PC.01.02.07** The hospital assesses and manages the patient's pain.

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<tr>
<td><strong>Courses</strong></td>
<td>Pain Management in an ACE Unit</td>
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<td>- Palliative Care and Pain Satisfaction: The Miriam’s Relationship with Home and Hospice Care of Rhode Island for a Palliative Care Consult Service</td>
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<td>- Geriatric Resource Nurse (GRN)</td>
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<td>- Pain</td>
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<td>- Specialty Curriculum</td>
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<tr>
<td>- Nursing Care of the Older Adult with Cancer</td>
<td>Pain Management in Older Adults</td>
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<tr>
<td>- The Older Adult Receiving Cancer Treatment: Symptom Management</td>
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<tr>
<td><strong>Assessment Tools</strong></td>
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<td>- ConsultGenRN*</td>
<td>- Nursing Standard of Practice Protocol; Pain Management in Older Adults</td>
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<tr>
<td>- Try This/How To Try This</td>
<td>- Assessing Pain in Older Adults, Assessing Pain in Persons with Dementia, Assessment of Nociceptive versus Neuropathic Pain in Older Adults</td>
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<td>- Bringing Evidence-based Practice to Inpatient Pain Assessment and Management</td>
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*Hartford Institute for Geriatric Nursing Resource*
### A Crosswalk: Joint Commission Standards & NICHE Resources

#### NICHE Principle: Evidence-Based Geriatric Practice at the Bedside
Interdisciplinary protocols are integrated into patient care processes.

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</table>
| **PC.01.02.08** The hospital assesses and manages the patient’s risk for falls. | The interdisciplinary team utilizes evidence-based assessment practices and individualized interventions to prevent and manage falls/related injuries. | **Courses**
  - Core Curriculum
    - Geriatric Patient Care Associate (GPCA)
    - Challenges of Hospitalization: Falls
    - NICHE Principle: Evidence-Based Geriatric Practice at the Bedside
  - Geriatric Resource Nurse (GRN)
    - Falls
    - Introduction to Gerontology
  **Implementation Tools**
  - Planning and Implementation Guide
    - Chapters 4, 5
  - Portfolio Series
    - NICHE Catalog of Tools, Resources, and Curriculum

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<td>Function-focused care and self-direction of the older adult patient are promoted.</td>
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| Provision of Care (PC) | The interdisciplinary team utilizes evidence-based assessment practices and individualized interventions to prevent elder mistreatment. | **Courses**
  - Core Curriculum
  - ConsultGeriRN*
    - Geriatric Nursing Protocol: Detection of Elder Mistreatment
    - Try This/How To Try This
  - Try This/How To Try This
  - Elder Mistreatment Assessment

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  - ConsultGeriRN*
    - Geriatric Nursing Protocol: Detection of Elder Mistreatment
    - Try This/How To Try This
  - Try This/How To Try This
  - Elder Mistreatment Assessment

**Note:**
- **Courses**
  - Core Curriculum
  - Geriatric Patient Care Associate (GPCA)
  - Challenges of Hospitalization: Falls
  - Geriatric Resource Nurse (GRN)
    - Falls
    - Introduction to Gerontology
  - Portfolio Series
    - NICHE Catalog of Tools, Resources, and Curriculum

**Clinical Improvement Models**
- Reducing the Risk of Fall-Related Injuries

**Webinars**
- Environmental and Social Approaches to Outcomes for the Hospitalized Older Adult
- Mobility Team: Making a Move to Reduce Hospital Falls
- Rounding on the 15

**Assessment Tools**
- ConsultGeriRN*
  - Fall Prevention: Assessment, Diagnosis, and Intervention Strategies
  - Try This/How To Try This
  - Fall Risk Assessment

**Operational Tools**
- HIGN Hospital Competencies*
  - Functional Status
- NICHE Solutions Series

**Publications**
- Evidence-based Geriatric Nursing Protocols For Best Practice (4th ed.)
  - Chapter 15
- Evidence-based Geriatric Nursing Protocols For Best Practice (4th ed.)
  - Chapter 28

*Hartford Institute for Geriatric Nursing Resource
A Crosswalk: Joint Commission Standards & NICHE Resources

Joint Commission Standard |
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**Provision of Care (PC)** |

NICHE Standard: The care, treatment, and services provided to hospitalized older adults is interdisciplinary.

Courses
- Core Curriculum
  - Geriatric Resource Nurse (GRN)
  - Introduction to Gerontology
- Specialty Curriculum
  - Critical Care Nursing of Older Adults
  - Nursing Care of the Older Adult with Cancer

Implementation Tools
- Leadership Training Program
- Planning and Implementation Guide

Organizational Strategies
- Behavioral Health Rapid Response
- Canada-ED Transitions of Care
- Medications
- Medication Reconciliation
- Vaccines

Webinars
- Achievements in Eliminating Ventilator Associated Pneumonia (VAP)
- ACIT (Attention to Care Interdisciplinary Teams): A Quest for Clinical Excellence Special Target: Pressure Ulcers
- A Multidisciplinary Effort to Improve Patient Care and Satisfaction with Pain Management
- An Interdisciplinary Model for Delirium Management: Measuring Effectiveness of a Structured Interdisciplinary Process
- A Nurse-Driven Care Coordination Redesign for Patients with Heart Failure
- Bringing Evidence-based Practice to Inpatient Pain Assessment and Management
- Decreasing Hospital – Acquired Pressure Ulcers by Focusing on Decreasing Moisture Associated Skin Damage (MASD)
- Developing an Order Set for Management of Delirium with an Interdisciplinary Team
- Eliminating Continuous Observations: Cost-effectiveness without Patient Safety Compromise
- Gerontological Nursing Assessment of Geriatric Syndromes and Discovery Hand-off
- Impact of Sepsis on an Aging Population
- Implementing Long Term Care Advisory Standards for an Alzheimer's and Dementia Program at the Lighthouse, Brick, NJ
- Interdisciplinary Collaboration Fosters Success in New Geriatric Fracture Program at RIH
- Reducing Delirium with a Team Approach (Also See Webinars)
- Regional Chronic Obstructive Pulmonary Disease Outreach Team (Also See Webinars)

Assessment Tools
- ConsultGeriRN*
  - Try This/How To Try This

Operational Tools
- Education Briefs
  - Caring for the Older Adult with COPD - Part I, II, III
  - Geriatric Resource Nurse’s Role: Identifying the Patient Appropriate for Palliative Care
  - Self-Neglect in the Hospitalized Older Adult
- NICHE Solutions Series
  - Interdisciplinary Collaboration Fosters Success in New Geriatric Fracture Program at Rhode Island Hospital
  - Reducing Delirium with a Team Approach (Also See Webinars)
  - Regional Chronic Obstructive Pulmonary Disease Outreach Team (Also See Webinars)

Publications
- Evidence-based Geriatric Nursing Protocols for Best Practice (4th ed.)
- NICHE Research and Publications

*Hartford Institute for Geriatric Nursing Resource
## Joint Commission Standard

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### PC.02.02.01 The hospital coordinates the patient’s care, treatment, and services based on the patient’s needs.

**Courses**
- Core Curriculum
  - Geriatric Patient Care Associate (GPCA)
  - Geriatric Resource Nurse (GRN)
  - Introduction to Gerontology
- Specialty Curriculum
  - Critical Care Nursing of Older Adults
  - Nursing Care of the Older Adult with Cancer

**Implementation Tools**
- Planning and Implementation Guide

**Organizational Strategies (All)**

**Clinical Improvement Models (All)**

**Webinars**
- Creating a Continuum of Care: Seniors Emergency Center
- Creating Smooth Transitions for Your Patients with Dementia
- Crossing the Continuum of Care - Creating New Partnerships
- I’m Not Ready Yet: Talking to Patients and Your Team About Palliative Care
- Improving Care Transitions: Using Teleconferencing for Communication and Coordination
- Improving Transitions in Care for the Geriatric Fracture Population
- Medication Reconciliation: A Tool for Transitions of Care
- STARForUM: Crossing the Quality Chasm in Care Transition (Also See Solutions Series)
- Supporting Hospitalized Frail Seniors from ED to Hospital to Home (Also See Solutions Series)

**Assessment Tools**
- ConsultGeriRN*
  - Try This/How To Try This

**Operational Tools**
- Education Briefs
  - Using “Teach-back” at the Bedside
- HIGN Hospital Competencies*
  - Discharge Planning
- NICHE Solutions Series
  - Enhancing Interprofessional Communications via a Pictogram based Communication Intervention
  - Geriatric Resource Nurses: Change Agents to Prevent Hospital Complications
  - STARForUM: Crossing the Quality Chasm in Care Transition (Also See Webinars)
  - Supporting Hospitalized Frail Seniors from ED to Hospital to Home (Also See Webinars)
  - Transitions from ACE: Reducing 30-Day Hospital Readmission in Nursing Home Patients Using an Advanced Practice Nurse Model (Also See Webinars)

**Consumer (Family) Tools**
- Assessment and Planning
  - CMS: Discharge Planning
  - The Family Preferences Index

**Publications**
- Evidence-based Geriatric Nursing Protocols for Best Practice (4th ed.)
  - Chapter 35

**Policy**
- Elder Bill of Rights

*Hartford Institute for Geriatric Nursing Resource
## Provision of Care (PC)

**PC.02.02.13** The patient's comfort and dignity receive priority during end of life care.

The unique needs of older adult patients are integrated within palliative care and end of life care services.

### NICHE Principle: Evidence-Based Geriatric Practice at the Bedside

Interdisciplinary protocols are integrated into patient care processes.

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### Courses
- Core Curriculum
  - Geriatric Patient Care Associate (GPCA)
    - Comfort Needs: Palliative Care
  - Introduction to Gerontology
- Specialty Curriculum
  - Critical Care Nursing of Older Adults

### Webinars
- A Multidisciplinary Effort to Improve Patient Care and Satisfaction with Pain Management (Also See Solutions Series)
- Enhancing Staff Nurse Knowledge of Geriatric Palliative Care
- Impact of Palliative Education on ICU Nurse's Moral Distress (Also See Solutions Series)
- I’m Not Ready Yet: Talking to Patients and Your Team About Palliative Care
- Palliative Care and Pain Satisfaction: The Miriam Hospital's Relationship with Home and Hospice Care of Rhode Island for a Palliative Care Consult Service

### Assessment Tools
- ConsultGeriRN*
  - Palliative Care
  - Try This/How To Try This
    - Communication Difficulties: Assessment and Interventions, Assessing Pain in Persons with Dementia

### Operational Tools
- Education Briefs
  - The Geriatric Resource Nurse’s Role: Identifying The Patient Appropriate for Palliative Care
- NICHE Solutions Series
  - A Multidisciplinary Effort to Improve Patient Care and Satisfaction with Pain Management (Also See Webinars)
  - Impact of Palliative Education on ICU Nurse’s Moral Distress (Also See Webinars)

### Publications
- Evidence-based Geriatric Nursing Protocols For Best Practice (4th ed.)
  - Chapter 29, 30

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*Hartford Institute for Geriatric Nursing Resource
A Crosswalk: Joint Commission Standards & NICHE Resources

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**Joint Commission Standard (PC.02.03.01)**
The hospital provides patient education and training based on each patient’s needs and abilities.

**NICHE Principle:** Evidence-Based Geriatric Practice at the Bedside

Interdisciplinary protocols are integrated into patient care processes.

**Courses**
- Core Curriculum
  - Geriatric Patient Care Associate (GPCA)
  - Geriatric Resource Nurse (GRN)
  - Introduction to Gerontology
- Specialty Curriculum
  - Critical Care Nursing of Older Adults
  - Nursing Care of the Older Adult with Cancer

**Implementation Tools**
- Planning and Implementation Guide

**Clinical Improvement Models (All)**

**Webinars**
- A Pilot Program Engaging Families to Collaborate in Delirium Recognition
- Communication Tune-Up: The Elderspeak Challenge
- Cultural Diversity: It Can’t Be Ignored
- Dementia Communication Skills: An Iowa Model Evidence Based Practice
- I’m Not Ready Yet: Talking to Patients and Your Team About Palliative Care

**ConsultGerRN**
- Try This/How To Try This

**Operational Tools**
- Using “Teach-back” at the Bedside
- HIGN Hospital Competencies
- Communication

**Consumer (Family) Tools**
- Assessment and Planning
  - The Family Preferences Index
  - CMS: Discharge Planning
- Need to Know by NICHE
  - Dementia Transition Series
  - Care after Hip Fracture Surgery, Communicating with the Healthcare Team, Delirium, Depression, Discharge, Emergency Department, Functional Decline, Hearing, Hip Fracture & Repair, Managing Medications, Meals and Nutrition, Palliative Care, Patient Environment, Restraint Use, Safety Falls, Skin Care: Pressure Ulcers, Sleep, Vaccines

**Publications**
- Evidence-based Geriatric Nursing Protocols for Best Practice (4th ed.)

**Policy**
- Elder Bill of Rights

*Hartford Institute for Geriatric Nursing Resource*
### Joint Commission Standard

**Provision of Care (PC)**

<table>
<thead>
<tr>
<th>Joint Commission Standard</th>
<th>NICHE Standard</th>
<th>NICHE Resources</th>
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</table>
| **PC.03.02.11** The hospital uses performance improvement processes to identify opportunities to reduce risk associated with the use of restraint for non-behavioral health purposes. | Policies and practices support alternatives to physical restraints. | **Courses**
- Core Curriculum
  - Geriatric Patient Care Associate (GPCA)
    - Challenges of Hospitalization
  - Geriatric Resource Nurse (GRN)
    - Restraints

| **PC.03.05.01** The hospital uses restraint or seclusion only when it can be clinically justified or when warranted by patient behavior that threatens the physical safety of the patient, staff, or others. |

| **PC.03.05.03** The hospital uses restraint or seclusion safely. |

| **PC.03.05.05** The hospital initiates restraint or seclusion based on an individual order. |

| **PC.03.05.07** The hospital monitors patients who are restrained or secluded. |

| **PC.03.05.09** The hospital has written policies and procedures that guide the use of restraint or seclusion. |

| **PC.03.05.11** The hospital evaluates and reevaluates the patient who is restrained or secluded. |

| **PC.03.05.13** The hospital continually monitors patients who are simultaneously restrained and secluded. |

| **PC.03.05.15** The hospital documents the use of restraint or seclusion. |

| **PC.03.05.17** The hospital trains staff to safely implement the use of restraint or seclusion. |

| **PC.03.05.19** The hospital reports deaths associated with the use of restraint and seclusion. Monitors patients who are simultaneously restrained and secluded. |

**NICHE Principle: Patient Centered Care**

Function-focused care and self-direction of the older adult patient are promoted.

**Courses**

- Core Curriculum
  - Geriatric Patient Care Associate (GPCA)
    - Challenges of Hospitalization
  - Geriatric Resource Nurse (GRN)
    - Restraints

**Clinical Improvement Models**

- Restraint Reduction

**Assessment Tools**

- ConsultGeriRN*
  - Try This/How To Try This
  - Use of Physical Restraints with Elderly Patients, Physical Restraints and Side Rails in Acute and Critical Care Settings

**Operational Tools**

- Education Briefs
  - GRN’s Bedside Guide: Simple Environmental Modifications to Enhance Safety for Older Adults
- HIGN Hospital Competencies*
  - Restraints

**Publications**

- Evidence-based Geriatric Nursing Protocols for Best Practice (4th ed.)
  - Chapter 13

**Policy**

- Elder Bill of Rights
  - I Will Not Be Tied Down (Restraint-Free)

*Hartford Institute for Geriatric Nursing Resource
## Joint Commission Standards & NICHE Resources

### Rights and Responsibilities of the Individual (RI)

<table>
<thead>
<tr>
<th>Joint Commission Standard</th>
<th>NICHE Standard</th>
<th>NICHE Resources</th>
</tr>
</thead>
</table>
| **RI.01.05.01** The hospital addresses patient decisions about care, treatment, and services received at the end of life. | The unique needs of older adult patients are addressed from a legal, ethical, and practical perspective. | **Courses**
- Core Curriculum
  - Geriatric Patient Care Associate (GPCA)
  - Geriatric Resource Nurse (GRN)
  - Introduction to Gerontology
- Specialty Curriculum
  - Critical Care Nursing of Older Adults
  - Nursing Care of the Older Adult with Cancer

**Assessment Tools**
- ConsultGeriRN*
  - Ethnogeriatrics and Cultural Competency for Nursing Practice

**Operational Tools**
- Education Briefs
  - Geriatric Resource Nurse’s Role: Identifying the Patient Appropriate for Palliative Care
  - Self-Neglect in the Hospitalized Older Adult
- HIGN Hospital Competencies*
  - Elder Abuse
- NICHE Solutions Series

**Publications**
- Evidence-based Geriatric Nursing Protocols for Best Practice (4th ed.)
  - Psychosocial and Legal Aspects Section

**Policy**
- Elder Bill of Rights

| **RI.01.06.03** The patient has the right to be free from neglect; exploitation; and verbal, mental, physical, and sexual abuse. | | |
| **RI 01.06.05** The patient has the right to an environment that preserves dignity and contributes to a positive self-image. | | |

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