What is Nursing Peer Case Review (NPCR)?

- Evaluation of an individual event or professional's performance by one's peers with the goal of objectively evaluating patient care to identify opportunities for improvement.
- Peer: An individual who is practicing in the same profession and has expertise in the appropriate subject matter, and is not at all involved in the disciplinary process.

Goals

Utilize the Nurse Peer Case Review process to infuse a "just culture" into professional nursing practice.

- Improve the quality of care provided by individual nurses.
- Monitor nurses' performance.
- Identify opportunities for performance improvement.
- Identify system process issues.
- Monitor significant trends by analyzing aggregate data.
- Ensure that the process is clearly defined, fair, defensible, timely, and useful.
- Create a database
- Share recommendations from committees as a result of discussions, leading to practice changes etc.
- Nurse-driven process; bedside nurse to lead the process.
- Ongoing public relations outreach to improve acceptance, professionalism, and sustainability of the Nursing Peer Review process.

Measureable Outcome

75% completion of recommendations (per case).

Literature Review

- "An organized effort whereby practicing professionals review the quality and appropriateness of services ordered or performed by their professional peers. Peer review in nursing is the process by which practicing registered nurses systematically assess, monitor, and make judgments about the quality of nursing care provided by peers as measured against professional standards of practice." (ANA 1988)
- "To protect, promote, and optimize health and alleviate suffering through diagnosis and treatment of human response, and advocate in the care of patients and families. (ANA, 2010)
- The peer review program at a Magnet hospital improved nurse professional accountability, nurse quality outcomes, RN engagement scores and overall transformed nursing practice to provides excellent patient care (Bar, 2010)."