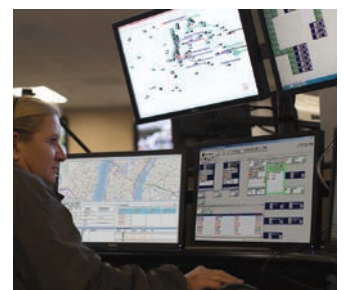


HIRE, SALES AND SERVICE OF VOICE AND DATA RADIO COMMUNICATION SYSTEMS, BODYCAMS AND APPLICATIONS PRODUCTS AND SERVICES GUIDE

HERE TO SUPPORT YOU



Call FREE: 0800 043 2688

email: sales@dcrs.co.uk

www.dcrs.co.uk



Experienced staff handle your enquiries, support requests and queries so you will be spared the frustration of dealing with a call centre.

As a DCRS client, you will benefit from guaranteed response times and service around-the-clock, 365 days a year.

We provide a true 24/7 service and have a strategically placed network of engineers, sales and support staff covering the UK and Europe.

ABOUT US

Established in 1987, DCRS have become one of the UK's market leaders in the hire, sales and service of voice and data radio communication systems to clients throughout the UK and Europe.

With technical excellence and accreditations for quality assurance, health and safety and product support, DCRS can offer exceptional client service by combining our technical and operational expertise, resources and commitment throughout your product and systems lifetime. In recognition of this we have been awarded the Queen's Royal Warrant.

Our project managers, engineers and support staff are trained to the highest standard, taking initial ideas through to bespoke design, project management, commissioning and installation followed by a complete maintenance and service aftercare package.

The dedication to our clients' needs and commitment to delivering pioneering technology continues to enhance our reputation within our sector and is further strengthened by the product manufacturers we support; Motorola Solutions, Hytera, Icom and Kenwood, who are all known for their outstanding reliability, quality and expertise within our field.

Utilising our vast experience within the two-way radio communications industry, our dynamic product range provides the best solutions for you and your business. We have applied these to markets such as: construction, education, healthcare, manufacturing, logistics and distribution, retail and hospitality, oil and gas, utilities and renewables, transportation and public safety and government.

Providing you with an affordable and accessible solution, all of your equipment will come from a professional and well-organised company, which still believes in **"quality and value found in a personalised service"**.



Steve Luscombe
Managing Director



Ash Robinson
Sales Manager



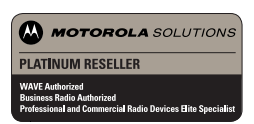
Becky Cleary
Marketing Manager



Hannah Brailsford
Internal Sales Advisor



Ray Moore
Hire/Sales Support



PURCHASE AND INSTALLATION OF HAND PORTABLE RADIOS AND SYSTEMS

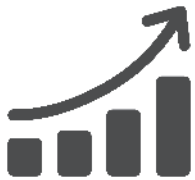


We will look, listen and learn about who you are and what your business is all about.

As one of the largest UK distributors of radio communications products we know that every radio user is unique, therefore the right communication solution requires the right product. With a sales team that are manufacturer trained we are confident that we will only recommend what is right for your organisation, at the right budget.

All equipment that we supply meets the current OFCOM licensing regulations and is supplied as standard with a manufacturer's warranty from the date of purchase and, for that added peace of mind, extended care options are available for when the manufacturer's warranty expires.

DCRS are highly experienced at integrating different manufacturer products together to create advanced analogue or digital radio systems that meet every aspect of a customer's requirement and budget.



LEASE RENTAL |
FINANCE |
ASSET RENTAL

CONSERVE CAPITAL AND DRIVE YOUR SYSTEM FORWARD

By choosing this option, you have the freedom to take your site(s) to the next level of two-way radio equipment whether that be a system upgrade or integration into another on-site system that requires an application.

ACCESSORISE YOUR TWO-WAY RADIOS AND MOBILES

AUDIO

Get the most out of your hand portables and ensure you have the right audio accessory for the job, from covert kits where discrete operation is imperative to noise-cancelling headsets for those high noise environments where you need to protect your staffs hearing.



BLUETOOTH

Most major radio manufacturers now offer Bluetooth capability allowing you to replace the use of remote speaker microphone or wired audio accessory. Moreover, you can utilise any Bluetooth headset so you are not tied to the radio manufacturer.



ENERGY

Power your two-way radios with genuine proven standard and smart batteries and chargers designed to keep you working throughout your day. Whether you need to enter temperature controlled conditions, to keeping your hand portable online for 24+ hours we have a solution.



CARRY

Carry cases, holders and belt clips are available in all sizes designed to fit your radio and battery to protect your device from knocks and scratches while still allowing audio to be heard clearly so that you can concentrate on the task at hand.



Whether you just purchased a new two-way radio and it is accessories you seek, or you are simply looking to add to an existing fleet, we have a full range of audio, energy and carrying options to complement your devices, allowing your whole team to work efficiently. The range we offer varies from budget and medium priced through to high specification, specialised options.

LONG AND SHORT TERM TWO-WAY RADIO HIRE NO CAPITAL OUTLAY

We have been hiring out digital two-way radios, and this has proven to be invaluable for a multitude of market sectors: Event Organisers, Retailers, Construction Sites, Council Teams, TV and Film Crews, Security and Plant Shutdowns to name but a few with short and long-term hire contracts using MOTOTRBO Radios.

To ensure your site remains in constant communication at the push of a button consider hiring two-way radio from DCRS Ltd.

THE BENEFITS OF HIRING TWO-WAY RADIOS FROM DCRS:

- ▶ We can offer you a full site survey/product evaluation before your hire commences
- ▶ A free of charge OFCOM two-way radio licence (if required)
- ▶ No quibble service exchange policy covering all of your equipment
(If equipment fails during a weekend, we have a team on hand to assist)
- ▶ On-site engineering support throughout each project or event (if required)
- ▶ On-site training and materials for all users
- ▶ Transit cases to return your hire

OPTIONAL ON-SITE SUPPORT

If you would like DCRS to manage your radio system while it is on hire, we can offer a fully qualified engineer to be on site for the duration of your hire to give total support leaving your operations team free to manage their event/site. Our engineering team will install all of your equipment and set up in one central, accessible location.

We also offer a Radio Allocation System which can monitor all radio and accessory movements throughout your hire, with the additional benefit of recording all radio activity which can prove to be imperative in insurance claims.



For 30 years we have been hiring out two-way radios, and this has proven to be invaluable for a multitude of market sectors: Event Organisers, Retailers, Construction Sites, Council Teams, TV and Film Crews, Security and Plant Shutdowns to name but a few with short and long-term contracts.



BODYCAMS

Body-worn cameras are becoming commonplace in many sectors due to the importance of evidence recording and collection.

Hytera's remote video microphones (RVMs) seamlessly integrate a body-worn camera and remote speaker microphone, providing a simple way of upgrading your communication system to include video capture.



HYTERA VM780

The VM780 Hytera's flagship body-worn camera. Not only is it a premium body-worn camera with integrated remote speaker microphone functionality, but can also be used as a PoC terminal thanks to its ability to connect to a 3G/4G cellular network and is compatible with Hytera's HyTalk application for push-to-talk communication and video live-streaming.

- ▶ Real-time video and audio streaming via HyTalk application
- ▶ Bluetooth 4.2
- ▶ 216 degree-rotatable camera lens unit
- ▶ 2.8inch touch-screen
- ▶ Removable 3500mAh li-polymer battery
- ▶ IP68 and MIL-STD-810G
- ▶ 1080P video recording resolution (30 frames-per-second)
- ▶ Records up to 10m in low-light environments

HYTERA VM580D

The VM580D is an ultra-thin smart bodycam which is compatible with Hytera's HyTalk application for push-to-talk communication and video live-streaming. Because of its form factor, VM580D is perfect for users who need a powerful body-worn video device which doesn't weigh them down when they have to respond to a situation.

- ▶ SIM card slot for connection to 3G/4G cellular network
- ▶ Real-time video and audio streaming via HyTalk application
- ▶ Records at 720P (60 frames/sec) & 1080P (30 frames/sec)
- ▶ 16 megapixel image sensor
- ▶ Records up to 10m in low-light environments
- ▶ Bluetooth 4.2 and Wi-Fi connectivity
- ▶ 121° diagonal, 110° horizontal and 71° vertical field of view
- ▶ MIL-STD-810G and IP68 compliance, 2m drop tested



NATIONWIDE PTT (WIDE AREA RADIO COMMUNICATIONS)

Nationwide PTT Digital Two-Way Radio Network Delivers Clear And Reliable Group Communications With Almost Unlimited Range - All From A Small, Rugged Hand Portable Radio.

WHAT DO NATIONWIDE PTT LONG DISTANCE WALKIE TALKIES DO?

You can make half duplex calls between individuals and groups. Groups can be defined dynamically using the dispatcher. You can track and monitor your assets and people using the GPS positioning. Calls can be monitored and recorded for future reference. Dispatch and Command are centralised using a PC with an internet connection.

WHAT FEATURES DOES NATIONWIDE PTT HAVE?

- ▶ Nationwide PTT allows you to communicate securely worldwide.
- ▶ Nationwide PTT long distance walkie talkies are on a digital and secure network, it cannot be scanned or listened in to giving you confidence that your calls cannot be intercepted.

- ▶ Nationwide PTT PC dispatcher software gives you the ability to record calls, create dynamic talk groups, stun / unstun terminals and track users via GPS.
- ▶ Historical GPS data can be replayed on a map to prove a user's previous location.
- ▶ Nationwide PTT terminals available include a display, non-display and fixed mobile.
- ▶ All long distance Nationwide PTT walkie talkie devices can take a unique 4network auto-switching SIM card or your own SIM card.
- ▶ A full range of audio and carrying accessories are also available from earpieces to carry cases.

NATIONAL AND INTERNATIONAL TRACKING

Nationwide PTT hand portable radios are all supported with GPS Dispatching Software, allowing for efficient dispatching of resources

NATIONWIDE PTT PRODUCTS



EUROPEAN WIDE AREA RADIO COMMUNICATIONS WAVE PTX FROM MOTOROLA SOLUTIONS

MOTOROLA WAVE PTX NETWORK-INDEPENDENT BROADBAND PUSH TO TALK (PTT)

Motorola WAVE PTX – Push to talk (PTT) is no longer only for two-way radios. Group communication can now include those who rely on smartphones and broadband devices as well as two-way radios. WAVE PTX is a network independent multimedia communication subscription service that instantly connects your team at the push of a button.

SINGLE APP. MULTIPLE MEDIA. MOTOROLA SOLUTIONS WAVE PTX

Turn your phone into a broadband push to talk (PTT) handset with the Motorola WAVE PTX Mobile Application and get instant communication anywhere you have broadband service. Connect your two-way radio system into Motorola WAVE PTX and extend talk groups so that everyone can be part of the conversation, regardless of the device they carry or network they are using.

NOTHING IS FASTER THAN PUSH TO TALK PTT

Get the speed and simplicity advantages of two-way radio communication on your smartphone with the Motorola Solutions WAVE PTX mobile app, a service that instantly connects your team and it's users. Communicate and collaborate with individuals or teams at the touch of a button, consider using wave for instant communication with your team with greater speed.

LET EVERYONE BE PART OF THE CONVERSATION

Smartphones and two-way radio users can join the same talk groups so the back office and front office are always connected. Keep critical team members connected even when out of radio coverage or off duty.

INCREASE THE CLARITY AND SPEED OF COMMUNICATION

Not everything can be expressed efficiently with voice. Push text, video, images and file attachments and ensure everyone clearly gets the message.

MOTOROLA WAVE PTX KEY FEATURES

- ▶ Group and Private push to talk PTT calls
- ▶ Greater speed and efficiency
- ▶ Connect your team with greater speed.
- ▶ Real-time presence
- ▶ Priority talkgroup scan
- ▶ Text messaging
- ▶ Video, photo and file sharing
- ▶ Location, mapping, and tracking
- ▶ Geofencing
- ▶ Motorola Solutions WAVE PTX app available for mobiles



VoCoVo

Deliver amazing service within your business or in-store by improving team communication

Engage with VoCoVo as your technology partner to deliver innovative team communication solutions that improve efficiency, drive sales and transform business operations. Our focus is on empowering colleagues and enhancing the customer experience through instant voice communications.

The smart yet simple headset communication system is tried and tested by Tier I retail and restaurant giants like Asda, TK Maxx, Wickes, Primark and TGI Friday's, but **built for businesses like yours.**

Connect your teams through voice

- ▶ Giving your team the tools to create a **smoother, safer customer experience**
- ▶ **Plug-and-play** team headset communication
- ▶ Aimed towards **Hospitality, Retail** and **Leisure** markets
- ▶ With VoCoVo, your team can be connected better than ever before **across both indoor and outdoor areas**
- ▶ Innovative team communication solutions that **improve efficiency, drive sales and transform business operations**



SYSTEMS

SCALABLE INTEGRATED VOICE AND DATA COMMUNICATION

No matter how large or small your organisation, DCRS offers a wide range of systems specifically designed for your business. These scalable systems can expand and allow your radio system to grow with you. By integrating both voice and

data with digital technology you increase capacity, receive exceptional voice quality and enhance features which can reach city wide and around the globe.

SINGLE SITE CONVENTIONAL	IP SITE CONNECT	CAPACITY PLUS	CAPACITY MAX
SINGLE SITE	SINGLE AND MULTIPLE SITES		
1 SITE	1-15 SITES	1-15 SITES	1-250 SITES
UP TO 200 USERS / SITE	UP TO 1600 USERS / SITE	UP TO 3000 USERS / SITE	

Unify any site system with WAVE™ On Cloud

CONNECT ANY DEVICE

SINGLE SITE CONVENTIONAL (SINGLE SITE)

A conventional system that gives better coverage. This system can operate with direct radio-to-radio or radios can communicate via a repeater.

CAPACITY PLUS (SINGLE AND MULTI-SITE)

Expand the capacity and extend coverage with this single or multi-site digital trunking system. Connect up to 15 sites, up to 8 voice and data repeaters plus up to 12 dedicated data repeaters, to keep employees at many locations affordably connected.

IP SITE CONNECT (SINGLE AND MULTI-SITE)

Use your IP network to extend the voice and data capabilities of your radio system by linking repeaters together at multiple locations.

CAPACITY MAX (SINGLE AND MULTI-SITE)

The next generation of trunking that gives you a scalable, centralised communications solution (ETSI DMR Tier III compliant mode).

SERVICE AND MAINTENANCE

We are committed to delivering outstanding levels of customer service to support you throughout your products lifecycle. Based at our Headquarters in Cambridgeshire, our well-equipped, modern service centre homes our in-house repair and installation department which is run by manufacturer-trained and certified engineers.

All of our processes conform with our rigorous quality standards accredited to ISO9001 : 2008 and environmental management policies.

Our nationwide coverage ensures no matter where you are in the country we can be on hand to assist you and if an emergency arises we have 24/7 emergency cover.

SERVICING OPTIONS

For a quick and efficient turn around we offer a reactive repair/service. Utilising only original manufacturer parts, equipment is repaired/serviced by manufactured trained technicians. We offer a full client reporting system to ensure 100% traceability and reportable history.

SERVICE FROM THE START

A multi-year programme that offers you a choice of packages to protect your radio.

MAINTENANCE CONTRACTS

With bespoke benefits and system specific plans and costs to ensure your radios and system are always performing 100%. You can include, but are not limited to: Annual inspections, guaranteed on-site response times, fast track service, unlimited repairs and guaranteed parts availability and free collection and delivery service.

PROGRAMMING SERVICES

We can adjust software and features and re-programme your units remotely, on site, or via our service centre ensuring your equipment is always complying to the manufacturers' specification.

RF COVERAGE MAPPING

Pre-installation and problem finding coverage tests are carried out to ensure your system is installed correctly the first time and increase efficiency and coverage footprint.

SITE INTEGRATION SERVICE

We can offer a multitude of platforms to allow your two-way radio system to be incorporated into your existing on-site processes such as: Alarms, BMS, doors / gates, telephones. See more information on our applications page.

IP NETWORKING

On-site, or remote technical support service maximises your systems uptime. It validates and optimises your IP network and site connectivity of your MOTOTRBO radio system during integration.

SAFETY REIMAGINED

Safety Reimagined is our modular ecosystem that unifies voice, data, video and analytics in one connected platform. It brings together the technologies that can be used in schools, hospitals, airports and stadiums to keep everyone safe and connected.

SAFETY REIMAGINED PARTNER PROGRAM

Unifying voice, data, video and analytics in one integrated platform to enable individuals, businesses and communities to work together in more powerful ways.

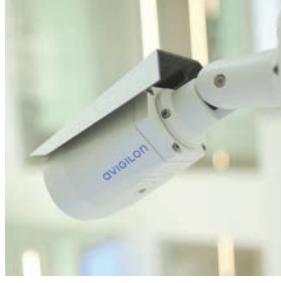
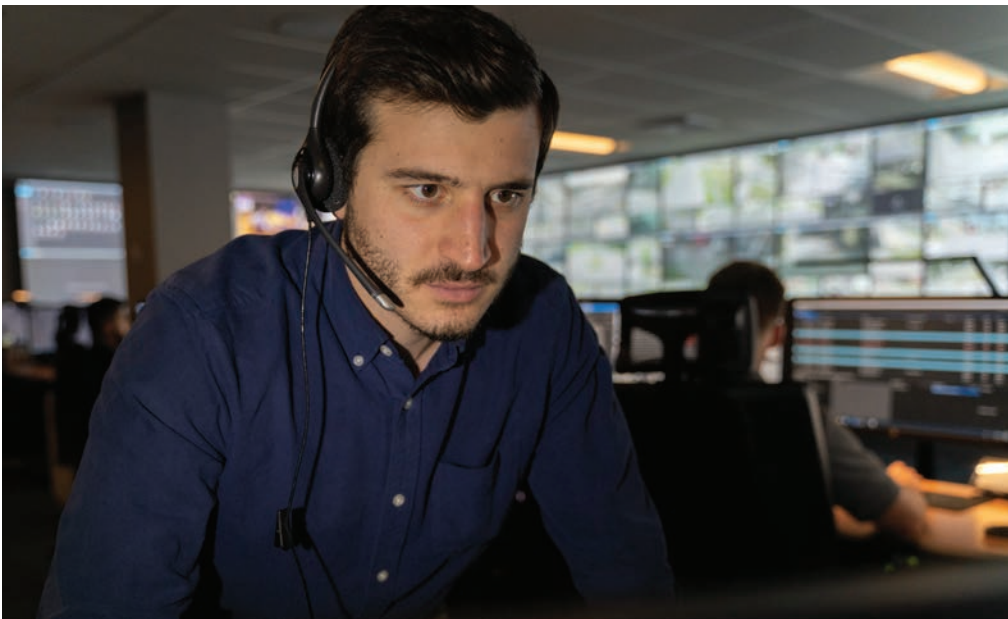


MOTOROLA SOLUTIONS

Motorola Solutions Safety Reimagined Partner Program has been designed to recognise and reward the investments of resellers focused and trained on selling the end-to-end technology ecosystem, **Safety Reimagined.**

The Safety Reimagined Partner Program offers a comprehensive range of benefits, including access to Safety Reimagined sales tools, marketing assets and resources, together with a Safety Reimagined Partner logo to support their business and demonstrate a competitive advantage.

Explore leading edge technologies ranging from initial detection to final response across your facilities.



CONSULTANCY

NOTHING IS IMPOSSIBLE



To allow you to get the most from a radio system, you need the support from a company who knows their equipment inside out.

As a trusted consultant to our clients, we are continually designing and developing new ways to transform radio communication systems that will take it from just a two-way radio to a multi-disciplined tool. Working with a variety of budgets we can offer a solution that is adaptable to achieve maximum effectiveness.

SOLUTION DEVELOPMENT



Taking into consideration all geographical requirements [building densities and terrain] and after preliminary consistency checks are carried out, we will

undergo a process to build you a bespoke tailor made solution to work alongside new or existing on-site systems, or as a standalone platform.

TECHNOLOGY CONSULTING



DCRS can offer responsive and intuitive radio communication solutions that will give you or your client options.

Our experienced team will get to know you, your business and the expected inputs and outputs of the system. We will do the work for you, by getting to understand your business model so we can ensure you will implement a radio system that will suit the business now and well into the future.

INTEGRATION AND MIGRATION



A Project Plan will be drawn up to implement the new system or the migration of an existing solution. The plan will identify tasks, resources, responsibilities and

timings for the installation, commissioning and training of the new radio system to ensure you are 100% satisfied.

RADIO LICENCE MANAGEMENT

DCRS can become your agent for your OFCOM



Radio Licence, liaising directly with OFCOM on your behalf and managing any future modifications to your radio

licences such as structures, annual renewals, document management and amendments, and database management in accordance with statutory regulations.

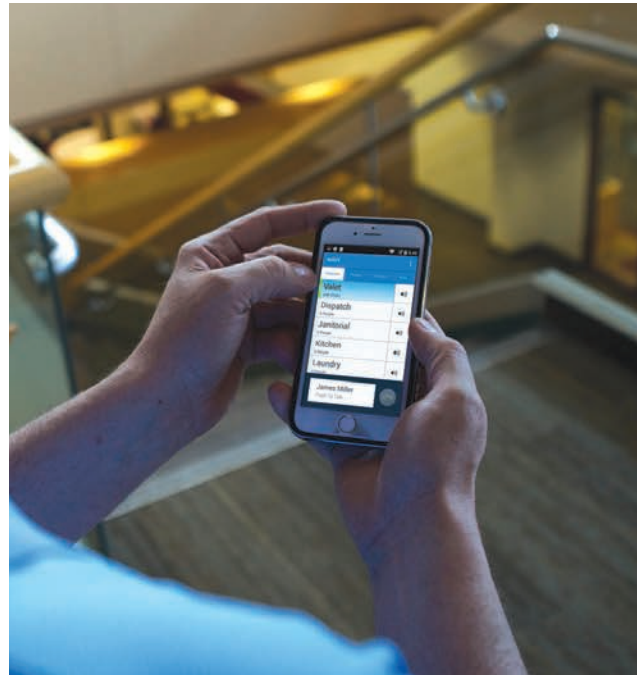


REMASTER YOUR WORKFORCE WITH THE RIGHT APP

Our portfolio offers custom applications that can truly meet your business needs. Business-specific applications like these increase the level of efficiency, safety, and productivity throughout your entire enterprise. Whether you need GPS, dispatch, or work order tickets, our applications can help support your business.

Business-specific applications like these increase the level of safety, connectivity and productivity throughout your entire site(s). Whether you need GPS, dispatch, or work order tickets, applications can help support your business requirements.

Simply contact us to arrange an on-site demonstration, or to discuss a personalised requirement.



BENEFITS OF CROSS SYSTEM INTEGRATION:

- ▶ Be alerted at the touch of a button, on the move, no need for multiple devices
- ▶ Reduce costs by eliminating the need for mobile phones and costly monthly bills
- ▶ Monitor multi-systems from one unit - link analogue, digital and frequency bands to be as one
- ▶ Report real time activity logs, record all calls and assistance with health and safety mitigation
- ▶ Protect your workforce with features such as: lone worker, man down and emergency button
- ▶ Track and record workforce movement internally and externally and report
- ▶ Link multi-sites together over IP to expand your radio coverage footprint
- ▶ Multi-user groups through one system - save on multiple radio licensing costs



ALARM MANAGEMENT

Be alerted and respond rapidly with tracking applications that can monitor and remotely operate BSM, alarms, doors, gates, disabled alarms, lifts and more.



WORK ORDER MANAGEMENT

Efficiently manage and monitor radios, ISO and Android devices by issuing jobs directly through work schedules and action filters. Cut out paperwork, increase efficiency on site and staff productivity.



TELEPHONE INTERCONNECT

This product allows digital radios to communicate with phones while accessing familiar telephony features. Patch private calls, group calls and all calls.



TEXT MESSAGING AND EMAIL

Remove the need for multiple devices, sharing information quickly. Send messages or directions that don't need an immediate response, or when voice calls are disrupting to employees in the field or on the road.



RADIO DISPATCH

Monitor large amounts of radio traffic from a centralised point. Notification can be received to show radio activity, record audio and plot user movements.



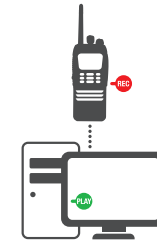
LONE WORKER

A lone worker system provides an increase in lone work safety and gives users a means of raising the alarm within an organisation allowing you to follow set health and safety policies. Features such as Man Down and Lone Worker can be programmed to work both in and outdoors.



LOCATION TRACKING

Manage staff and ensure every location is covered. Checkpoints can be situated both in and outdoors, tracking assets and people over wide areas outdoors and using beacons to track indoors.



VOICE RECORDING

Allows network administrators to record, log, and playback any calls on two-way radio networks, for both Radio-to Radio and Phone-to-Radio conversations.



WORLDWIDE PTT

Push-to-Talk (PTT) service that connects phones, computers and radios together worldwide.

SHOPWATCH / PUBWATCH SOLUTIONS DESIGN, MANAGEMENT AND SUPPORT

Deter Criminal Activity | Create Safer Environments | Teams Collaborate

Our high streets have been under enormous pressure for some time now, and every retailer, publican and public service employee has the need to communicate with each other 24/7 - 365 days a year.

By offering a two-way radio system in your town, city or further afield you can fight against fast-moving, professional thieves working in coordinated teams, anti-social behaviour or even terror threats.

“ Taking the business community into consideration, we know that every user has a different requirement and budget, therefore DCRS can offer you a wide variation of manufacturers products to ensure you receive value for money which in turn allows users to join your Shopwatch / Townlink System.

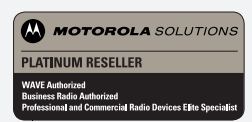


FEATURES INCLUDE

- ▶ Next Working Day Replacements
- ▶ Free Security Features - Lone Worker, Stun/Unstun, etc
- ▶ Text Messaging and Job Allocation
- ▶ Integration into other Systems such as CCTV
- ▶ Real Time Tracking
- ▶ Full Range of Audio Accessories
- ▶ Quick Reference User Guides
- ▶ System Upgrades

WHAT WILL WE DO?

- ▶ Give you a Regular Revenue Stream
- ▶ Offer On-site Training and Materials for all Users
- ▶ Manage your OFCOM Radio Licence
- ▶ Give Face to Face Support
- ▶ Attend Promotional Events
- ▶ Hold Regular Review Meetings with your Management Team
- ▶ Offer a full SLA to support your Infrastructure
- ▶ 24/7 / 364 Support service



Direct Communications Radio Services Ltd

Headquarters: 52 Edison Road, St Ives, Cambs. PE27 3LH

Northern Region Office: Unit 3, Chatsworth Technology Park,
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