

## Proof of Income

Please provide **copies** of the following items:

- Most recent federal/state tax forms, including all schedules
- W-2 withholding statements if client didn't file taxes
- Schedule C and D if self employed from last year.
- Paycheck/Unemployment check stubs (past 3 months) or written statement of earnings from your employer (past 3 months)
- Statement of monthly benefits from Social Security
- Forms approving or denying unemployment, worker's compensation or financial aid programs
- If uninsured but work and have dependent children, must apply for Badger Care and provide proof.

Westfields Hospital Community Care Committee meets once a month to go through the applications for eligibility. Determinations will be done monthly and a letter will be sent to the applicant advising of the decision.

If you would like a Community Care application, please feel free to call the Business Office or Financial Counselor at 715-246-2101.

If you have any questions regarding financial assistance programs, please call

715-246-2101 and ask for the Financial Counselor. Westfields Hospital Financial Counselor is available to discuss any financial concerns for those individuals that have no insurance or limited insurance.

Community Care Applications can be returned to Westfields Hospital.

Westfields Hospital  
535 Hospital Road  
New Richmond, WI 54017  
Attn: Financial Counselor

12/19/2008

 **Westfields Hospital**<sup>TM</sup>

*Part of the HealthPartners Family of Care*

535 Hospital Road  
New Richmond, WI 54017  
715-246-2101  
westfieldshospital.com

 **Westfields Hospital**<sup>TM</sup>

*Part of the HealthPartners Family of Care*

## Financial Counselor Services

---



# Financial Assistance

---

Westfields Hospital, in partnership with others, will improve the health of our patients and community by providing high quality health care which meets the needs of all people.

Many of us can suddenly be financially devastated by unexpected medical bills. The financial worry is real and can cause a great deal of anxiety. There are many questions we ask ourselves and these are just a few:

1. How much will this cost?

Westfields will partner with you to discuss the cost related to your care. Concern regarding a hospital bill should never get in the way of receiving essential health services.

2. How can I pay for the services?

There are many different options we have available to assist you with a flexible payment plan and financial assistance if needed. A Financial Counselor is available to discuss these options with you.

All of these concerns are recognized by Westfields Hospital and we are here to be your financial partner. Westfields provides the best quality of care to everyone regardless of one's financial situation

At Westfields Hospital, our Financial

Counselor will work to ensure that our patients receive the best financial service. Patients with balances due resulting from limited or no insurance coverage may qualify for Financial Assistance programs. Westfields Hospital Financial Counselor works closely with patients to discuss insurance coverage, payment options, or help patients apply for County, Federal or State programs. Westfields offers self pay discounts, and has Financial Assistance available based on income, family size and other economical guidelines.

Westfields Hospital recognizes and values each person as an individual and a gift. We have a responsibility of making sure our patients receive the best medical care and compassion from the minute you walk into our doors. Financial Assistance through Westfields Community Care program assists those who are enduring a financial hardship. The program has potentially two purposes.

1. Reduction of your monthly payment. We can determine from the Community Care application if you would qualify for a reduced payment plan.
2. Partial or total discount – both partial and total discounts of the charges for services may be available and will be determined based upon the Federal Income Poverty Guidelines, monthly expenses and assets.

Community Care is not an insurance plan. It was designed to provide short-term

assistance to those in need. Confidentiality of information and individual dignity will be maintained for all who seek Community Care services with Westfields Hospital.

## Eligibility

- Westfields Hospital patients with existing balances are eligible to apply.
- Eligibility is determined based on household income as compared to the Federal Poverty Guidelines.
- Eligibility is also based on a patient's medical debt and ability to pay.

## What is Not Eligible?

- Medical Assistance co-payments and spend-downs.
- Balances already placed with a professional collection agency.
- Balances payable by other third party payers. (Examples: Federal, State, County programs, Worker's Compensation, Liability Insurance, etc.)
- Previous personal payments will not be refunded. Discounts if any are only applied once to unpaid balances. If a service has already received a Community Care discount, it will not receive additional Community Care discounting.
- Bills for medical services provided by Non-Westfields Hospital Providers.