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## **Westfields Hospital to Form a Patient and Family Advisory Group**

**New Richmond, Wis. – February, 2013** –Westfields Hospital is forming a patient and family advisory group to obtain a better understanding of the patient care needs and perceptions of the care they receive at Westfields Hospital.

### **Translating feedback to the our community**

This opportunity is a great acknowledgement of the people who not only live and work in our community but who also use our services. It is our goal to bring back feedback from the group and use it to the fullest extent to assess what we do and where we want to go in the future in order to continue to provide and exceptional experience, high quality care all at an affordable cost. It is the goal of this advisory group to have patients and family members become a part of the conversation. This research is all about bringing best practices in medical care to the local community in ways that work for the patient, their caregivers and both facilities.

### **Participants**

We are asking for 10-12 volunteers who will be willing to commit to attending four to six meetings for one year. The hospital will be asking for diversified participants from the New Richmond and surrounding communities in varied age ranges who have used Westfields Hospital. Participants will be offered a stipend as well as a meal.

The group will collaborate on a wide range of issues that affect patients. Agendas and meeting minutes will be reviewed at successive meetings as well as reviewed by physicians and leadership at the hospital.

If you are interested in being a part of our advisory group, please call 715-243-2875 or email [mary.b.johnson@westfieldshospital.com](mailto:mary.b.johnson@westfieldshospital.com).

### **About Westfields Hospital**

Westfields Hospital, is a full-service hospital offering emergency services, specialty clinics, and maternity services, as well as medical and surgical inpatient and outpatient care. Westfields Hospital is part of the HealthPartners family of care.