



**Before returning your shoes, did you try using the Triple Fit System to adjust the size inside your shoes?**

## MOZO Return Form

Customer Service  
866.684.1832

Order Number (Found on packing list): \_\_\_\_\_

Customer Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Phone #: (\_\_\_\_) \_\_\_\_\_

Email: \_\_\_\_\_

### Reasons for exchange or return (circle all that apply)

- |                            |                                     |
|----------------------------|-------------------------------------|
| a. Shoe was too big        | e. Not comfortable                  |
| b. Shoe was too small      | f. Defective (where?): _____        |
| c. Arrived damaged         | g. Too heavy                        |
| d. Shipped the wrong style | h. Don't like the look of the shoes |
| i. Other _____             |                                     |

### Return Instructions

I would like to return:

Style #: \_\_\_\_\_ Style Name: \_\_\_\_\_

Shoe Size: \_\_\_\_\_

### Exchange Instructions

I would like to exchange my returned shoes for:

Style #: \_\_\_\_\_ Style Name: \_\_\_\_\_

Shoe Size: \_\_\_\_\_

Please enclose this form with the shoes you wish to return or exchange. You may use the original shoe box and UPS return label to ship the shoes back to MOZO.

\*Please make a copy of this form for your records.