



RETURNS

For refund by US mail:

- Enclose this form with the items you are returning and include the order number found on your packslip or confirmation email.
- Mail the return package to OLUKAI.COM RETURNS, 7391 HEIL AVE., SUITE #101, HUNTINGTON BEACH, CA 92647
- We recommend selecting a trackable shipping method and keeping the tracking information for your records until the return is complete.

Return information:

Name _____ Order Number _____

Complete the Return Section below. Check the most appropriate Return Reason Code from the chart below:

Return Code	Style Name/SKU#	Color	Size	Qty	Unit Price	Total Price
<input type="checkbox"/> Too small						
<input type="checkbox"/> Too large						
<input type="checkbox"/> Color not as expected						
<input type="checkbox"/> Returning a gift						
<input type="checkbox"/> Didn't like product						
<input type="checkbox"/> Not as described as website						
<input type="checkbox"/> Wrong item(s) shipped						
					Total for returned items	
					Tax ¹	
					Refund total	

EXCHANGES

For exchange by US mail:

- Enclose this form with the items you are returning and include the order number found on your packslip or confirmation email.
- Mail the return package to OLUKAI.COM EXCHANGES, 7391 HEIL AVE., SUITE #101, HUNTINGTON BEACH, CA 92647
- We recommend selecting a trackable shipping method and keeping the tracking information for your records until the return is complete.

Exchange information:

Name _____ Order Number _____

Complete the Exchange Section below. Visit OluKai.com and list the items you wish to receive in exchange.

Style Name/SKU#	Color	Size	Qty	Unit Price	Total Price
Payment (if different from original order)				Total for new items	
Type of credit card _____				Shipping	\$9.00
Credit card number _____				Tax ¹	
Expiration Date _____				Less Refund/Credit	
Cardholder's signature _____				Total	

Return and Exchange Notes:

- All non-warranty returns/exchanges must be completed within 30 days of purchase and product must be returned in unused condition.
- Refunds/exchanges will take approximately 3-4 weeks. Shipping charges are not refundable. We do not accept COD deliveries.
- Your credit card account will show the difference in purchase amount on your following statement, depending on the issuing bank or billing cycle.
- If possible, use the original shipping package for returns and exchanges.

If you have any questions, call us toll free 8am - 5pm Pacific Time at 877-265-8524

¹Tax (CA 8.75%, WA 8.50%, HI 4.00%, rest of US 0%)