



2013 FAN GUIDE

This guide is designed to help you get the most out of your 2013 US Open experience. However, if you are in need of further assistance or information, please feel free to call the USTA Billie Jean King National Tennis Center Ticket Office at 718.760.6363 or go to usopen.org.

While you're watching the world's most attended annual sporting event, you're also giving back to your community. Proceeds from the US Open go toward funding the USTA's mission of promoting and developing the growth of tennis in the United States.

Thank you for your continued support, and we look forward to seeing you at this year's US Open!

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TOURNAMENT SCHEDULE*

Date/ Session	Day/ Evening	Time	Featured Matches
Monday, August 26			
1	Day	11:00 am	Men's/Women's 1st Round
2	Evening	7:00 pm	Men's/Women's 1st Round
Tuesday, August 27			
3	Day	11:00 am	Men's/Women's 1st Round
4	Evening	7:00 pm	Men's/Women's 1st Round
Wednesday, August 28			
5	Day	11:00 am	Men's 1st Round/Women's 2nd Round
6	Evening	7:00 pm	Men's/Women's 2nd Round
Thursday, August 29			
7	Day	11:00 am	Men's/Women's 2nd Round
8	Evening	7:00 pm	Men's/Women's 2nd Round
Friday, August 30			
9	Day	11:00 am	Men's 2nd Round/Women's 3rd Round
10	Evening	7:00 pm	Men's 2nd Round/Women's 3rd Round
Saturday, August 31			
11	Day	11:00 am	Men's/Women's 3rd Round
12	Evening	7:00 pm	Men's/Women's 3rd Round
Sunday, September 1			
13	Day	11:00 am	Men's 3rd Round/Women's Round of 16
14	Evening	7:00 pm	Men's 3rd Round/Women's Round of 16
Monday, September 2			
15	Day	11:00 am	Men's/Women's Round of 16
16	Evening	7:00 pm	Men's/Women's Round of 16
Tuesday, September 3			
17	Day	11:00 am	Men's Round of 16/Women's Quarterfinals
18	Evening	7:00 pm	Men's Round of 16/Women's Quarterfinals
Wednesday, September 4			
19	Day	11:00 am	Men's and/or Women's Quarterfinals
20	Evening	7:00 pm	Men's and/or Women's Quarterfinals
Thursday, September 5			
21	Day	11:00 am	Men's Quarterfinals
22	Evening	7:00 pm	Men's Quarterfinals
Friday, September 6			
23	Day	11:00 am	Women's Semifinals/Mixed Doubles Final
Saturday, September 7			
24	Day	11:00 am	Men's Semifinals/Women's Doubles Final
Sunday, September 8			
25	Day	12:00 pm	Women's Final/Men's Doubles Final
Monday, September 9			
26	Day	5:00 pm	Men's Final

*Subject to change.

WHILE ON SITE

RESTAURANT GUIDE

Along with the best tennis and entertainment in the world, the US Open offers premium dining experiences—from Mojito, our newly redesigned Latin-inspired restaurant and bar, to Champions Bar & Grill, a classic American steakhouse. Whether you are in the mood for a light snack, lunch, dinner, meeting friends for cocktails or satisfying a sweet tooth, our restaurants can cure any craving. Come experience all the US Open has to offer.

Reservations are recommended for Aces and Champions Bar & Grill. Reservations can be made starting August 1, 2013, by calling the reservation line at 718.393.1933 or using our online reservation system. Visit usopen.org for details.

Aces and Champions Bar & Grill

Both are located on the Club level in Arthur Ashe Stadium between Gates 3 and 4 and are available to Courtside Box seat holders and Luxury Suite guests. You can access both restaurants by using the elevators on the east side of Arthur Ashe Stadium adjacent to the US Open Club Presented by Emirates Airline. Loge and Promenade Subscription Series ticket holders may purchase passes for the duration of the tournament by calling the USTA Billie Jean King National Tennis Center Ticket Office at 718.760.6363.

US Open Club Presented by Emirates Airline

The US Open Club Presented by Emirates Airline is located on the ground floor of Arthur Ashe Stadium. The Club is available to all Subscription Series ticket holders for the duration of the tournament for a nominal entrance fee, and is included for Silver Loge Box seat holders. With its striking contemporary décor, the US Open Club Presented by Emirates Airline is famous for its Chef's Table and seasonal selections of eclectic American cuisine. Join us for lunch, dinner or after the matches.

Restaurant passes* are required. To purchase passes, call Client Services at 718.760.6363.

**Please note that food and beverage are not included with the purchase of restaurant passes. Cost of book will vary depending on your plan.*

Patio Café & Bar

Soak up the beautiful surroundings of the US Open grounds at our expanded charming outdoor café and bar located outside the US Open Club Presented by Emirates Airline. Enjoy fresh selections of seasonal sandwiches and salads paired with summer specialty cocktails. The Patio Café & Bar is available for all ticket holders. Join us for lunch, dinner or after the matches.



Mojito Restaurant & Bar

Mojito, our newly redesigned Latin-inspired restaurant available to all ticket holders is located on the ground floor of Arthur Ashe Stadium near the Patio Café & Bar. Experience Mojito's luscious flavors with Latin specialties and cool refreshing cocktails. Seating is either indoors or outside in our whimsical garden enhanced by multiple bars and TVs showing the live matches. Join us for lunch, dinner or after the matches.

Heineken Red Star Café

The Heineken Red Star Café is located next to the South Plaza Fountains. Newly redesigned just last year, the Heineken Red Star Café sits on the top level of the two-story building, providing guests a spacious, ideal setting to unwind and keep track of the matches while enjoying the café's laid-back atmosphere and enhanced menus. The US Open Collection Store, located on the ground level, features a complete assortment of 2013 US Open merchandise and mementos alongside a limited selection of Heineken-branded offerings.

Heineken Light Lounge

With the option of outdoor and indoor seating, the Heineken Light Lounge, located near the East Gate, is the perfect spot to take a break. Outside, fans can relax and take in the sights and sounds of the US Open. Inside, visitors will experience the Heineken Star Bar and cabana-style seating and can enjoy the one-and-only turkey waffle club—a sandwich unlike any other and exclusive to the Heineken Light Lounge. A custom line of Heineken merchandise, available only at the US Open, is also on display and available for purchase.

Moët & Chandon Terrace

The Moët & Chandon Terrace, located next to the Patio Café & Bar, features Moët & Chandon Imperial Champagne along with full service bar options. Guests can relax and enjoy a glass of champagne in an outdoor lounge setting.

Rejuvenate by the Fountains

Visit our refreshing food destinations by the fountains, including the South Plaza Café, Carnegie Deli and Ben & Jerry's.

Baseline Cocktails

Come quench your thirst with a full-service bar that includes premium wine upgrades.

Wine Bar Food

Come sample Mediterranean flavors with wines to match.

Grey Goose Bar

Located in the Food Village, the Grey Goose bar features the Honey Deuce, the US Open signature cocktail, along with Grey Goose specialty cocktails and a full service bar.

Food Village

Enjoy regional cuisine and specialty items at the US Open Food Village.

- Ben & Jerry's Ice Cream Shop
- Carnegie Deli
- Classic Burger
- Cuppa Spotta
- Farm 2 Fork
- Franks and Fries
- Fresca Mexicana
- Fulton Seafood
- Glatt Kosher Cart
- Grey Goose Bar
- New Delhi Spice
- Pizza, Pasta
- Hill Country Barbeque
- Sweet & Savory Crepes



ATTRACTIONS

US Open American Express Fan Experience — The US Open American Express Fan Experience returns in 2013. Open to all US Open attendees, the US Open American Express Fan Experience will feature swing analysis hitting bays allowing fans to get instant feedback on their swing along with other activities. The full size tennis court returns to the space allowing fans to try out their strokes, product demo the latest racquets, and other special programming for kids and adults.

US Open Fountain Plaza Desk — Join us at the US Open Fountain Plaza Desk in the South Plaza! ESPN and CBS will broadcast live during select sessions. You won't want to miss interviews with today's tennis stars!

Where to See the Stars — The practice courts located by the West Gate are a great place to get an up-close look at some of the world's best players.

Membership — Become a USTA Member today and you'll open the door to a world of fun, friends and the excitement of the lifetime sport of tennis! When you find yourself in the game of tennis, you'll find yourself in a better, happier, healthier place! Stop by the USTA Membership Booth next to the US Open American Express Fan Experience under the overhang of the Chase Center or log on to usta.com/membership to purchase/renew a membership.

Merchandise — A vast array of tournament souvenirs and mementos are available to commemorate your US Open experience. See the Grounds Map on page 11 for locations.

International Tennis Hall of Fame & Museum Gallery at the US Open — Be sure to visit the US Open Gallery, located inside the Chase Center.



SPECIAL EVENTS

Arthur Ashe Kids' Day Presented by Hess

Saturday, August 24

The USTA Billie Jean King National Tennis Center comes alive with fun tennis activities and entertainment for the entire family beginning at 9:30 am. Free admission. Stadium Show begins at 1:00 pm with the coolest music and tennis stars rockin' the house! Tickets required for Stadium Show.

For more information, visit aakd.com.



GUEST SERVICES

Guest Conduct — Guests shall refrain from creating a disruptive environment for others, and violators may be subject to eviction from the facility. Foul or abusive language, intoxication and obscene or indecent clothing will not be tolerated. The progress of the match will not be disrupted by guests' actions or unauthorized persons entering onto the court.

Guest Information — US Open Guest Information hosted by American Express is located on the east side of Arthur Ashe Stadium in a kiosk outside of Mojito Restaurant & Bar as well as by the East Gate. US Open Ambassadors are also located throughout the site.

Guests with Disabilities —

Reserved wheelchair-accessible seating is available on two levels of Arthur Ashe Stadium. Wheelchair-accessible seating is available on one level of Louis Armstrong Stadium and the Grandstand, on a first-come, first-served basis. Wheelchair-accessible restrooms, drinking fountains, phones, ATMs and counters at point-of-service locations are available throughout the site. For questions or information, call the USTA Billie Jean King National Tennis Center at 718.760.6363.

Lost & Found — Lost & Found is located in the Guest Services Office in Louis Armstrong Stadium's Great Hall across from Gates 16 and 17.

Lost Children — A lost child will be taken to the Guest Services Office located on the court level of Arthur Ashe Stadium.

Smoking — The USTA Billie Jean King National Tennis Center is a smoke-free facility.

First Aid — There are six First Aid Stations (see the Grounds Map on page 11):

- Arthur Ashe Stadium—Court level across from Fire Command
- Club level—Gate 7
- Promenade level—Gates 30 and 31
- On the grounds—West of Field Court 8
- Grandstand (northeast corner)—Gate 13
- Court 17

Baby Diaper Changing Stations — Baby diaper changing tables are located in every public restroom of the facility.

Nursing Station — Visit First Aid Station west of Field Court 8.





HOW TO GET ACCESS

Box Office — Opens Monday, June 10.
Located on the east side of the Grandstand in Parking Lot B.

Children — Children under 2 years old are admitted free but must sit on the lap of an accompanying ticket holder.

Grounds Admission — Grounds Admission tickets will be sold each day for the first eight day sessions (Monday, August 26 – Monday, September 2). Grounds Admission tickets are sold in advance and may also be available for purchase at the Box Office on the day of the matches (subject to availability). These tickets provide access to all field and stadium courts (seating based on availability) with the exception of Arthur Ashe Stadium.

FINAL SUNDAY GROUNDS ADMISSION TICKET

Share in the excitement of Finals Weekend, September 6-8, with the chance to purchase a Grounds Admission ticket each day for \$25. You can catch all the action of the Junior's and Wheelchair Championships and see all the Men's & Women's Singles action on big-screen TVs located throughout the grounds. You can also enjoy regional cuisine and live entertainment in the Food Village and South Plaza. These Grounds Admission tickets may be sold in advance at the discretion of the USTA and will be available for purchase at the Box Office on the day of the Finals (subject to availability). All Finals Weekend Grounds Admission proceeds benefit USTA Serves, the national charitable foundation of the USTA, which funds tennis and education programs for at-risk children and people with disabilities.

Qualifying Tournament FREE — Come out and see the tennis stars of tomorrow! The US Open Qualifying Tournament takes place Tuesday, August 20, through Friday, August 23, with matches beginning at 11:00 am daily.

Ticket Resale — The USTA has made managing your series subscription and mini-plan tickets easier than ever! When you can't make a session, the US Open Ticket Exchange lets you reach more potential buyers or easily forward your tickets to friends. Your tickets never have to go unused again! Subscribers can learn more by logging in to "My US Open Account" on usopen.org.

Seating upgrades — Ticket holders may upgrade their tickets on the day of the session at the Ticket Upgrade Window, subject to availability. The window is located inside the East Gate adjacent to the Box Office, and is open from 12:00 noon to 8:00 pm daily.

Hospitality — Superb cuisine, New York ambience and the hottest tickets in town make US Open hospitality outings some of the greatest opportunities in sports entertainment. For more information or to reserve a hospitality package, please email hospitality@usta.com.

Luxury Suites — The Luxury Suites are located on the Club and Mezzanine levels of Arthur Ashe Stadium.

Join us again in 2014! — Visit our Ticket Sales and Information Booth on the grounds to place a deposit on a ticket plan for the 2014 US Open.



WHAT YOU CAN BRING

Alcohol — N.Y. State liquor regulations do not permit guests to bring alcoholic beverages onto the grounds. It is also prohibited for guests to exit the site with alcoholic beverages.

Animals — Service animals for guests with disabilities are welcome at the facility.

Chase ATM Machines — There are nine Chase ATM machines on the grounds and three inside Arthur Ashe Stadium. For locations, consult the Grounds Map on page 11.

Esurance Baggage Check — Single-compartment bags no larger than 12"W x 12"H x 16"L may be brought onto the grounds. Backpacks are prohibited. There is no bag storage on the grounds. For a nominal charge, there is bag storage located outside the South and East Gates. Glass bottles and cans may not be brought into the facility. Exceptions are baby bottles, jarred infant food, medication and single-serve, soft-sided milk or juice containers for children. Drinking fountains are located throughout the site.

Cameras & Camcorders — Guests may not bring video cameras or recording devices into the facility. The use of flash photography is prohibited. Digital cameras (including camera phones) are allowed onto the site if they meet the 12"W x 12"H x 16"L bag requirements.

Flags, Banners & Signs — Flags, banners and signs are not permitted inside the facility.

Umbrellas — Umbrellas are permitted inside the facility but may not be used in stadiums during match play.

Security at the USTA Billie Jean King National Tennis Center — Safety is our highest priority at the US Open, and we will continue to take every reasonable step to ensure the safety of everyone entering the USTA Billie Jean King National Tennis Center gates. We will once again be implementing several important security measures in conjunction with local, state and federal law enforcement agencies:

1. We encourage you to arrive early to avoid delays and help speed the entry of all spectators.
2. All fans will go through a screening process before passing through the USTA Billie Jean King National Tennis Center entry gates.
3. There will be a limit of one bag per person admitted onto the grounds.
4. All bags are subject to search and cannot be larger than 12"W x 12"H x 16"L.
5. There will be no bag storage on the grounds. For a nominal charge, there is a bag storage facility outside the grounds.
6. Speed lines for those fans without bags will be available at all gates.
7. The following items are prohibited and MAY NOT be brought onto the premises:
 - Backpacks
 - Hard coolers or like containers
 - Sealed packages of any kind
 - Bottles or cans (glass or metal)
 - Aerosol cans or noisemaking devices
 - Alcohol
 - Video cameras or recording devices
 - Computers or laptops
 - Food (except in limited quantities, or for medical, dietary or infant purposes)
 - Weapons
 - Animals (unless a service animal)
 - Flags, banners or signs
 - Any materials constituting unauthorized advertising or promotion
 - Laser pointing devices
 - Tennis racquets
 - **Any other items deemed inappropriate or dangerous by US Open personnel, in their sole discretion**

Your cooperation, patience and understanding are greatly appreciated as we enhance and expand our security efforts to make your visit to the US Open safe and enjoyable.

Thank you for your continued support and patronage.

TRANSPORTATION

BY CAR

FROM MANHATTAN

Take the RFK Bridge (formerly Triborough) to the Grand Central Parkway East. Exit the Grand Central Parkway East at Exit 9E—I-678/RT-25A East/Northern Boulevard East. Stay to the left and follow to the Van Wyck Expressway South. Exit the Van Wyck Expressway South at Exit 12A—College Point Blvd. Follow signs to US Open Parking.

FROM BROOKLYN (OPTION #1)

Take the Brooklyn-Queens Expressway (BQE/I-278) East to the Grand Central Parkway East. Exit the Grand Central Parkway East at Exit 9E—I-678/RT-25A East/Northern Boulevard East. Take the RT-25A East/Northern Boulevard East exit ramp toward the Mets stadium. At the first traffic light off the exit ramp, make a right onto Shea Road. Follow signs to US Open Parking.

FROM BROOKLYN (OPTION #2)

Take the Jackie Robinson Parkway to the Van Wyck Expressway North. Exit the Van Wyck Expressway at Exit 12A. Continue straight onto College Point Blvd. Follow signs to US Open Parking.

FROM LONG ISLAND

Take the Long Island Expressway (LIE/I-495) West to Exit 22B—College Point Blvd. At the first light, make a right onto College Point Blvd. Follow signs to US Open Parking.

FROM CONNECTICUT/WESTCHESTER (OPTION #1)

Take I-95 to the Whitestone Bridge to the Whitestone Expressway South. Stay to the left and take the Van Wyck Expressway. Exit the Van Wyck Expressway South at Exit 12A—College Point Blvd. Follow signs to US Open Parking.

FROM CONNECTICUT/WESTCHESTER (OPTION #2)

Take I-95 to the Throgs Neck Bridge to I-295/Clearview Expressway South. Exit I-295/Clearview Expressway South at Exit 4—Long Island Expressway (LIE/I-495) West. Take the Long Island Expressway (LIE/I-495) West to Exit 22B—College Point Blvd. At the first light, make a right onto College Point Blvd. Follow signs to US Open Parking.

FROM NORTHERN NEW JERSEY (OPTION #1)

Take the George Washington Bridge to the Harlem River Drive, then to the RFK Bridge (formerly Triborough). Follow "FROM MANHATTAN" directions on page 3.

FROM NORTHERN NEW JERSEY (OPTION #2)

Take the George Washington Bridge to the Cross Bronx Expressway, then to the Whitestone Bridge. Take the Whitestone Expressway South. Stay to the left and take the Van Wyck Expressway. Exit the Van Wyck Expressway South at Exit 12A—College Point Blvd. Follow signs to US Open Parking.

FROM SOUTHERN NEW JERSEY

Take the Verrazzano Bridge to the Brooklyn-Queens Expressway (I-278) East to the Grand Central Parkway East. Follow "FROM BROOKLYN (Option #1)" directions on page 3.

PARKING INFORMATION

Parking is available in the lots adjacent to the Mets stadium during the US Open (\$20 fee), except for the dates when the New York Mets are playing at home (see dates below), when parking will be available in Lots 1 - 7 (\$20 fee). Parking is available at numerous locations (see the Parking Map on page 12). ADA parking is available in Lot H.

TRAFFIC ALERT — Please use public transportation. Due to anticipated traffic conditions, we strongly recommend that all US Open attendees utilize public transportation on all days during the tournament.

The USTA anticipates traffic congestion during the Mets' conflict dates listed below:

Tuesday, 8/20	Wednesday, 8/21	Friday, 8/23
Saturday, 8/24	Sunday, 8/25	Monday, 8/26
Tuesday, 8/27	Wednesday, 8/28	Thursday, 8/29
Monday, 9/9		

AVOID DELAYS—USE PUBLIC TRANSPORTATION

For the latest on US Open transportation, parking and traffic information, please visit the US Open website at usopen.org. Additionally, please visit the MTA's website for public transportation schedule and fare information at www.mta.info.

Parking Shuttles — Parking lot shuttles for Lots D, E, F and G and Lots 1 - 7 are located outside the East Gate. The Parking Lot H Shuttle is located outside the South Gate (see the Parking Map on page 12).



BY PUBLIC TRANSPORTATION

Subways — The subway (#7 train) and LIRR are located up on the boardwalk across from Parking Lot B. Exit via the East Gate.

SUBWAY (OPTION #1)

Take the Flushing-bound **7** train from Times Square-42nd Street, 5th Avenue-Bryant Park or Grand Central-42nd Street to the Mets-Willets Point station. The USTA Billie Jean King National Tennis Center is about a three-minute walk down the ramp from the station.

SUBWAY (OPTION #2)

Take the Queens-bound **E** or **F** trains to Jackson Heights-Roosevelt Avenue and transfer upstairs to the Flushing-bound **7** train to the Mets-Willets Point station.

BUS

Bus service is available throughout the five boroughs of New York City to Grand Central Terminal or Times Square, where **7** subway service is available. In addition, the Q48 bus in Queens goes directly to the Mets stadium, adjacent to the USTA Billie Jean King National Tennis Center. For more information, visit the MTA's website, www.mta.info.

RAILROAD (LIRR)

The Long Island Rail Road Port Washington branch provides service to the USTA Billie Jean King National Tennis Center (Mets-Willets Point station) during the US Open. Contact the LIRR for schedule information at 718.217.5477.

RAILROAD (METRO-NORTH)

Take Metro-North to Grand Central Terminal and take the Flushing-bound **7** train to the Mets-Willets Point station. The USTA Billie Jean King National Tennis Center is about a three-minute walk down the ramp from the station.

RAILROAD (NEW JERSEY TRANSIT)

Take a New Jersey Transit train to Penn Station and take the LIRR to the Mets-Willets Point station. You can also take the **1 2 3** from Penn Station to Times Square-42nd Street and transfer to the Flushing-bound **7** for service to the Mets-Willets Point station. The USTA Billie Jean King National Tennis Center is about a three-minute walk down the ramp from the station.

Taxis/Car Service — Taxis are located on Roosevelt Avenue across the boardwalk under the **7** train. Car service dropoff/pickup is located at the New York State Pavilion (just past the Unisphere).



WHAT WE ARE DOING

Green Initiatives — Our courts may be blue, but we're thinking green! The US Open is doing its part to be a more eco-friendly event. Below are only a few of the USTA's 2013 environmental initiatives.

- As a result of the USTA's recycling and composting efforts, over 300 tons of waste will be diverted from the event's waste stream.
- Thanks to the Natural Resources Defense Council and GDF Suez, the US Open's energy provider, the USTA will be offsetting the electricity, on-site fuel use and emissions from player travel during the 2013 US Open. That's equivalent to offsetting the energy used to power over 100 homes in the U.S. for 1 year.
- The compostable waste generated from the 2012 US Open has a new life at the 2013 US Open. This waste generated rich soil which we are using in the planter beds throughout the site to help our beautiful plantings to grow.
- The NTC increased their energy efficiency by installing a gas-fired boiler plant in Arthur Ashe Stadium to provide domestic hot water and heating hot water.

US Open National Playoffs — The US Open National Playoffs is open to anyone and everyone 14 and over with a dream to compete on tennis' biggest stage, the US Open. The National Playoffs begin as a series of sectional qualifying tournaments held in 13 USTA sections throughout the country from May to June. The 13 men's, women's and mixed doubles champions (or top available finishers) from each sectional qualifying tournament advance to the US Open National Playoffs—Men's Singles, Women's Singles and Mixed Doubles Championships held in New Haven, Conn., in conjunction with the New Haven Open at Yale Presented by First Niagara, an Emirates Airline US Open Series event. The US Open National Playoffs—Men's Singles and Women's Singles Championships will be held August 16-19 with the Mixed Doubles Championship taking place August 21-24. The men's and women's singles champions earn a wild card into the 2013 US Open Qualifying Tournament while the mixed doubles champions receive a wild card into the main draw of the 2013 US Open Mixed Doubles Championship. Come out to cheer on your US Open National Playoffs Champions!



EXITING

Exit and Re-Entry — Day Session ticket holders wishing to re-enter the facility must have their ticket and hand stamped. Re-entry is permitted at all gates up until 6 pm.

Domestic Broadcasts — The 2013 US Open will be carried on CBS, ESPN2 and Tennis Channel. Check local listings or usopen.org for times and schedules.

Website — Usopen.org is the official tournament website and your courtside seat to the US Open. Watch matches LIVE every day, with more than 200 matches available on US Open Live, and get the latest results from each and every match with exclusive point-by-point live scoring, enhanced statistics, draws, analysis, video highlights and fan comments.

And with usopen.org's mobile options, you won't miss a single point no matter where you are. You can receive tournament news, scores, video highlights and information regardless of your preferred device with the official US Open iPhone and Android Apps, mobile and iPad optimized sites, as well as the US Open iPad App, which this year features an enhanced second-screen experience.

Usopen.org also features the latest news, behind-the-scenes videos, photos, player interviews and TV schedules, plus usopen.org Radio, Stars at the Open and the US Open Bracket Challenge. And be sure to sign up for US Open Insider to receive exclusive offers and all the news you're looking for about America's Grand Slam.

And with usopen.org, your tennis community is never far away. You can stay connected to the US Open and fellow fans by communicating via Twitter, Facebook, Instagram, Tumblr, foursquare, Pinterest, Google+ and YouTube.

Of course, usopen.org is more than just all the news and information for the on-court action. It is also the official online shop of the US Open, making it the place to go to purchase all licensed US Open merchandise, from jumbo balls to T-shirts and polo shirts, to towels and so much more.

At home, at work, in the stands or on the go, usopen.org has you covered. So be sure to catch all the action, insights and more at usopen.org!

TIMES OF ENTRY

DAY SESSIONS

All gates open to the public daily at 10:00 am.

(For Session 25/Women's Singles Final on Sunday, September 8, gates open at 11:00 am.)

(For Session 26/Men's Singles Final on Monday, September 9, gates open at 3:00 pm.)

EVENING SESSIONS

All grounds gates open at 6:00 pm. Arthur Ashe Stadium will open at 6:30 pm or 40 minutes after the conclusion of the day sessions. Guests with restaurant passes, hospitality invitations and Luxury Suite ticket holders will have access to the site, through the East Gate, and restaurant elevators at 5:00 pm. Early-entrance evening ticket holders will have access to the grounds at 4:00 pm.

2013 US OPEN INCLEMENT WEATHER POLICY

The following ticket exchange policy applies to individual session tickets purchased directly through Ticketmaster, usopen.org or in person at the USTA Billie Jean King National Tennis Center Box Office.

Please note that this ticket exchange policy does not apply to the following tickets, which are not available for refund or exchange:

- (a) Arthur Ashe Stadium Courtside, Loge and Promenade Subscription tickets (as Subscribers of Record have access to all matches through tournament completion)
- (b) Arthur Ashe Stadium Luxury Suite tickets
- (c) All tickets issued as complimentary
- (d) All tickets purchased through any auction, exchange, resale or secondary outlet (including individual session tickets purchased through the official US Open ticket exchange, the Ticketmaster ticket exchange or the TicketsNow ticket exchange)
- (e) All tickets received through Ticketmaster Ticket Transfer
- (f) All tickets for Sessions #23 through #26

Patrons are advised that the US Open schedule of play—as well as session dates, number of matches and starting times—are subject to change for all sessions. Tickets are not eligible for refund or exchange due to one or more changes in the US Open schedule of play.

TICKET EXCHANGE POLICY

(Please read above to determine if your tickets are eligible for exchange)

If a US Open session is cancelled (as provided for in the Cancellation Provisions below), tickets can be exchanged on a one-for-one basis for either this year's US Open (2013), if applicable, or next year's US Open (2014) as follows:

I. For the 2013 US Open (Box Office Only)

If the USTA elects, in its discretion, to permit exchanges for the 2013 US Open, tickets may be brought to the USTA Billie Jean King National Tennis Center Box Office for exchange for select sessions, if any, determined at the discretion of the USTA and subject to availability for the 2013 US Open.

II. For the 2014 US Open (By Mail Only)

Ticket holders must submit a written request along with their actual tickets within 30 days of the last day of the 2013 US Open in order to exchange tickets for the same session, subject to availability, for the 2014 US Open. Tickets should be sent via certified mail to:

US Open Ticket Office
USTA Billie Jean King National Tennis Center
Flushing Meadows – Corona Park
Flushing, NY 11368

The USTA cannot guarantee ticket availability, exchange of equal value or comparable seat location. The USTA reserves the right, in its discretion, to process ticket exchanges directly or to issue vouchers, US Open Event Cards or other redemption tools to process ticket exchanges. All ticket exchanges are final, and there will be NO REFUNDS OR CREDITS.

CANCELLATION PROVISIONS

Cancelled/Completed Session Definitions for: Sessions #1 through #22 for Arthur Ashe Stadium Ticket Holders, and Louis Armstrong Stadium and Grounds Admission Ticket Holders

Category	Length of Play	Number of Completed Matches	Arthur Ashe Stadium Ticket Holders	Louis Armstrong Stadium & Grounds Admission Ticket Holders	Ticket Exchange Eligibility
Cancelled Sessions	0 mins	0	Day Session match play in Arthur Ashe Stadium has not begun by 5:00 pm or Evening Session match play in Arthur Ashe Stadium has not begun by 9:45 pm due solely to inclement weather.*	Day Session match play in Louis Armstrong Stadium, Grandstand or on any outer court has not begun by 5:00 pm.	Tickets are eligible for exchange as provided in the Ticket Exchange Policy.**
	0-59 mins	N/A	Day or Evening Session is ended before the completion of 60 minutes of play in Arthur Ashe Stadium.	Day Session is ended before the completion of 60 minutes of play in Louis Armstrong Stadium, Grandstand or on any outer court.	Tickets are eligible for exchange as provided in the Ticket Exchange Policy.**
	0-89 mins	0	Day or Evening Session is ended before the completion of 90 minutes of play (with no completed matches) in Arthur Ashe Stadium.	Day Session is ended before the completion of 90 minutes of play (with no completed matches) in Louis Armstrong Stadium, Grandstand or on any outer court.	Tickets are eligible for exchange as provided in the Ticket Exchange Policy.**
Completed Sessions	60-89 mins	1+	Match play in Arthur Ashe Stadium for a Day Session begins by 5:00 pm or an Evening Session begins by 9:45 pm*** and one match is completed. Inclement Weather Policy does not apply.	Day Session match play in Louis Armstrong Stadium, Grandstand or on any outer court begins by 5:00 pm and one match is completed. Inclement Weather Policy does not apply.	Tickets are not eligible for exchange or credit.
	90+ mins	No completed matches necessary	Match play in Arthur Ashe Stadium for a Day Session begins by 5:00 pm or an Evening Session begins by 9:45 pm*** and 90 minutes of tennis has been played. Inclement Weather Policy does not apply.	Day Session match play in Louis Armstrong Stadium, Grandstand or on any outer court begins by 5:00 pm and 90 minutes of tennis has been played. Inclement Weather Policy does not apply.	Tickets are not eligible for exchange or credit.

* If Evening Session play begins after 9:45 pm due to length of play of Day Session or other extenuating circumstances, Evening Session will not be considered cancelled and USTA may adjust the scheduled matches (i.e., number, location, order of play, etc.) as it deems necessary.

** No refunds or credits will be provided if face value of tickets for cancelled session exceeds face value of exchanged tickets.

*** If Evening Session play begins after 9:45 pm due to length of play of Day Session or other extenuating circumstances (other than due solely to inclement weather), Evening Session will not be considered cancelled and USTA may adjust the scheduled matches (i.e., number, location, order of play, etc.) as it deems necessary.

If any new, ticketed session(s) is added to the official US Open schedule, and such new session(s) is scheduled prior to Session #23, then the above provisions regarding Sessions #1 through #22 for Arthur Ashe Stadium ticket holders and for Louis Armstrong Stadium and Grounds Admission ticket

holders will also apply to Arthur Ashe Stadium ticket holders and to Louis Armstrong Stadium and Grounds Admission ticket holders for the new session(s).

SPECIAL EXCEPTIONS**I. For Sessions #23 Through #26**

- (a) This Inclement Weather Policy does not apply to Sessions #23 through #26, as original tickets will be honored for the rescheduled session(s). In the event of inclement weather or other extenuating circumstances affecting Sessions #23 through #26, ticket holders should go to usopen.org for information regarding all rescheduling decisions. The USTA will attempt to reschedule these sessions in sequential order.
- (b) This Inclement Weather Policy does not apply to any new, ticketed session(s), if any, added to the official US Open schedule if such new session(s) is scheduled after Session #22, as original tickets will be honored for the rescheduled session(s) for any such new, ticketed Session(s).

II. Louis Armstrong Stadium Plan Holders and Mini Plan Holders

Louis Armstrong Stadium plan holders and mini plan holders have two options regarding sessions considered cancelled due to inclement weather. They may either exchange the tickets at the USTA Billie Jean King National Tennis Center Box Office for select sessions, if any, determined at the discretion of the USTA, and subject to availability, for the 2013 US Open (if the USTA elects, in its discretion, to permit exchanges for the 2013 US Open), or return the tickets and the ticket value will be applied toward their 2014 ticket plan renewal. No refunds or credits will be provided if face value of tickets for cancelled session exceeds face value of exchanged tickets, or ticket plan holders do not obtain a 2014 ticket plan renewal.

III. VIP Premium Seat Package and USTA Member Hospitality Package Cancellation and Exchange Policy**Closing of Facility**

In the event that the USTA Billie Jean King National Tennis Center does not, for any reason, open for the applicable US Open tournament session(s), then the USTA agrees to: (i) refund the Hospitality portion of the package fee for any such session; and (ii) either (as selected by the USTA in its sole discretion): (A) utilize the Ticket Exchange Policy as provided above with respect to the applicable Tickets, or (B) refund the face value of the Tickets paid.

Cancellation of Session

So long as the USTA Billie Jean King National Tennis Center is open for the applicable US Open tournament session(s) dates(s)/time(s), there shall be no refund(s) for the package fee by the USTA for the applicable session(s) even if the session(s) scheduled for such date(s)/time(s) is ultimately cancelled, rescheduled and/or no matches are played due to weather or other reasons. If however, such session(s) is cancelled or rescheduled (or tennis is otherwise limited in a manner specified in this US Open Inclement Weather Policy with respect to the applicable Tickets), then the USTA agrees to either (as selected by the USTA in its sole discretion): (A) utilize the Ticket Exchange Policy as provided above with respect to the applicable Tickets, or (B) refund the face value of the Tickets paid.

In each instance, the applicable tickets must be returned to the **US Open Ticket Office, USTA Billie Jean King National Tennis Center, Flushing Meadows-Corona Park, Flushing, NY 11368 by the client within 30 days of the date of the applicable session.** No exchange or refund will be provided for tickets not returned within such 30-day deadline; the policy set forth in this subsection **applies to single-session tickets only.** The USTA reserves the right to alter, change and/or modify any and all cancellation and refund policies.

This policy is subject to change at the discretion of the USTA.

Arthur Ashe Stadium

Louis Armstrong Stadium



COURTSIDE

LUXURY SUITES

LOGE

LOWER PROMENADE A-O

UPPER PROMENADE P-Z

WHEELCHAIR ACCESSIBLE ♿

PHOTOGRAPHERS' PIT

CHAIR UMPIRE

Stadium capacity is approximately 23,700.
Reserved seating only. You must have a reserved ticket to enter.

There are more than 6,500 seats in the outer courts. All seating on outer courts is on a first-come, first-served basis.



COURTSIDE RESERVED

LOGE RESERVED

GENERAL ADMISSION

RESERVED

WHEELCHAIR ACCESSIBLE ♿

CHAIR UMPIRE

Stadium capacity is approximately 10,000. All Courtside Box seating is reserved, and reserved Loge seating is available in sections 109 - 111 and 127 - 130. All other seating is on a first-come, first-served basis.

The Grandstand seats approximately 5,800. All seating is on a first-come, first-served basis.

**BOOTHS AND ATTRACTIONS**

- 1 American Express Booths
- 2 Arthur Ashe Sculpture Garden
- 3 Avenue of Aces
- 4 Chase Booths
- 5 Citizen Booth
- 6 Citizen Clocks
- 7 Court of Champions Display
- 8 Drawboards
- 9 Emirates Airline Exhibits
- 10 Esurance Booth
- 11 Hospitality Pavilion Entrance
- 12 IBM Match Information Displays
- 13 Mercedes-Benz Displays
- 14 The Mount Sinai Medical Center Booth
- 15 The New York Times Booth
- 16 Panasonic Exhibits
- 17 Puerto Rico Tourism Booth
- 18 Silver Tennis Collection Presented by USTA Serves
- 19 South Plaza Fountains
- 20 Starwood Preferred Guest Booth
- 21 Steve Furgal's International Tennis Tours
- 22 Ticket Upgrade Booth
- 23 Tiffany & Co. Trophy Display
- 24 Time Warner Cable Exhibit
- 25 US Open American Express Fan Experience
- 26 US Open Bookstore
- 27 US Open Social Wall
- 28 US Open Fountain Plaza Desk
- 29 USTA Membership

DINING

- 1 Aces and Champions Bar & Grill Restaurant Entrance
- 2 Aces
- 3 Champions Bar & Grill
- 4 Baseline Cocktails
- 5 Food Village
- 6 Grey Goose Bar
- 7 Heineken House
- 8 Heineken Red Star Café
- 9 Moët & Chandon Terrace
- 10 Mojito Restaurant & Bar
- 11 Oyster Bar
- 12 Patio Café & Bar
- 13 Snack Bars
- 14 South Plaza Café
- 15 US Open Club Presented by Emirates Airline
- 16 Wine Bar Food

GUEST AMENITIES

- American Express Radio Live at the Open!
- Arthur Ashe Learning Center
- Chase ATMs
- Esurance Baggage Checks
- First Aid Stations
- Guest Information Hosted by American Express
- Lost and Found
- Restrooms
- US Open FanVision
- US Open Ticket Exchange
- Water Fountains (44 on the Grounds)
- Wheelchair Access

SHOPPING

- US Open Collection Store
- Ralph Lauren Stores
- Wilson Stores
- Bollé Booth
- Lacoste Store
- MeiGray Group Booth
- Nike Store
- Yonex Booth

TRANSPORTATION SERVICES

- Car Service Stands
- Hotel Shuttles
- Parking
- Parking Shuttles
- Subway and Trains

MAP LEGEND

- Admission Gate
- Car Service Stand
- Disabled Guest Parking
- Permit Parking, Lots A, B, C, F
- Permit Parking, Lot H
- Shuttle Stop, Hotel
- Shuttle Stop, Lots 4, 7
- Shuttle Stop, Lot F
- Shuttle Stop, Lot H
- Shuttle Stop, Media
- Tennis Court
- US Open/Mets Overlap Parking, Lots 4, 7
- USTA Billie Jean King National Tennis Center
- 7 Subway
- Main Roads
- Pedestrian Path
- Railroad/Subway Tracks

