

Membership FAQs

- 1) How do I purchase a USTA membership? – Click [here](#) to join today or call 1-800-990-USTA (8782) M-F 9 am – 9 pm, Sat 10 am – 6:30 pm. Link <https://usta.ebiz.uapps.net/Solutionsite/default.aspx?tabid=63>
- 2) How do I track down a misplaced USTA membership number? – Click [here](#) and fill in your information or call 1-800-990-USTA (8782) M-F 9 am – 9 pm, Sat 10 am – 6:30 pm. Link <https://usta.ebiz.uapps.net/Solutionsite/default.aspx?tabid=162>
- 3) How do I renew my USTA membership? – Click [here](#) to renew your membership online; you will need your USTA member ID and password. Or call 1-800-990-USTA (8782) M-F 9 am – 9 pm, Sat 10 am – 6:30 pm with your USTA member ID. Link <http://www.usta.com/renewtoday>
- 4) I've lost or forgotten my password. How do I find out what it is? – Click [here](#) and fill in your information and an e-mail will be sent to you containing your new password. Or call 1-800-990-USTA (8782) M-F 9 am – 9 pm, Sat 10 am - 6:30 pm. Link <https://usta.ebiz.uapps.net/Solutionsite/default.aspx?tabid=177>
- 5) How do I replace a lost USTA membership card? – Click [here](#) to log in or call 1-800-990-USTA (8782) M-F 9 am – 9 pm, Sat 10 am – 6:30 pm. There will be a \$5 fee to replace your card. Link <https://usta.ebiz.uapps.net/Solutionsite/default.aspx?tabid=64&button=purchase>
- 6) How do I register for a league, team or tournament? – Click [here](#) and start playing today. Link <http://www.usta.com/tennislink/default.sps>
- 7) How do I contact someone with a question regarding my NTRP rating? – Players seeking information and procedures regarding the rating program should start [here](#). Procedures for appealing a rating can be found under the ratings program's FAQs. Link <http://www.usta.com/leagues/custom.sps?iType=930&icustompageid=1237>
- 8) I am not receiving my subscription to *Tennis* magazine. What should I do? – Click [here](#) to log in online to check your address or call 1-800-990-USTA (8782) M-F 9 am – 9 pm, Sat 10 am – 6:30 pm and speak to one of our customer service representatives. Link <https://usta.ebiz.uapps.net/Solutionsite/default.aspx?tabid=64&button=update>
- 9) I did not receive an email confirmation of my USTA membership purchase. How can I receive one? – Click [here](#) to log in online to check your email address. Or call 1-800-990-USTA (8782) M-F 9 am – 9 pm, Sat 10 am – 6:30 pm and speak to one of our customer service representatives. Link <https://usta.ebiz.uapps.net/Solutionsite/default.aspx?tabid=64&button=update>
- 10) I called the toll free number – 1-800-990-USTA (8782) – and the automated system read back the wrong information. How do I correct my information? – Click [here](#) to log in online to make any corrections or call the toll free number M-F 9 am – 9 pm, Sat 10 am – 6:30 pm and speak to one of our customer service representatives. Link <https://usta.ebiz.uapps.net/Solutionsite/default.aspx?tabid=64&button=update>
- 11) How do I cancel my USTA membership? – Please call 1-800-990-USTA (8782) M-F 9 am – 9 pm, Sat 10 am – 6:30 pm and speak to one of our customer service representatives who will assist you.