

## USTA Hawaii Pacific Inc. Adult League Refund Policy

The following adult leagues listed below are eligible for a refund due to USTA play suspension from COVID-19. Should you wish to obtain a refund, please complete the form(s) below. The Section will refund 100% of your payment, including the \$3.00 TennisLink fee.

- Complete one form for every registration processed in TennisLink.
  - If you registered for 7.0 Mixed 18 and 8.0 Mixed 18, you should complete this form twice.
- Complete the form based on where the league is located.
  - If you are based in West Hawaii, but played in an East Hawaii league, you should complete the East Hawaii form.

### **Eligible Leagues and Districts**

Adult 18 (Oahu)

Adult 40 (Kauai)

Adult 55 (East Hawaii, Maui, Oahu, West Hawaii)

Adult 70 (Oahu)

Mixed 18 (East Hawaii, Maui, West Hawaii)

### **Forms**

[East Hawaii District Adult League Refund Form](#)

[Kauai District Adult League Refund Form](#)

[Maui District Adult League Refund Form](#)

[Oahu District Adult League Refund Form](#)

[West Hawaii District Adult League Refund Form](#)

### **Refund Options**

1. A credit to a future 2020 league
  - a. If the registration cost for your future league is less than the value you paid, a refund for the difference will be sent to you.
  - b. If league play does not resume this year, you will automatically be sent a refund at the end of the year.
  - c. This option is only available for those who did not play in a match and a win by default counts as a match played. Unfortunately if your name was entered on a scorecard, we are unable to move your registration to a future league.
2. A refund via PayPal
  - a. If you do not have a PayPal account, you will be prompted to create one when funds are sent to you.
3. A refund via check
4. No refund needed

On behalf of the Section, I thank you for your continued patience and understanding as we navigate through these challenging times together. I hope you and your family are safe and healthy, and I look forward to seeing you on the courts soon!

Please contact me directly at [yoshinaga@hawaii.usta.com](mailto:yoshinaga@hawaii.usta.com) if you have any questions.