



## **Charlotte Metro USTA League Refund Policy**

### **League with Local League Play**

Refund requests for Local Fees and State Head Tax charges must be made to the Local League Coordinator prior to the team's first scheduled match. Requests must be made in writing. The TennisLink fee is non-refundable. The Local League Coordinator will hold all requests and submit one list to the State League Coordinator by the refund deadline. One check will be sent to the LLC or CTA, who will issue individual checks to the players. Any team dropping out of a league after **Initial Roster Deadline for that league** will forfeit any registration fees paid and a grievance may be filed.

### **League with Direct Advancement to State Championships**

Refund requests for Local Fees and State Head Tax charges must be made to the Local League Coordinator prior to the Deadline to Add a Team Advancing Directly to State Championship as noted in the chart below. Requests must be made in writing. The TennisLink fee is non-refundable. The Local League Coordinator will hold all requests and submit one list to the State League Coordinator by the refund deadline. One check will be sent to the LLC or CTA, who will issue individual checks to the players.

### **1-Team League Event**

Refund requests for players and/or teams participating in 1-Team League Events must be made in writing to the Local League Coordinator no later than the team registration deadline for teams advancing directly to State Championship as noted in the chart below. See League with Local League Play for how and when refunds are processed.

<b>League</b>	<b>Deadline to add a team advancing directly to State Championship</b>
USTA Adult League	April 15
USTA Mixed Doubles	July 15
Southern Combo Doubles	September 15
USTA NC Singles League	August 15
Tri-Level	July 15

To the extent the USTA League is cancelled due to reasons related to COVID-19, the CTA will take an approach similar to last year to determine if there is a possibility to offer a partial refund. During 2020, there was an ability to offer a partial refund based on the CTA Board of Directors evaluating various factors including the timing of the cancellation and the financial implications of administering the league. The CTA Board would also evaluate during 2021 these types of factors and the circumstances surrounding cancellation to determine if a partial refund is a viable option. As a reminder, \$3.00/\$3.20 of the registration fee is an unrecoverable fee to TennisLink and \$6.00 of the registration fee is paid to NC Tennis which is governed by [NC Tennis refund policies](#). The balance of the \$16.00 registration fee is received by and governed by the CTA to cover costs of staff to administer and host the league.