Pre-Conference #1: Strategies and Solutions in the Race Against Human Trafficking

Presenter(s): Michelle Hannan

Workshop Description
This workshop will focus on solutions and strategies for combatting human trafficking. On the individual survivor level, we will explore effective treatment strategies as well as service standards for programs serving victims of human trafficking. On the community or networking level, we will look at coalition building, strategic planning, organizational structure and advocacy. In addition, participants will learn about effective Salvation Army models from across the country.

Pre-Conference #2: Disaster Social Services

Presenter(s): Terry Hildebrandt & Joanne Johnson Lee

Workshop Description
This course is designed for supervisors working within the disaster social services function. The course will examine the role of disaster social services within a disaster operation, including its position within the Incident Command System (ICS) and connections with other disaster relief providers in the larger sequence of service delivery. Participants will learn five essential steps to setting up a disaster social services program and apply that knowledge in a table-top exercise that simulates setting up a Salvation Army Disaster Assistance Center (DAC). The course will conclude with an introduction to long-term recovery and an exercise that simulates participation in a long-term recovery/unmet needs committee.

Pre-Conference #3: IRRCF: Staff Management for Increased Resilience and Reduced Compassion Fatigue

Presenter(s): Trish Thacker

Workshop Description
Leadership and management are more than simply finding and using the "best plan" to move a project, program, or plan forward. They’re also about supporting, mobilizing, and keeping the right staff in order to accomplish good and great work. IRRCF combines the principles of management and leadership with the principles of trauma informed care. The result is a strategic, whole-person approach to management and leadership that encourages and elicits authentic, ethical, and compassionate performance from those we lead while increasing their own capacity to support and care for themselves and others.
Pre-Conference #4: Poverty Simulation - A day in the Life of Our Clients

Presenter(s): Jana Lynch

Workshop Description
This Poverty Simulation is designed to educate everyone, from policy makers to local community leaders, about the day to day realities of life with a shortage of money and an abundance of stress. Participants will role-play the lives of low-income families, from single parents trying to care for their children to senior citizens trying to maintain their self-sufficiency on Social Security. The task of each family is to provide food, shelter and other basic necessities during the simulation while interacting with various community resources staffed by low-income volunteers. Although it uses "play" money and other props, fictional scenarios, and time limits, the simulation is not a game. It is a tool that enables participants to view poverty from different angles in an experiential setting, while empowering low-income volunteers by allowing them an opportunity to interact with leaders from their community.

Workshop Title: Developing and activating psychological capital to enhance human potential

Presenter(s): Dr. Philip Hong  
Date and Time: 4/29 8:15 – 9:45

Workshop Description
Self-sufficiency (SS) is a performance benchmark that many social service providers have to report to funders and agency administration. This concept reflects some combination of employment, financial security and independence from government support. Service providers have to rely on their professional judgment to balance the values of engaging their clients in an empowerment process and promoting SS as an economic outcome. This presentation will introduce the process by which a client-centered metric of SS was developed and how to use it in practice.

Workshop Title: Advocacy Strategies for Fighting Poverty in Your Community and Your Country

Presenter(s): Sabrina Kiser  
Date and Time: 4/29 8:15 – 9:45

Workshop Description
The presenter will teach Salvation Army staff and officers effective advocacy strategies to address issues and policies that affect the lives of our clients and the strength and wellness of our programs. Participants will also learn how to set up, prepare for and facilitate meetings with government officials and their staff. There will be time to interact with participants from other areas to learn ways that they are affecting change in their communities.
Workshop Title: Building and Maintaining an Optimum Pit (Program Interdisciplinary Team) Crew

Presenter(s): Major Arnel Ruppel Date and Time: 4/29 8:15 – 9:45

Workshop Description
Caring for people is hard work and many times is overwhelming. There are more individuals that need help than hours and resources can provide. By linking employees together, having them cross train in duties and share responsibility for large or ongoing projects, the team (or Pit Crew) takes on the responsibility of providing services, managing resources and addressing issues within the team for utilization-focused evaluation.

Workshop Title: Creating Intervention Strategies to Address Poverty in the Arab American Population

Presenter(s): Captain Caleb Senn Date and Time: 4/29 8:15 – 9:45

Workshop Description
The Dearborn Heights Citadel Corps provides service to the neighboring city of Dearborn, MI. Known for being the home of Henry Ford and the location of the Ford Motor Company’s world headquarters, Dearborn is also home to nearly 40,000 Arab Americans. Within this 40,000 is the largest Lebanese population in the United States. Many of the members of this population are refugees who have fled their country since the war effort began in 2003. The corps has had to create intervention strategies to help members of this population in spite of residency, language, cultural and religious barriers.

Workshop Title: Trauma Informed Care and the Interpersonal Neurobiology of Poverty

Presenter(s): Trish Thacker Date and Time: 4/29 8:15 – 9:45 & 10:15 – 11:45

Workshop Description
Using accessible, every-day language, this workshop will explain and explore the fundamentals of Interpersonal Neurobiology, the brain-body connection, and trauma informed care as they relate to working with people experiencing poverty. Participants will leave this workshop with concrete skills that can be used immediately in their work with clients and professionals alike.
Workshop Title: Tired In, Not Tired Of

Presenter(s): Kevin Ellers & Karen Hanton
Date and Time: 4/29 10:15 – 11:45

Workshop Description
This workshop will cover basic compassion fatigue issues and coping methods. It will address personality types and how one manages their care around these issues. Each individual will receive personal Self-Care Strategies and learn a post deployment out-processing model for those either in the social services field or disaster relief workers. It will also give basic information on how to keep your team healthy.

Workshop Title: The Intersection of Poverty and Race

Presenter(s): LaKeysha Fields
Date and Time: 4/29 10:15 – 11:45

Workshop Description
We are taught that the American Dream is achievable if we only put in enough effort. The reality is that for people of color there is another layer, often unseen, of hurdles to overcome. If we are to effect real change we cannot ignore the residue of racism that still exists in our infrastructure. As practitioners and social service providers we must be intentional in tearing down those barriers through knowledge, advocacy, and culturally competent practice.

Workshop Title: Minimizing Impact: What the USC is Doing to Minimize Impact on Veterans and their Families

Presenter(s): Major Brenda Herivel
Date and Time: 4/29 10:15 – 11:45

Workshop Description
The Central Territory currently holds twenty-six (26) veteran specific contracts. This presentation will inform participants about those contracts, highlighting best practices. Such information may encourage new programming and awareness of possible funding sources. Networking will be encouraged.
Workshop Title: Best Practices in Spiritual Assessment: Diverse approaches for identifying and operationalizing clients' spiritual, religious and cultural strengths.

Presenter(s): Dr. David R. Hodge Date and Time: 4/29 10:15 – 11:45

Workshop Description
Practitioners are increasingly being called upon to conduct spiritual assessments, despite often receiving minimal training on the topic. This workshop helps equip participants administer spiritual assessments in an ethical and professional manner. Toward that end, common definitions of spirituality and religion among clients are reviewed along with key rationales for conducting spiritual assessments as a universal component of practice. The concept of a two-stage assessment is introduced followed by a discussion of six conceptually distinct approaches for conducting comprehensive assessments. The workshop concludes by suggesting a number of strategies to effectively identify and operationalize clients' spiritual, religious, and cultural strengths.

Workshop Title: "You Can't Help Me!" How to Facilitate Change In Difficult Clients

Presenter(s): Kimberly Beck Date and Time: 4/29 2:15 – 3:45 & 4:00 – 5:30

Workshop Description
In this workshop participants will review challenging cases that reflect client resistance and barriers to progress. Discussion will center on assessment tools and interventions designed to meet clients where they are, enabling them to engage with the social service worker. Participants will use case scenarios and small group work to reinforce skill development.

Workshop Title: Home & Community Based Practice

Presenter(s): Carrie Callewaert & Rachel Fjellman Date and Time: 4/29 2:15 – 3:45

Workshop Description
Home and community-based practice is commonly used in social work settings based on the advantages of providing access to clients and ability to provide services in their "natural environment." Home visiting and community practice requires specific skill sets, comes with unique challenges and requires planning and caution on the part of the worker and the organization. This workshop will provide an overview of home and community-based practice, address challenges and worker safety, in addition to providing resources and an opportunity to plan at the local level.
Workshop Title: Outcome Measurement: Put Your Heart Into It

Presenter(s): Dr. David Cecil

Date and Time: 4/29 2:15 – 3:45 & 4:00 – 5:30

Workshop Description
Every busy helping professional wants to make a difference and needs the most efficient and user-friendly evaluation practices available. If done well, evaluation is very rewarding and has multiple benefits such as improved focus, consensus building, ability to articulate value to stakeholders, and strategic planning. This workshop draws on original research and proven, practical outcome measurement models. This includes measurement development, data collection and basic statistics. In addition to exploring evaluation methods, this workshop addresses motivational issues related to evaluation such as adequate guidance, strong leadership, flexibility, a gradual and reasonable plan, and quality relationships. We will also discuss the detrimental effects of limited program resources and high turnover rates.

Workshop Title: Questions & Answers with Legal

Presenter(s): Bramwell Higgins & Major Betty Vogler

Date and Time: 4/29 2:15 – 3:45 & 4:00 – 5:30

Workshop Description
This workshop features discussion of Salvation Army legal policy and practice related to specific, pertinent legal topics in daily program management. Participants will learn to recognize when a situation requires additional legal input. A question and answer period with Central Territorial General Counsel and Assistant Legal Secretary will follow.

Workshop Title: Combatting Poverty Through Unique Skill Building Programs: Family Bridges, Ways to Work and PAIP

Presenter(s): Kayleen Ruthberg, Joan Kurtz & Robert Agnoli

Date and Time: 4/29 2:15 – 3:45

Workshop Description
Family & Community Service in Chicago offers three unique programs that provide skill building components in very different areas. These programs can help clients move out of poverty or keep them from falling into it. The Family Bridges workshops focus on relationship skills for couples and families. Families that stay together are less likely to fall into poverty. The Partner Abuse Intervention Program (PAIP) helps participants build skills to avoid violence. Violence can lead to family break ups and incarceration which in turn can result in poverty. Ways to Work provides financial education, car loans,
credit repair and case management for working families, helping them stabilize and improve their financial situation.

Workshop Title: A Better Way to Measure the Impact of Volunteer Engagement
Presenter(s): Robert M. Bonesteel
Date and Time: 4/29 4:00 – 5:30

Workshop Description
Managers in most organizations would be considered to be failing in their job if the numbers of volunteer hours goes down every year. In many cases, hours are looked at as time that would have had to have been paid for, or as associated with services that would not have been delivered, had the time not been volunteered. Both can be false assumption. This session will demonstrate how the “more-hours-the-better” focus can actually devalue volunteers. A new model will be presented that includes cash costs and the consumption of volunteer hours as inputs, and work accomplished by volunteers as outputs.

Workshop Title: The Hole in Holistic
Presenter(s): Captain Christine Giffey-Brohaugh
Date and Time: 4/29 4:00 – 5:30

Workshop Description
Finding a place in the community for faith based services has never been more difficult. This workshop attempts to go back to the biblical foundations of the holistic movement and find its reason and application for today. Plan to find a life map for your journey as well as for the lives of the clients we serve.

Workshop Title: Self Care: An Essential Part of Ministry
Presenter(s): Lt. Col. Eirwen Pallant
Date and Time: 4/29 4:00 – 5:30

Workshop Description
This workshop will provide an overall look at the importance of health of body, mind and soul. The presenter will discuss the elements of physical health - diet, lifestyle and exercise, and look at the key causes of stress, recognizing how different personality types are stressed by different issues and how these can be addressed.
Workshop Title: Connecting the Dots: One Community’s Response to Addressing Homelessness

Presenter(s): Marla Conklin & Tenetia Pulliam  Date and Time: 4/30 8:15 – 9:45

Workshop Description
This workshop is designed to encourage communities to engage in partnerships and collaborations in order to address the issues of homelessness and housing sustainability. The workshop will engage participants in the process of utilizing a single point of entry to address housing challenges of individuals and families. The presenters will demonstrate an effective and proven concept that allows agencies to lead their community and/or create partnerships as it relates to a single point of entry for housing needs. Innovative strategies will be presented to open the dialogue of addressing housing needs at your local corps and to begin the process of addressing housing issues as a primary social service resource for your area.

Workshop Title: Literacy - A Way Out of Poverty

Presenter(s): Major Jan Hendrickson  Date and Time: 4/30 8:15 – 9:45

Workshop Description
Informational, educational presentation of illiteracy in America. The Salvation Army's answer to this epidemic? Mission: literacy! Participants will leave with the training, tools, and materials needed to initiate literacy classes in their corps or institution, teaching children to read, write, listen and speak the English language using Bible stories for the text. The materials and a children's Bible for each student in the class are provided free from The American Bible Society. This ministry has an 86% success rate in raising children's reading levels and self-confidence and in changing behavior, allowing them a chance to succeed in school. Many children are introduced to Jesus for the first time and each child takes a Bible home, many to families that have never had one.

Workshop Title: Precision Performance Using Evidence Based Programing

Presenter(s): Karen Thomson  Date and Time: 4/30 8:15 – 9:45

Workshop Description
This training explores the use of the Logic Model in developing measurable outcomes for program evaluation. Participants also learn how to combine outcomes with outputs to create the most effective program evaluation tools. The difference between evidence based and evidence informed programming, which is important to leveraging funding and support, is also defined. This is a hands-on
Workshop Title: Healing the Spiritual Impacts of Poverty

Presenter(s): Captain Deborah Winkler

Date and Time: 4/30 8:15 – 9:45

Workshop Description
The presenter will first explore what spirituality is and how it affects a person holistically through their physical, psychological, and sociocultural being. Once a good understanding is established, we will then look at poverty; what poverty technically is and what it looks like, our experience with those impoverished, and then how poverty affects the spiritual health of the person. We will end the workshop on ways one can effectively counsel/minister to a person in poverty.

Workshop Title: No Crystal Stair: The Poetry of Poverty

Presenter(s): Karen Young

Date and Time: 4/30 8:15 – 9:45

Workshop Description
Creative writing and expression has the ability to change the way we look at life and the world, and to develop new strategies for responding to and overcoming challenges. Using the prose and poetry of culturally diverse voices, workshop participants will listen for the effects of poverty; discuss cultural concepts related to poverty; engage in creative writing exercises; and share poetry or prose based on the reflective work done during the session.