THOMAS & THOMAS
WORLD'S FINEST FLY RODS
EST 1969

Repair / Service Request Form

Instructions:
Enclose this completed form, along with the entire rod & hard tube.
A hard tube is requested to prevent damage during transit.

Please fill out form completely. Please type or print.

Thomas & Thomas
Attn: Service Department
627 Barton Road
Greenfield, MA 01301
Phone: (413)-475-3840
Email: info@thomasandthomas.com

Summary of Charges:

Graphite & Fiberglass Rods:
Warranty Rods: $55.00 per rod
Non-Warranty Repairs: $150 /per section (Tips & Mids)
Non-Warranty Repairs: $200 / per Butt section

Warranty rod = The original registered owner of a rod, which has been registered within 30 days of purchase from a Thomas & Thomas authorized dealer.

Graphite & Fiberglass Blanks:
$55.00 per blank
Blank section will be replaced only. We do not finish sections.

• No additional shipping charges within the continental US
• Alaska, Hawaii & all foreign orders will be charged the prevailing shipping rate
• Any additional taxes and/or duties are the responsibility of the purchaser
• Any additional charges will be communicated prior to shipping
• All associated repair charges must be paid prior to repairs being shipped by Thomas & Thomas

Bamboo Rods:
Please contact the factory direct for quote

Rod Owner Contact Information:

Name: _____

Phone: _____

Cell: _____

Email: _____

Dealer/ Contact Information: *(If rod being sent in by dealer)*

Dealer Name: _____

Contact: _____

Phone: _____

Email: _____

Shipping Location for Repair to be Shipped:

_____
_____
_____
_____

Rod Information: *(Please check rod for accurate model & serial number)*

Rod Model: _____ Serial #: _____

Rod Purchased From: _____

Date of Purchase: _____

Please check all items enclosed:

☐ Rod Tube   ☐ Rod Sock   ☐ Other: _____

Payment Information:

☐ Contact me when repair is finished for payment information.   Name/Contact: _____

☐ US Check   ☐ US Money Order   ☐ Credit Card   ☐ Paypal *(payments can be made to: info@thomasandthomas.com)*

Card #: _____

Expiration Date: _____   Security Code: _____

Name on Card *(printed)*: _____

Service Requested, Brief Description How Rod Was Broken/Damaged & Any Other Notes
(Please include all correspondences about this rod(s), if Thomas & Thomas has already been contacted)

_____
_____
_____
_____

Thank you for taking the time to complete this form. This will expedite the service process and allow Thomas & Thomas to serve you better.