



Pubs Code
Adjudicator

Code Compliance Officers

What is a Code Compliance Officer?

A Code Compliance Officer (CCO) is a suitably qualified employee of a pub company (landlord) whose role is to make sure that the pub company is complying with the Pubs Code. They are independent and not managed by Business Development Managers (BDMs).

What is a CCO's role?

- Be available to a tenant to answer Pubs Code questions
- Discuss with a tenant any Pubs Code decisions made by their pub company
- Actively manage good relationships between a BDM and their tenant
- Discuss their pub company's compliance with the Pubs Code with the PCA
- Maintain a record of BDM training for the purposes of the PCA annual compliance report

CCO Contact Details

If you have a question about the Pubs Code, you can visit your pub company's website or contact your pub company's CCO.

Pub company	CCO Name	CCO email address
Admiral Taverns	Andy Clifford	pubscodecompliance@admiraltaverns.co.uk
Ei Group	Natasha Smart	pubscode@eigroupplc.com
Greene King	Julie Jolly	pubscode@greeneking.co.uk
Marston's	Claire Coley	pcr@marstons.co.uk
Punch Taverns	James Richards	pubscodeenquiries@punchtaverns.com
Star Pubs & Bars	Chris Moore	pubscode@starpubs.co.uk

Information about the Pubs Code is also available on the PCA website – www.gov.uk/pca or by calling the PCA Enquiry Line on **0800 528 8080**

