OWNER'S MANUAL

CHI DIGITAL CERAMIC FLAT IRON

GF1001NS

Owner's Instructions

Before operating the appliance, please read these instructions carefully and keep it for future reference



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DESCRIPTIONS



1. PRODUCT: CHI DIGITAL CERAMIC FLAT IRON

2. TYPE DESIGNATION: GF1001NS

IMPORTANT SAFETY INSTRUCTIONS

When using electric appliance, especially when children are present, basic safety precautions should always be followed, including the following.

READ ALL INSTRUCTIONS BEFORE USING

KEEP AWAY FROM WATER

DANGER: As with most electrical appliances, electric parts are electrically live when switch is Off.

To reduce the risk of death by electric shock:

- 1. Always "unplug it" immediately after using as the unit is still electrically charged.
- 2. Do not use while bathing.

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- 3. Do not place or store appliance where it can fall or be pulled into a tub or sink.
- 4. Do not place in or drop into the water or other liquid.
- 5. If an appliance falls into the water, "unplug it" immediately. Do not reach into the water.

WARNING: To reduce the risk of burns, electrocution, fire, or injury to persons:

- 1. When not in use, unplug it. Allow the appliance to cool and store in a safe, dry location.
- 2. This iron is hot when in use. Do not let eyes and bare skin touch heated surfaces.
- 3. Do not place the heated iron directly on any surface while it is hot or plugged in.
- 4. An appliance should never be left unattended when plugged in.
- Close supervision is necessary when this appliance is used by, on, or near children or individuals with certain disabilities.
- 6. Use this appliance only for its intended use as described in this manual. Do not use attachment not recommended by the manufacturer.
- 7. Never operate this appliance if it has a damaged cord or plug.
- 8. Never allow the power supply cord to be pulled, jerked, strained, twisted, or severely bent, especially at the plug connections. Damage will occur at the high flex point of entry into the appliance, causing it to rupture and short. Handle the cord carefully for longer life.
- Keep the cord away from heated surfaces. Do not wrap the cord around the appliance.
- 10. Never drop or insert any object(s) into any opening.
- 11. Do not use outdoors or operate where aerosol spray products are being used or where oxygen is being administered.
- 12. Do not use an extension cord with this appliance.
- 13. Never use while sleeping.
- 14. Do not operate with voltage converter.
- 15. This appliance is provided with a protective device that may make this appliance inoperable under some abnormal conditions (such as immersion of the appliance).

SAVE THESE INSTRUCTIONS INSTALLATION INSTRUCTIONS

Plug the appliance into the outlet prior to use.

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OPERATION INSTRUCTIONS

This appliance has polarized plug (one blade is wider than the other). As a safety feature this plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature.

IMPORTANT MESSAGE ABOUT ALCI SAFETY PLUG

- 1. "TEST" button ensures the ALCI plug device is operational.
- 2. "RESET" button clears the ground fault and restores the ALCI to normal operation.
- 3. The ALCI should be TESTED every use.
- 4. When RED Button extends OUT, the ALCI has operated. This indicates that the appliance is not in proper functioning condition and is to be discarded or return to a secure service center for examination and repair.
- If there is any indication that the appliance does not operate in the proper functioning condition, it should be returned to a service center for examination and repair (See "LIMITED WARRANTY" Section).

This product is for household use. Plug the appliance into the outlet prior to use.

The CHI[®] Iron display is turned On and Off by pushing the "Stand By" switch on the handle. The display will light up to show it is On. Use the "plus" and "minus" button to set the correct temperature. Press the "Stand by" button to turn on and off the power to the heater and display; unplug the unit in order to cut off any electrical charge.

This iron features rapid Infrared Ray heating from the Ceramic heater, and uses the Ceramic coated Plates to protect hair condition.

The CHI[®] Iron has been designed with an IDCI plug protective device that may make the appliance inoperable under some abnormal conditions (such as, but not limited to, immersions of the appliance). This protective device helps to prevent electric shocks.

If the CHI[®] Iron does not turn on when the switch is turned to the On position, be sure that the red reset button on the plug is depressed. In the case of local electrical interruptions, be sure to reset the plug before using it again. An appliance that does not operate in the proper function condition is to be discarded or returned to a service center for examination and repair.

BASIC OPERATIONS

Plug the appliance into the correct power supply. Turn the power button On. Control the temperature buttons for the temperature you need. Turn the power button Off after completion of using the appliance. Do not pull the cord, grasp the plug and unplug the appliance

MAINTENANCE

Your appliance is virtually maintenance free. No lubrication is needed. Keep heated surfaces clean and free of dust, dirt, and hair spray. If cleaning becomes necessary, disconnect the appliance from the power source and wipe the exterior with a damp cloth. If the cord becomes twisted, untwist prior to use.

USER MAINTENANCE INSTRUCTION

Avoid any contact with skin, the surface is too hot!!

When in frequent daily use, set the iron on a damp towel, or in an iron holder between applications. Do not set the iron on delicate cabinet surface or near any flammable materials.

The ceramic plates may be cleaned of product build-up using rubbing alcohol and a clean cloth. Be sure that the CHI[®] Iron is turned off, unplugged, and cool to the touch before cleaning. Do not use abrasive cleansers or materials on the ceramic plates, as this will damage the heating surface.

As with any electrical appliance, keep the CHI[®] Iron away from water. Never submerge the CHI[®] Iron in water as it will damage the Iron, void the warranty, and may cause injury to persons or the risk of fire.

When not used, keep the Iron unplugged. Do not leave it in hot and humid places. If the cord of the Iron is twisted, untwist the cord before use.

Converters CANNOT be used. If you require a different voltage, please ask your distributor for the correct CHI[®] Hairstyling Iron.

Any other servicing should be performed by an authorized service representative. If any malfunction occurs, do not attempt to repair it yourself. Call the service

center. (See "LIMITED WARRANTY" Section).

LIMITED WARRANTY

Thank you for purchasing our products! Farouk Systems, Inc. is a company comprised primarily of professional hairdressers that serves beauty industry professionals in the salon environment. Farouk Systems, Inc., the first in the industry to use ceramic ionic technology, wants you to be satisfied with your appliance purchase and makes the following one (1) year limited warranty for Farouk Systems, Inc. appliances purchased through a professional salon. This warranty does **NOT** cover appliances purchased through the internet or any other outlet.

LIMITED ONE-YEAR WARRANTY FOR REPAIR/REPLACEMENT

What Does This Warranty Cover? Any malfunction or defect caused by faulty materials or workmanship for any Farouk Systems, Inc. appliance that was purchased through a professional salon or other authorized distributor.

How Long Does The Warranty Last? One (1) year from the date of purchase. Limitations. (A) THE DURATION OF ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, GOOD AND WORKMANLIKE PERFORMANCE OF SERVICE, OR OTHERWISE, ON THIS PRODUCT ARE LIMITED TO THE DURATION OF THE EXPRESS WARRANTY SET FORTH ABOVE WHICH IS ONE (1) YEAR FROM THE DATE OF PURCHASE. (B) FAROUK SYSTEMS, INC. SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES THAT ARISE OUT OF THE INSTALLATION, USE, OR OPERATION OF ITS APPLIANCES OR OUT OF THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY. (C) APPLIANCES PURCHASED THROUGH THE INTERNET OR FROM ANY OUTLET OTHER THAN A PROFESSIONAL SALON ARE NOT COVERED BY THIS WARRANTY. (D) ANY ALTERATION OR REMOVAL OF THE SERIAL NUMBER OR OTHER IDENTIFYING MARKS ON THE APPLIANCE OR PACKAGING WILL VOID THIS WARRANTY. What Will Farouk Do? Farouk Systems, Inc. will repair or replace your appliance at no charge other than a \$15.00 return shipping and handling fee. The replacement or repaired appliance is warranted for the remainder of the original one (1) year warranty period.

What Does This Warranty Not Cover? This warranty does not cover any steel parts; plastic parts; flex cord; damages caused by negligence, misuse, tampering, alteration, failure to follow safety, operation or maintenance instructions; appliances purchased over the Internet or through any Internet auction site or from any other outlet that is not a professional salon; or alteration or removal of the serial number or other identifying marks on the appliance or the packaging. Further, this warranty does not cover normal wear and tear.

How to Get Your Appliance Repaired or Replaced? Save your original receipt. Then Either:

(A) Return the appliance with the original receipt to the professional salon from which it was purchased where the appliance may be exchanged at no charge, depending on the retailer's exchange policy (terms and conditions may vary depending on store's exchange policy); or

(B) Contact Farouk Systems, Inc. Customer Service at 800-237-9175 to be issued a Return Authorization Number. Send your appliance, along with any completed warranty card that accompanied the appliance at time of purchase, the original receipt indicating the location and date of purchase, your Return Authorization Number posted on the outside of the package, and a check or money order made payable to Farouk Systems, Inc. for \$15.00 shipping and handling, to the following address:

Attention: Service Center Farouk Systems, Inc. 250 Pennbright Houston, TX 77090

DO NOT send the appliance to Farouk Systems, Inc. prior to contacting Farouk Customer Service and obtaining a Return Authorization Number as any appliance returned without a Return Authorization Number may become lost and/or irreplaceable or irreparable.

We recommend tracking your shipment using UPS, Federal Express or Registered Mail.

You are responsible for the shipping charges to send your appliance to Farouk Systems, Inc. Farouk Systems, Inc. is not responsible for lost or stolen items or appliances that are lost during shipping to Farouk Systems, Inc.

How Does State Law Apply? This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation of implied warranties may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Thank you again for your purchase. We appreciate the opportunity to serve our customers.

GROUND INSTRUCTIONS, SERVICING OF DOUBLE-INSULATED APPLIANCES In a double-insulated appliance, two systems of insulation are provided instead of grounding. No grounding means is provided on a double-insulated appliance, nor should a means for grounding be added to the appliance. Servicing a double-insulated appliance required extreme care and knowledge of the system and should be done only by a qualified service personnel. Replacement parts for a double-insulated appliance must be identical to the parts they replace. A double-insulated appliance is marked with the words "DOUBLE INSULATION or DOUBLE INSULATED." The symbol within a square \Box may also be marked on the appliance.



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Courtesy of: The Art of Haircare <u>www.artofhaircare.com</u> (800) 691-9039