

What is SkyTab Solo?

SkyTab Solo is a new standalone payments device, operating without the need to communicate to the point-of-sale (POS) system. This provides a straightforward way to enter a charge, optional tip, and accept a credit card with the option to give the customer a digital or physical receipt.

How can SkyTab Solo be utilized?

SkyTab Solo can accept EMV credit card payments for curbside, at-the-door delivery, or anywhere outside of the restaurant.

Can I use SkyTab Solo without a Wi-Fi connection?

SkyTab Solo is designed to work out of the box — without the need for Wi-Fi — using 4G cellular data. SkyTab Solo can be used as a backup or emergency payment terminal for the rare occasion that the POS or restaurant's standard internet connection experiences an issue.

Can I opt for using SkyTab Solo even though I have a standard SkyTab?

Yes. You would be able to use SkyTab Solo with a standard SkyTab.

Can SkyTab Solo take payments anywhere?

Yes, as long as cellular data coverage is available. SkyTab Solo can be used at curbside, for delivery at the door, and even at the table once restaurants are back to business as usual.

Is there any installation or configuration required for SkyTab Solo?

No. SkyTab Solo is available to use right out of the box!

Can the SkyTab Solo suggested tip perchanges be changed?

No. Only the full SkyTab solution can have suggested tip percentages changed via Lighthouse Business Management System.

Do SkyTab batches close automatically?

Yes. The batches will close automatically.

Can SkyTab Solo communicate with our POS system?

No. SkyTab Solo acts as an independent device.

Can SkyTab Solo work in an order-at-the-table environment?

Yes. SkyTab Solo can work in tableside environments, but the standard SkyTab ordering solution is a better fit and also leverages 4G connectivity.

What is "Demo Mode"?

SkyTab Solo's demo mode can be used to help train yourself and your staff. There will be a notification on the SkyTab Solo screen that demo mode is activated to avoid missed transactions. Remember, demo mode will not capture any transactions, so make sure you turn demo mode off when you're ready to go live!