MangoApps Mobile Platform

Use Case Comparison Matrix

MangoApps Mobile offers the richest set of features of any Social Business Software in the industry. Whether you are connecting from iPhone, iPad, Android or BlackBerry, our mobile applications keep you connected to your MangoApps network. The comparison table below shows the how different use cases are supported per mobile device. The Symbol Legend defines how each use case is rated, either "Fully Supported", "Partially Supported" or currently "Not Supported". "Featured Use Cases" have step-by-step instructions for iPhone, Android, and BlackBerry Devices at the end of this document.

Mobile Use Cases	iPhone iPad	Android Devices	BlackBerry Devices
Integrated IM & Group Chat			
★ Start / Join a 1-1 IM	●	●	●
Start / Join a group IM	●	●	●
Activity Streams, Comments and Likes			
★ Update the Main Activity Stream with Status	●	●	●
Be Notified in the "Messages" Main Activity Stream with: • Colleague Activity Updates • Task Activity • Document Activity • Project Activity • Blog Activity • Event Activity • Colleague Wall Activity • Group Activity • Polls • Idea Activity	●	●	●
Ability to Comment on all Feed types including: • Colleague Activity Updates • Task Activity • Document Activity • Project Activity • Blog Activity • Event Activity • Colleague Wall Activity • Group Activity • Polls • Idea Activity	●	●	●
Add Attachments to all Feed types including: • Colleague Activity Updates • Task Activity • Project Activity • Blog Activity • Event Activity • Colleague Wall Activity • Group Activity • Idea Activity	●	●	●

Add a "Like" to Feeds including: • Colleague Activity Updates • Task Activity • Document Activity • Project Activity • Blog Activity • Event Activity • Colleague Wall Activity • Group Activity • Polls • Idea Activity	●	●	●
Ability to Share MangoApps Feed Content over SMS, Email, or to Another Mobile App	●	●	●
Tasks			
★ Create and Assign a New Task to a Project's Task Pool	●	●	●
★ Create and Assign a New Task to Your Own Task List	●	●	●
Create and Assign a New Task to a Colleague	●	●	●
Ability to Accept Tasks Assigned to the Project Task Pool	●	●	●
Convert an Activity Stream into a Task	●	●	●
Ability to Edit Existing Tasks	●	●	●
View Tasks Grouped by Due Date	●	●	●
Ability to Filter and View Completed Tasks	●	●	●
Ability to Reopen Completed Tasks	●	●	●
Ability to Delete an Invalid Task	●	●	●
Colleagues			
★ Ability to Send a Private Message to a Colleague	●	●	●
★ Ability to Post an Activity Feed on a Colleague's Wall	●	●	●
★ Ability to Search Messages in the Main Feed for Keywords	●	○ **Coming Soon	●
Ability to Invite Colleagues to the Domain	●	●	●
View Colleagues' Online Presence Status	●	●	●
Start / Join and IM Chat with a Colleague from the Profile Page	●	●	●
Ability to Find/Follow/Unfollow a Colleague	●	●	●
Ability to Start a Call with a Colleague from Within MangoApps	●	●	●
Ability to Send an SMS to a Colleague from Within MangoApps	●	●	●
View a Map to a Colleague's Address from Within MangoApps	●	●	●
Get Directions to a Colleague's Address from Within MangoApps	●	●	○
Documents			
★ Ability to Attach a Document to a Feed	●	●	●
Support for Viewing Many Document Types on the Mobile Device	●	●	●

Ability to Add a Document to a Project or Group	◐ ** As Attachment	◐ ** As Attachment	◐ ** As Attachment
Ability to Share Documents over Email	○ **Coming Soon	●	●
Teams			
★ Ability to View Your Groups and Projects	●	●	●
Ability to Join a Team	●	●	○ **Coming Soon
Ability to Invite a New Team Members	●	●	●
Ability to Immediately Initiate a Team Chat with Team Buzz	●	●	○ **Coming Soon
Ability to Leave a Team	●	●	●
Ability to Delete a Team	●	●	●
Ability to Modify Team Settings	●	●	●
Ability to Post a Team Wall Feed	●	●	●
Links			
★ Browse to Links in Feeds without Leaving MangoApps	●	●	●
Ability to Add Links to Feeds	●	●	●
Ability to Share Links over SMS	●	●	●
Ability to Share Links over Email	●	●	●
Ability to Copy Links for Sharing via other Mobile Apps	●	●	●
Paste Links	●	●	●
Search			
★ Ability to Search Messages in the Main Feed for Keywords	●	○ **Coming Soon	●
Ability to Search Colleagues	●	○ **Coming Soon	●
Ability to Search Projects	●	○ **Coming Soon	●
Ability to Search Groups	●	○ **Coming Soon	●
Ability to Search Chats	●	○ **Coming Soon	◐ *Can't search Server
Ability to Search Tasks	●	○ **Coming Soon	●
Ability to Search Documents	●	○ **Coming Soon	●
Polls			
Ability to Log your vote in a Poll	●	○ **Coming Soon	●

Ability to View Poll Results	●	●	●
Profile			
★ Ability to View Your Wall	●	●	●
Ability to Edit Profile Elements	●	●	●
Ability to Change Profile Picture	●	○ **Coming Soon	○ **Coming Soon
Ability to View Colleagues' Profiles	●	●	●
Ability to View Colleagues' Walls	●	●	●
Settings			
★ Ability to Change Your Online Presence Status	●	●	●
Ability to Manage and Control Sounds	●	●	○ **Coming Soon
Ability to Control Toasters	●	N/A **No Toasters	N/A **No Toasters
Ability to Control Push Notifications	●	○ **Coming Soon	●
Control Location Setting for Activity Feed Updates	●	○ **Coming Soon	○ **Coming Soon

Symbol Legend

● Fully Supported ◐ Partially Supported ○ Not Supported

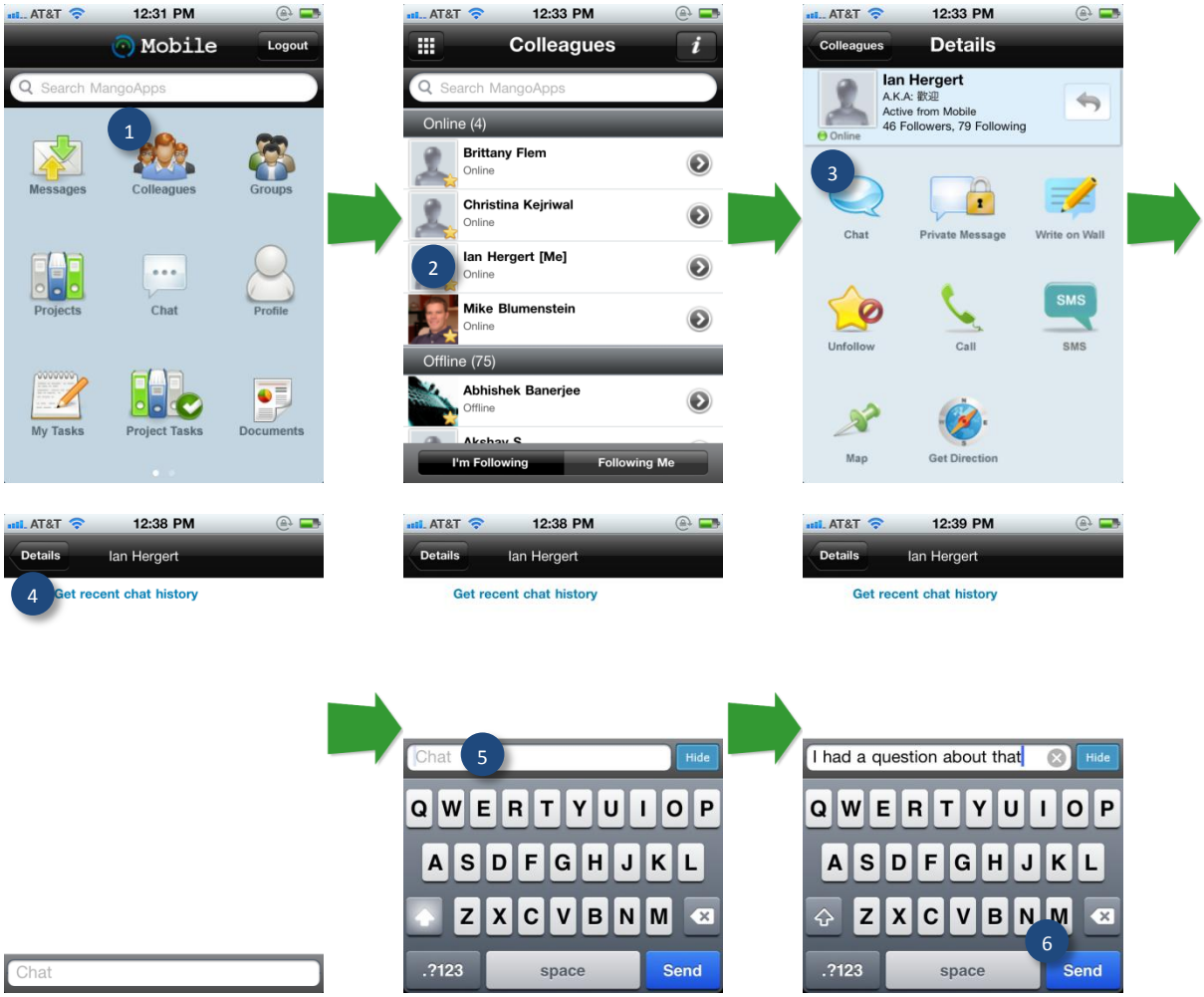
★ Featured Use Case

(iPhone Screens Shown)

★ Start / Join an IM Chat

iPhone:

1. Click on “Colleagues” from the Feature Grid
2. Click on the Profile Picture of the colleague you want to IM
3. Choose “Chat” from the Colleague Action Grid
4. Optionally click on “Get recent chat history” to see prior IM’s to this colleague.
5. Click on “Chat” in the IM Composition Box to start typing your IM.
6. Click the “Send” button to send your IM.



Android:

1. Click on “Colleagues” from the Feature Grid
2. Click on the Profile Picture of the colleague you want to IM
3. Choose “Chat” from the Colleague Action Grid
4. Optionally click on “Get recent chat history” to see prior IM’s to this colleague.
5. Click on “Message” in the IM Composition Box to start typing your IM.
6. Click the “Send” button to send your IM.

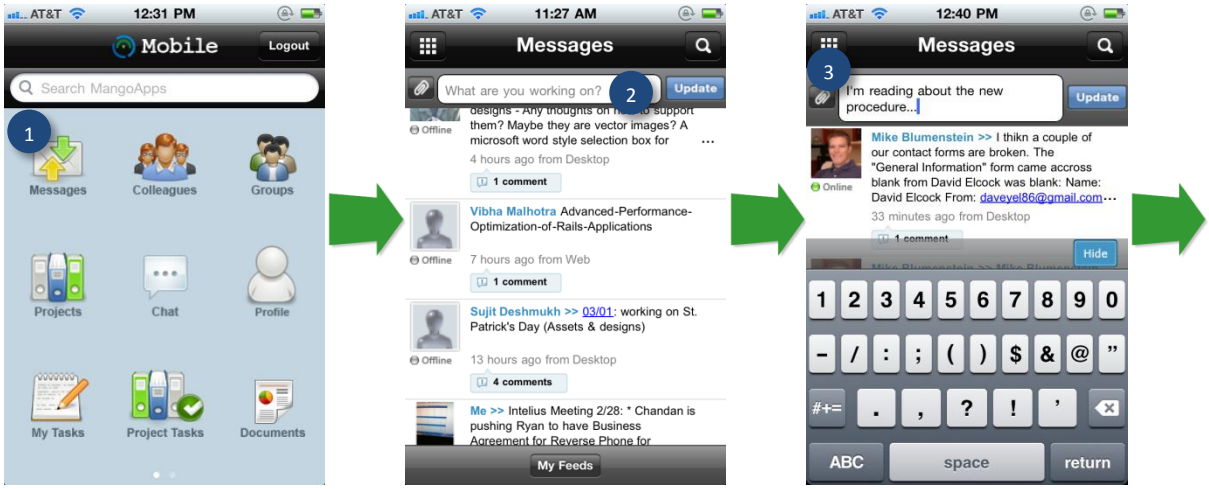
BlackBerry:

1. Click on “Colleagues” from the Feature Grid
2. Highlight the colleague you want to IM
3. Click the BlackBerry Menu button and choose “Chat”
4. Optionally highlight and click on “Get Old Chat Msg” to see prior IM’s to this colleague.
5. Press the “R” letter key on your BlackBerry to start typing your message.
6. Click the BlackBerry “Return” key to send your IM.

★ Update the Main Activity Stream with Status

iPhone:

1. Click on “Messages” from the Feature Grid
2. Click on “What are you working on?” in the Status Composition Box to start typing your Status
3. Optionally click the “Paper Clip” Attachment Icon to add a photo from your iPhone as an attachment to your Status.
4. Click “Update” to post your status to the Main Feed Queue.



Android:

1. Click on “Messages” from the Feature Grid.
2. Click on “What are you doing?” in the Status Composition Box to start typing your Status.
3. Optionally click the “Paper Clip” Attachment Icon to add a photo from your Android to your Status.
4. Click “Update” to post your status to the Main Feed Queue.

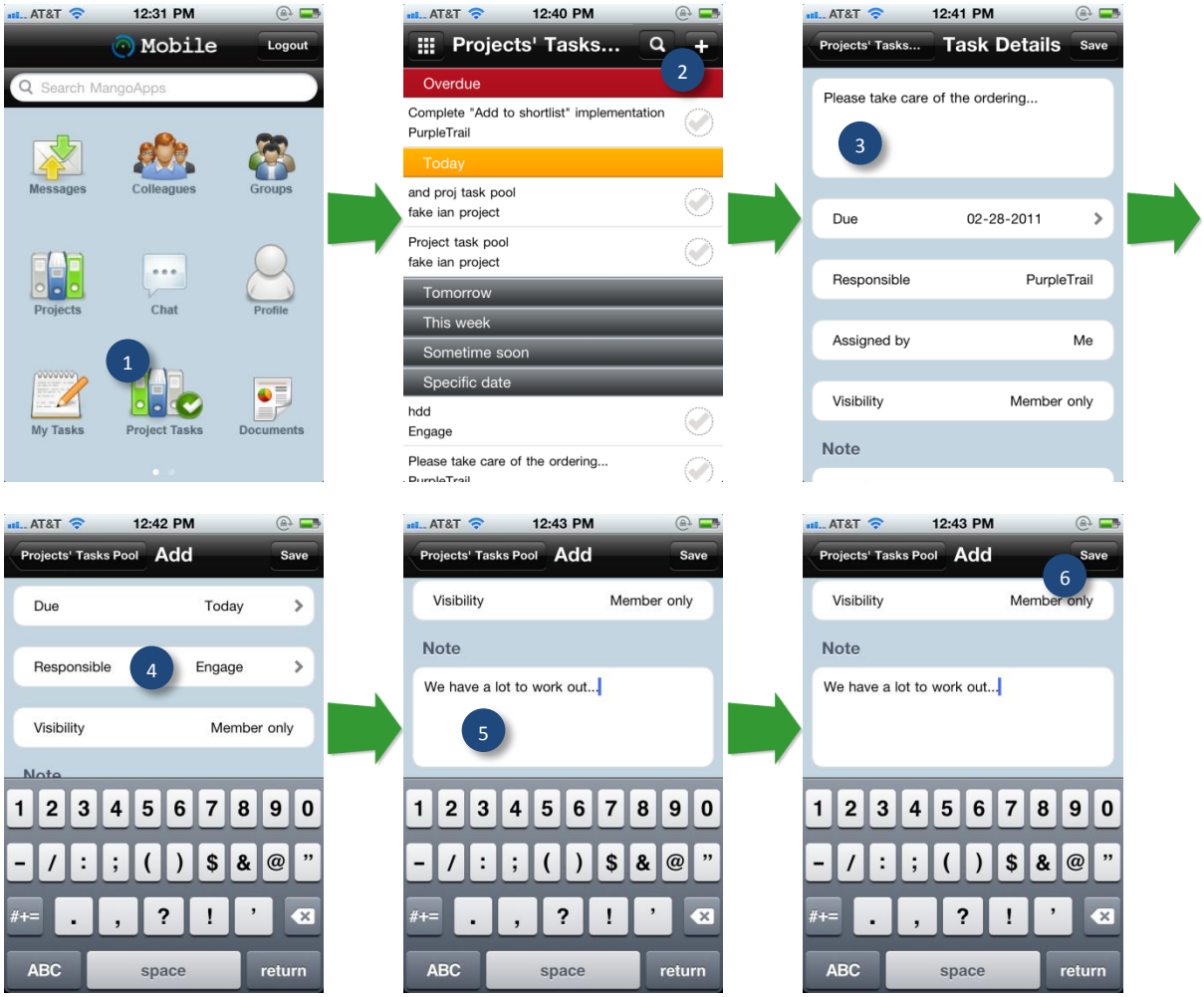
BlackBerry:

1. Click on “Messages” from the Feature Grid.
2. Click on “What are you doing?” in the Status Composition Box to start typing your Status.
3. Optionally click the “Paper Clip” Attachment Icon to add a photo from your BlackBerry to your Status.
4. Click “Update” to post your status to the Main Feed Queue.

★ Create and Assign a New Task to a Project’s Task Pool

iPhone:

1. Click on “Project Tasks” from the Feature Grid.
2. Click on the “Plus” Add Task Button in the top-right corner of the Tasks UI.
3. (Required) Type a description into the first text box of the “Add” Task UI.
4. (Required) Change the “Responsibility” section to the Project you want to add this Project Task Pool Task.
5. Optionally scroll to edit the “Due”, “Visibility” and “Notes” section of the Task UI.
6. Click “Save” in the top-right corner of the “Add” Task UI to post this task to the Project Task Pool.



Android:

1. Click on “Project Tasks” from the Feature Grid.
2. Click on the Android “Menu” key then “Add Task” menu item.
3. (Required) Type a description into the “Task” text box of the “Add Task” UI.
4. (Required) Change “Responsible” to “Project” and select a specific project from the multi-menu control.
5. Optionally Scroll to edit the “Due”, “Visibility” and “Notes” section of the Task UI.
6. Click “Add Task” at the bottom of “Add” Task UI to post this task to the Project Task Pool.

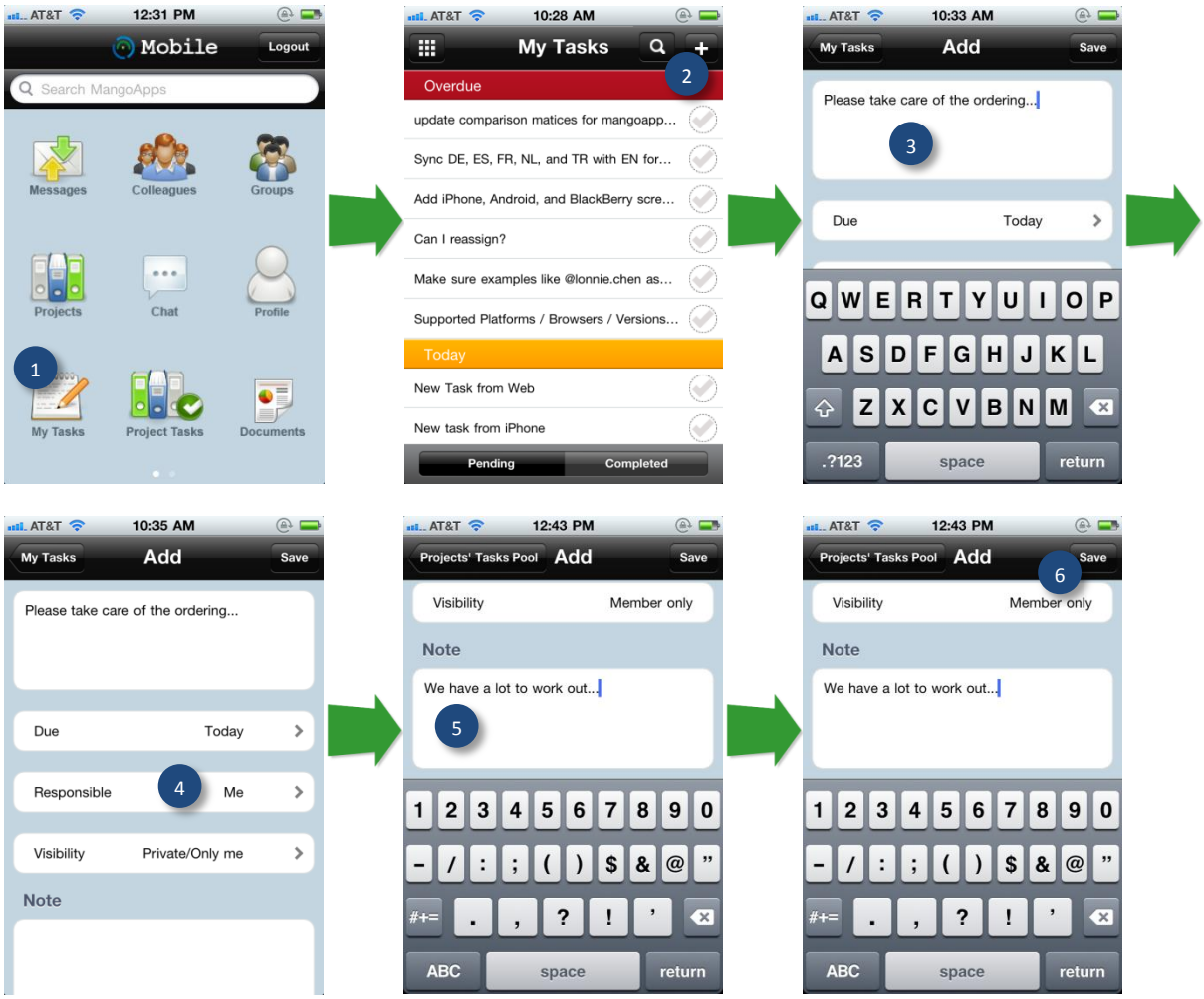
BlackBerry:

1. Click on “Project Tasks” from the Feature Grid.
2. Click on the BlackBerry “Menu” key then “Add Task” menu item.
3. (Required) Type a description into the “Task” text box of the “Add Task” UI.
4. (Required) Change “Responsible” to “Project” and select a project from the multi-menu control.
5. Optionally Scroll to edit the “Due”, “Visibility” and “Notes” section of the Task UI.
6. Click the BlackBerry “Menu” button then “Save” menu item to post this task to the Project Task Pool.

★ Create and Assign a New Task to Your Own Task List

iPhone:

1. Click on “My Tasks” from the Feature Grid
2. Click on the “Plus” Add Task Button in the top-right corner of the Tasks UI.
3. (Required) Type a description into the “Task” text box of the “Add Task” UI.
4. Verify that the “Responsible” section shows “Me” is in the Multi-menu control.
5. Optionally scroll to edit the “Due”, “Visibility” and “Notes” section of the Task UI.
6. Click “Save” in the top-right corner of the “Add” Task UI to post this task to your Task List.



Android:

1. Click on “My Tasks” from the Feature Grid
2. Click on the Android “Menu” key then “Add Task” menu item.
3. (Required) Type a description into the first text box of the “Add” Task UI.
4. Verify that the “Responsible” section is set to “Me”
5. Optionally scroll to edit the “Due”, “Visibility” and “Notes” section of the Task UI.
6. Click “Add Task” at the bottom of “Add” Task UI to post this task to your Task List.

BlackBerry:

1. Click on “Project Tasks” from the Feature Grid.
2. Click on the BlackBerry “Menu” key then “Add Task” menu item.
3. (Required) Type a description into the “Task” text box of the “Add Task” UI.
4. (Required) Change the “Responsible” section to “Project” and select the specific project from the multi-menu control that you want to add this Project Task Pool Task.
5. Optionally Scroll to edit the “Due”, “Visibility” and “Notes” section of the Task UI.
6. Click the BlackBerry “Menu” button then “Save” menu item to post this task to the Project Task Pool.

★ Ability to Send a Private Message a Colleague

iPhone:

1. Click on “Colleagues” from the Feature Grid
2. Click on the Profile Picture of the colleague you want to send a Private Message
3. Click on “Private Message” from the Colleague Actions Grid
4. Type your Private Message
5. Optionally click the “Paper Clip” Attachment Icon to add a photo from your iPhone as an attachment to your Private Message.
6. Click on “Update” to send your Private Message.

Android:

1. Click on “Colleagues” from the Feature Grid
2. Click on the Profile Picture of the colleague you want to send a Private Message
3. Choose “Private Message” from the Colleague Action Grid
4. Click in the Composition Box to start typing your Private Message.
5. Optionally click on the “Paper Clip” Attachment Icon to add a document from your Android as an attachment to your Private Message.
6. Click the “Send” button to send your Private Message.

BlackBerry:

1. Click on “Colleagues” from the Feature Grid
2. Highlight the Profile Picture of the colleague you want to send a Private Message
3. Choose BlackBerry “Menu” key then “Private Msg” menu item
4. Click in the Composition Box to start typing your Private Message.
5. Optionally click on the “Paper Clip” Attachment Icon to add a document from your BlackBerry as an attachment to your Private Message.
6. Click the “Submit” button to send your Private Message.

★ Ability to Post an Activity Feed on a Colleague's Wall

iPhone:

1. Click on “Colleagues” from the Feature Grid
2. Click on the Profile Picture of the colleague you want to post a Wall Message
3. Click on “Write on Wall” from the Colleague Actions Grid
4. Type your Wall Post message
5. Optionally click the “Paper Clip” Attachment Icon to add a photo from your iPhone as an attachment to your Wall Post.
6. Click on “Update” to post your message to your colleague’s Wall.

Android:

1. Click on “Colleagues” from the Feature Grid
2. Click on the Profile Picture of the colleague you want to post a Wall Message
3. Choose “Write on Wall” from the Colleague Action Grid
4. Click in the Composition Box to start typing your Wall Post message.
5. Optionally click on the “Paper Clip” Attachment Icon to add a document from your Android as an attachment to your Wall Post.
6. Click the “Send” button to post your message to your colleague’s Wall.

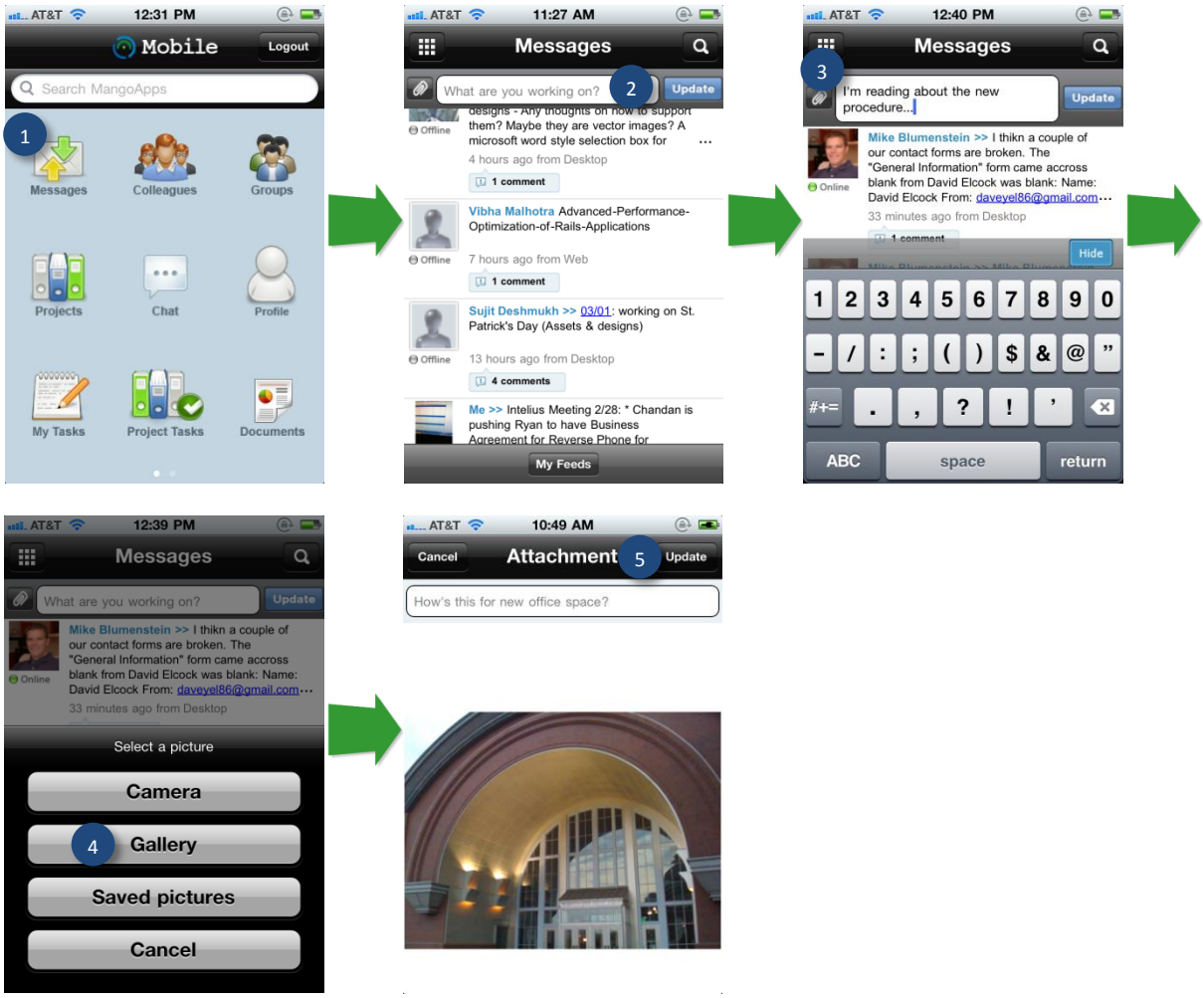
BlackBerry:

1. Click on “Colleagues” from the Feature Grid
2. Highlight the Profile Picture of the colleague you want to post a Wall Message
3. Choose BlackBerry “Menu” key then “Wall Msg” menu item
4. Click in the Composition Box to start typing your Wall Post message.
5. Optionally click on the “Paper Clip” Attachment Icon to add a document from your BlackBerry as an attachment to your Wall Message.
6. Click the “Submit” button to post your message to your colleague’s Wall.

★ Ability to Attach a Document to a Feed

iPhone:

1. Create a new Status Update, Comment to an existing feed or create a new Wall Post. Here we will create a Status Update. Click on “Messages” from the Feature Grid.
2. Click inside the “What are you working on”
3. Before posting the feed, click the “Paper Clip” Attachment Icon to add a photo from your iPhone to your feed.
4. Choose a photo from your iPhone.
5. Submit the post by clicking “Update” and your photo will be added to the shared documents repository that is searchable by users with the appropriate permissions.



Android:

1. Create a new Status Update, Comment to an existing feed or create a new Wall Post.
2. Before posting, click the “Paper Clip” Attachment Icon to add a document from your Android to your feed.
3. Submit the post and your document will be added to the shared documents repository that is searchable by users with the appropriate permissions.

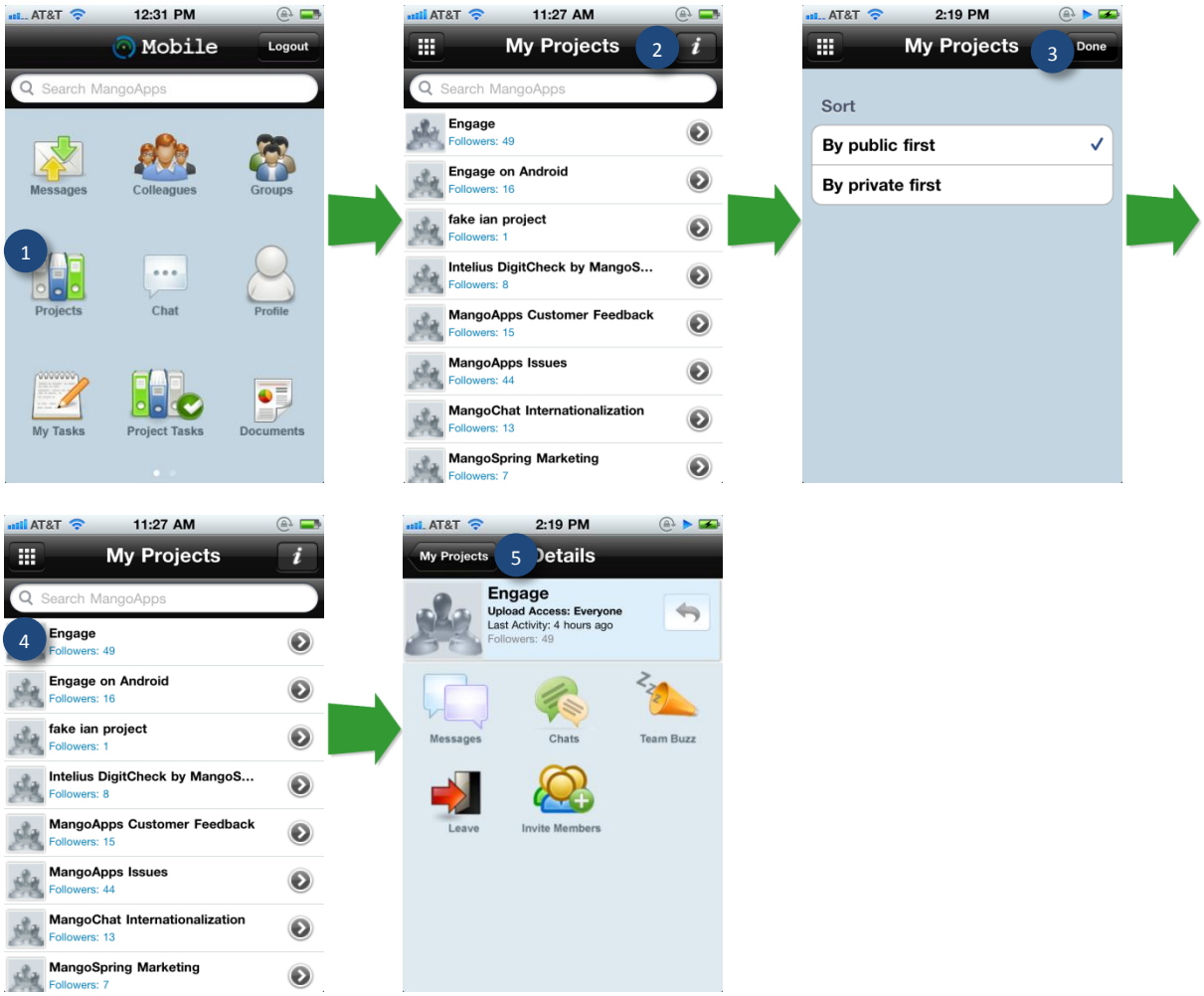
BlackBerry:

1. Create a new Status Update, Comment to an existing feed or create a new Wall Post.
2. Before posting the feed, click the “Paper Clip” Attachment Icon to add a document from your BlackBerry to your feed.
3. Submit the post and your document will be added to the shared documents repository that is searchable by users with the appropriate permissions.

★ Ability to View Your Groups and Projects

iPhone:

1. Click either “Projects” or “Groups” from the Feature Grid to bring up the separated list
2. Optionally sort the list by clicking the “i” Additional Actions button in the top-right corner of the UI.
3. If the “i” Additional Actions button was chosen, choose “Done” to return to the team view.
4. Click the Team Profile Photo to view Team Actions
5. Click the “My Projects” Back Arrow to return to the team view.



Android:

1. Click “Projects” from the Feature Grid to bring up the unified list
2. Optionally filter to “My Projects/Groups”, “My Projects” or “My Groups” by clicking the Android “Menu” key and choosing one of the menu item filter criteria.

BlackBerry:

1. Click “Projects & Groups” from the Feature Grid to bring up the unified list
2. Optionally filter to “My Projects”, “My Groups” or “All” by clicking the BlackBerry “Menu” key and choosing one of the menu item filter criteria,

★ Browse to Links in Feeds without Leaving MangoApps

iPhone:

1. Choose “Messages” from the Feature Grid
2. Click on a message that contains a link to bring up message “Details”.
3. Click on the link in the message “Details” UI to bring up the “Share” UI.
4. Optionally choose one of the other “Share” options such as “Copy”, “SMS” or “Email”
5. Click on the “Launch” button in the “Share” UI to visit the link URL.

Android:

1. Choose “Messages” from the Feature Grid
2. Long-click (press for more than 2 seconds) on a message that contains a link to bring up the Message Actions list.
3. If the message contains more than one link, choose from the list of links to bring up the “Share” UI.
4. Optionally choose one of the other “Share” options such as “Copy Link”, “SMS Link” or “Email Link”
5. Click on the “Go” button in the “Share” UI to visit the link URL.

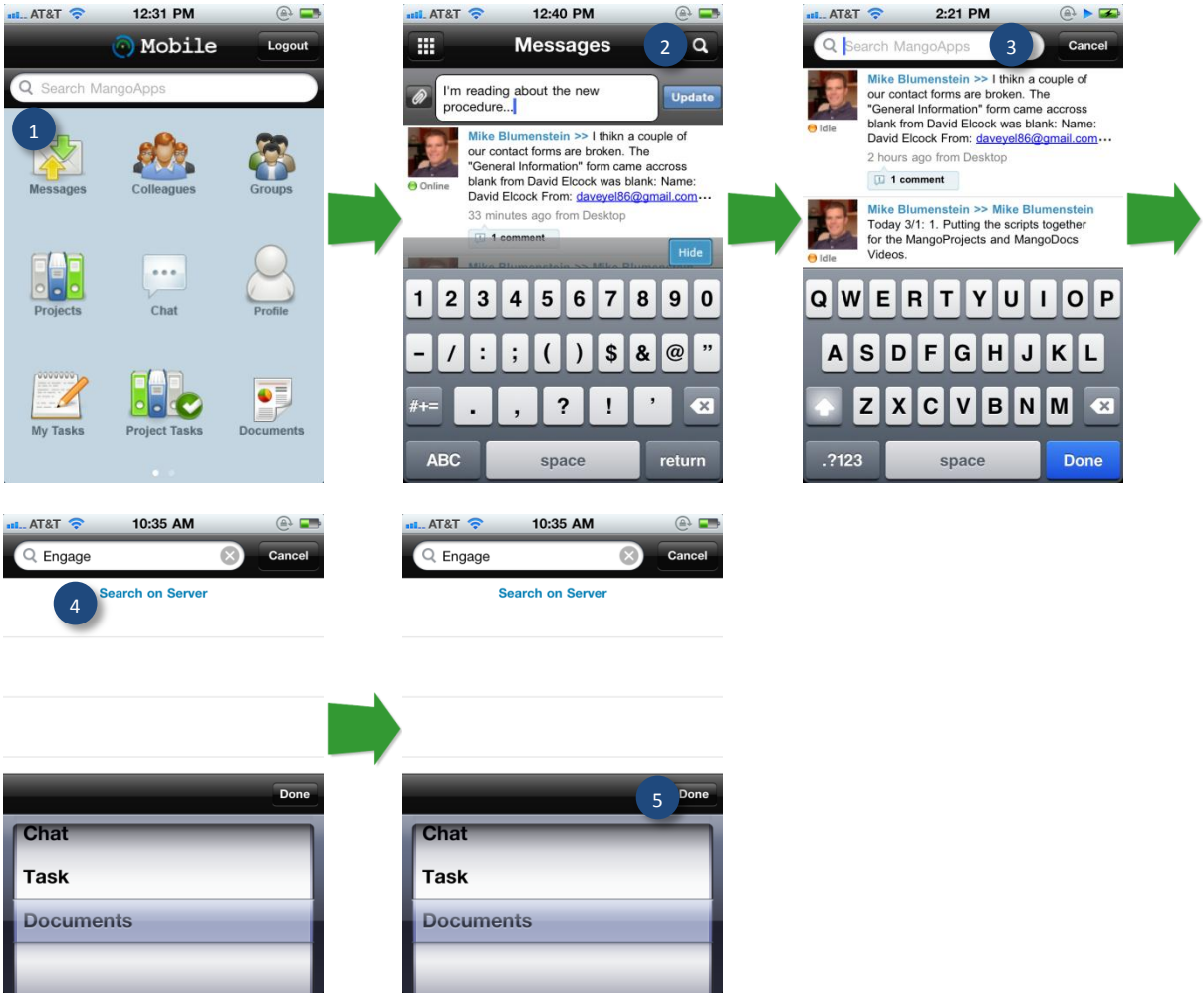
BlackBerry:

1. Choose “Messages” from the Feature Grid
2. Highlight and click on a message that contains a link to bring up message “Details”.
3. Highlight and click on the link in the message “Details” UI to bring up the “Share Link” UI.
4. Optionally choose one of the other “Share Link” options such as “Copy Link to Clipboard”, “SMS Link” or “Email Link”
5. Click on the “Go to Link” button in the “Share” UI to visit the link URL in the BlackBerry Browser.
6. Click the BlackBerry “Back” key to return to MangoApps.

★ Ability to Search Messages in the Main Feed for Keywords

iPhone:

1. Choose “Messages” from the Feature Grid
2. Click on the “Magnifying Glass” Search Icon in the top-right corner of the UI
3. Type your search criteria into the “Search MangoApps” box and notice that the list of messages shrinks in real time.
4. Optionally click the “Search on Server” link to query the server for new messages to include in the real-time search.
5. Click the “Done” button to reveal other search locations available on a spinner that appears when clicking the “Messages” button.



Android:

<Not Available on Android>

BlackBerry:

1. Choose “Messages” from the Feature Grid.
2. Optionally, click the BlackBerry “Menu” key and choose “Refresh” to download new feeds from the server.
3. Click the BlackBerry “Menu” key and choose the “Search” menu item.
4. Type your Search Criteria into the “Find” bar at the top of the “Feed – Search Results” UI

★ Ability to View Your Wall

iPhone:

1. Click “Profile” from the Feature Grid
2. Click the “Wall” button in the lower-right corner of the “My Profile” UI.

Android:

1. Click “Profile” from the Feature Grid
2. Click the “Wall” button in the lower-right corner of the “My Profile” UI.

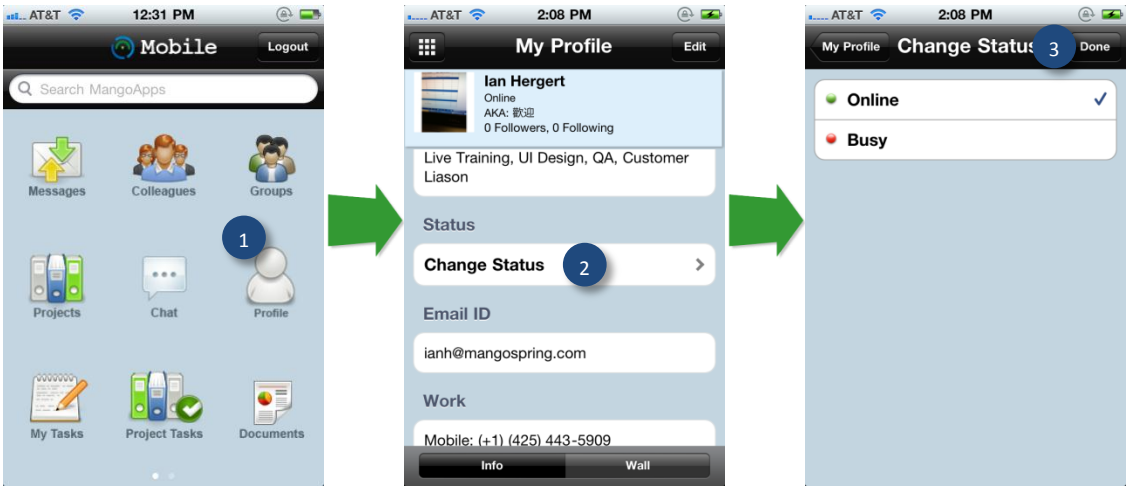
BlackBerry:

1. Click “Profile” from the Feature Grid
2. Click the BlackBerry “Menu” button then the “My Wall” menu item.

★ Ability to Change Online Presence Status

iPhone:

1. Click “Profile” from the Feature Grid.
2. Scroll to the “Status” section and click on “Change Status” to choose a new Presence Status.
3. Choose from one of the available Status settings then click “Done”



Android:

1. Click on the “Online” / “Busy” Status Icon from the Feature Grid.
2. Choose “Online” or “Busy” then click “Ok” to change your Presence Status.

BlackBerry:

1. Click on the “Online” / “Busy” Status Icon from the Feature Grid.
2. Choose “Offline”, “Online” or “Busy” then click “Ok” to change your Presence Status.