txConnect:

The Student Portal ID is issued by your student's campus. Contact the campus if you have not received a Student Portal ID for each student you wish to add to your account shortly after the beginning of the school year. You must have a valid Student Portal ID for each student you wish to add to your account. If you do not enter a valid Student Portal ID, your account will not be saved.

If you are not a legal guardian for the student, it may be necessary to prove that you are entitled to the student's records.