

Email Forwarding - Hover Website

This lesson explains how to configure mail forwarding using the main Hover website.

To begin, log into your Hover account online at: <https://www.hover.com/login>

Mr. Creostoe's stuff edit

List of Domains

Manage Domain

Manage Forwards

Billing

Your Services

Click on a service to manage it. Note that expired services are **highlighted** and that clicking on it will take you to the renewal page. [Click here](#) if you'd like to add more services (Email, domains or forwarding) to your Hover account.

Quick find:

Displaying 1–24 of 24 services.

<u>Service</u>	<u>Emails</u>	<u>Status</u>	<u>Renewal Date</u>
2things.info	1	Active	2011-09-26
awesomelawncare.bz	0	Cancelled	2011-05-17
awesomelawncare.com	6	Active	2011-07-28
awesomelawncare.me.uk	0	Active	2012-04-27

Select the **List of Domains** tab, then click on the email address or the domain name of the email address that you want to forward.

Mr. Creosote edit

List of Domains

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Manage Email

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Currently Managing: **awesomelawncare.com**

[Renew Services](#)

My E-mail Addresses

[Login to webmail](#) →

You have used **1** of the available **6** email addresses for the selected domain.

Create A New Email Address



hr@awesomelawncare.com



Purchase Additional Addresses



Select the Manage Email tab then click on the edit icon next to the email address that you want to forward.

Edit An Email Address

Choose an address:

@awesomelawncare.com

Choose a new password:

(4 to 30 characters)

Forward email to another account

Forward email to:

Cancel

Save

Put a check next to "Forward email to another account" then enter the email address that you want your email forwarded to in the **Forward email to:** text box. Click on **Save**.

To forward your email messages to to more than one email address, place a comma between the email addresses. For example, entering mrcreosote@awesomelawncare.com,mrcreosote@gmail.com in the text box would forward copies of all your messages to both mrcreosote@awesomelawncare.com and mrcreosote@gmail.com.

An Important Note About Spam

Email that has been identified as spam by our system will be trapped by the Webmail Spam folder and will not be forwarded. When a piece of spam email is forwarded by our server, the receiving server considers us to be the source of the spam even though we weren't the original sender. If too much spam email is forwarded by our system it can result in a blacklisting of our forwarding server. Blacklists temporarily prevent any email from being forwarded for all email addresses in our system. This is extremely disruptive for our customers. By filtering email for spam before forwarding, we are able to provide a more reliable email forwarding service.

If email from a legitimate sender is going to your spam folder, you can add their email address or domain to our Safe Sender List. This will mark all email from the sender as safe and all new messages from that sender will be forwarded. [Instructions for using the Safe Sender list can be found by clicking here.](#)

Need More Help?

If this still isn't working, doesn't make sense, or you just want to talk to someone, here is how you can reach us:

Telephone: 1-866-731-6556 (North America Toll Free);
416-538-5498 (local)

Email: help@hover.com

Twitter: [@HoverCS](https://twitter.com/HoverCS)

Join us on Facebook: <http://about.hover.com/facebook>

Article Shortcut: <http://about.hover.com/emailforwarding>
