

## Purchase a Personalized Email Account

Hover provides access to a large portfolio of name based domains that are shared by our customers to provide you with the perfect name based e-mail address.

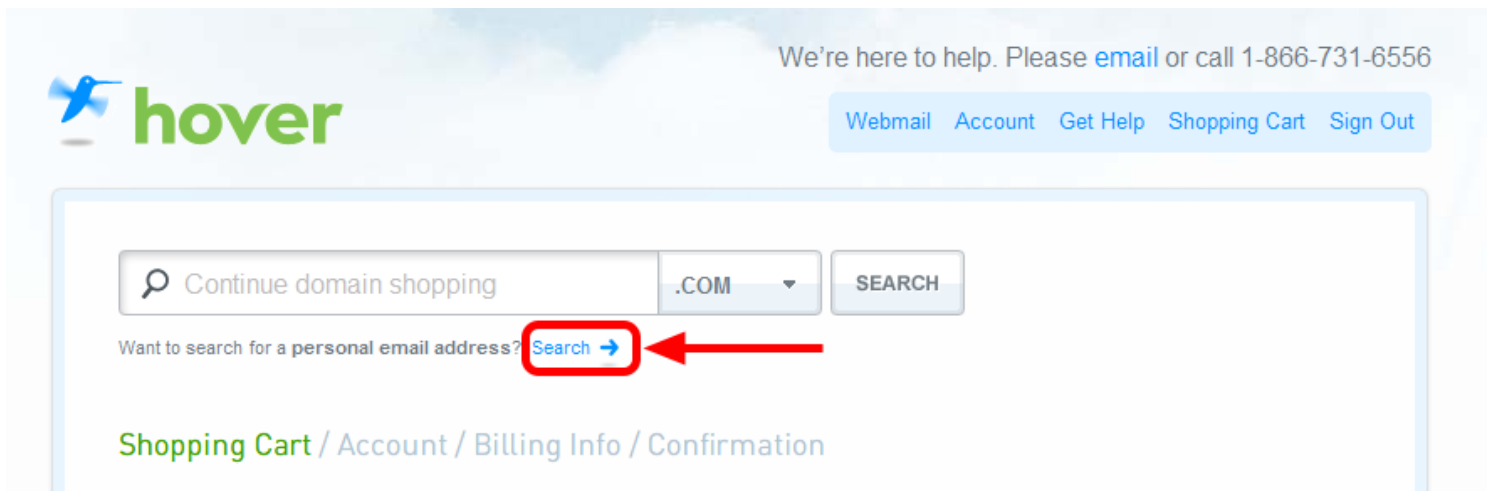
If you are already logged into your Hover account you will see this page:



The screenshot shows the Hover account dashboard. At the top left is the Hover logo. To the right are navigation links: Webmail, Account, Get Help, Shopping Cart (highlighted with a red box and a red arrow pointing to it), and Sign Out. Below these links is a "view site" link with a blue arrow. The main heading is "Waffer Thin" with an "edit" link. Below this are five buttons: List of Domains, Manage Domain, Manage Email, Manage Forwards, and Billing. Underneath, it says "Currently Managing: awesomelawncare.net" and "Test Drive A Personal Name! Renew Services".

### Your Services

Click on **Shopping Cart**.



The screenshot shows the Hover Shopping Cart page. At the top left is the Hover logo. To the right is the text "We're here to help. Please email or call 1-866-731-6556" and navigation links: Webmail, Account, Get Help, Shopping Cart, and Sign Out. Below this is a search bar with the text "Continue domain shopping" and ".COM" in a dropdown menu, and a "SEARCH" button. Below the search bar is the text "Want to search for a personal email address?" followed by a "Search" link with a blue arrow, which is highlighted with a red box and a red arrow pointing to it. At the bottom, there is a breadcrumb trail: "Shopping Cart / Account / Billing Info / Confirmation".

Click on the **Search** link next to "Want to search for a personal email address?"

If you do not have a Hover account already, visit <http://www.hover.com>

We're here to help. Please [email](#) or call 1-866-731-6556

[Webmail](#) [Get Help](#) [Shopping Cart](#) [About](#) [Sign In](#)

It starts with a great domain name [Domain transfers](#)

Enter keywords or the name you want  .COM

Just looking for a more professional email address?  
[Search email only](#)

Load <http://www.hover.com> and click on **Search email only**.

Need more than just a personal email address?  
[Search domains](#)

Search For a Personal Email Address

Type your first name and last name into the text boxes.

Search For a Personal Email Address

After typing in your name, click Search.

first name  last name

Want to search for a domain? [Search](#) →

Personal Email Addresses ?	Email Pricing	Mailboxes	Add to Cart
tufty@brown.net	\$35.00	1	<input type="button" value="+"/>
tufty@brown.info	\$35.00	6 (\$60)	<input type="button" value="+"/>
tufty@brown.org	\$35.00	1	<input type="button" value="+"/>

### Shopping Cart

Your shopping cart is empty.

To add add a domain to your shopping cart, choose a number of mailboxes and click the plus symbol.

A list of available email addresses will be displayed.

You can add additional mailboxes to share your service with family members who want email addresses using the same last name domain. Mailboxes can be added at the following pricing:

6 mailboxes: \$60

10 mailboxes: \$80

All email accounts include webmail, POP3, and IMAP access with 2 GB of storage.

Click the plus under Add to Cart after selecting the number of mailboxes that you wish to purchase.

first name  last name

Want to search for a domain? [Search](#) →

Personal Email Addresses ?	Email Pricing	Mailboxes	Add to Cart
tufty@brown.net	\$35.00	6 (\$60)	<input checked="" type="button" value="+"/>
tufty@brown.info	\$35.00	1	<input type="button" value="+"/>

### Shopping Cart

tufty@brown.net  
+6 Email Addresses

\$60.00

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Subtotal: \$60.00

Click **Checkout** when you are ready to proceed.

## Shopping Cart

Click the x to remove an item from your cart.

Your Domains	# of Mailboxes	Term	Total
<a href="#">x</a> tufty@brown.net	6 (\$80.00) ▾	1 YEAR ▾	\$60.00
Subtotal:			\$60.00

**Do you have a coupon code?**  
Enter your coupon code or gift certificate number if you have one.

Total: **\$60.00**

All prices are in US Dollars.

To **continue shopping**, try another search above or go back to the [home page](#).

You'll have another chance to purchase additional mailboxes. Services can be purchased for a term up to 10 years. The default term is 1 year.

If you have a coupon code, type it into the coupon code box then click **Apply**.

Click **Checkout** when you are ready to proceed.

You must have an account to purchase and manage your domains.

The image shows two side-by-side forms on a light blue background. The left form is titled "I have an account" and contains two input fields: "Username" and "Password". Below these fields is a button labeled "SIGN IN". The right form is titled "I want to sign up" and contains five input fields: "First Name \*" (with "Tufty" entered), "Last Name \*" (with "Brown Squirrel" entered), "Email Address \*" (with "tuffstuff@awesomelawncare" entered), "Hover Username \*" (with "tufty" entered), and "Hover Password \*" (with "....." entered). To the right of the password field is a red box labeled "Weak". A red arrow points from a pink callout box above to the "Weak" label. The callout box contains the text: "A strong password contains a combination of letters and numbers." Below the password field is a button labeled "CREATE ACCOUNT".

If you already have an account, enter your Username and password then click **Sign In**. In this example, I am going to create a new account.

New customers need to provide their name, a contact email address, then pick a username and password for their Hover account. Click **Create Account** after typing in all the required details.

## Billing Information

<b>First Name *</b>	<b>Last Name *</b>
<input type="text" value="Tufty"/>	<input type="text" value="Brown Squirrel"/>
<b>Address *</b>	
<input type="text" value="159 Ashens Rd"/>	
<b>Address 2</b>	
<input type="text"/>	
<b>Address 3</b>	
<input type="text"/>	
<b>City *</b>	<b>State/Province</b>
<input type="text" value="Arctic Bay"/>	<input type="text" value="Nunavut"/>
<b>Other State/Province</b>	

### Information We Need

Enter your name as it appears on your credit card and the address where you receive your credit card statements.

If you have previously ordered from us you can use the credit card from a previous order, or you can enter new credit card information.

Scroll Down



Billing information needs to be filled in next. Please ensure that you type in all fields as they appear on your credit card statements. We use name and address verification for anti-fraud purposes. If your name and address do not match the credit card company's records, the payment may be rejected.

Other State/Province

Country \*

Postal Code \*

Phone Number \*

Card Number \*


Card CVV \*

The Card CVV is the 3 digit code on the back of your card, or the 4 digit code on the front of your AMEX.

Expiry Month \*

Expiry Year \*

Don't worry, you'll be able to confirm your information before submitting your order.

**CONTINUE**

The Card CVV is the 3 digit code on the back of a Visa or Mastercard, or the 4 digit code on the front of an American Express card.

Click **Continue** after filling in all of your billing information.

## Order Confirmation

Please review your order. When you have finished your review, click **Finish** to place your order.

Your Domains	# of Mailboxes	Term	Total
tufty@brown.net	6	1 Year	\$60.00
Subtotal:			\$60.00
GST:			\$3.00
Total:			<b>\$63.00</b>

All prices are in US Dollars. Your card will be charged when you click Finish.

I have read and agree to the [Hover Terms of Service](#)

**FINISH**

You can click on **Hover Terms of Service** to review our service agreement. Put a check next to "I have read and agree to the Hover Terms of Service" then click **Finish**.

# Thank you for your order!

Your Order ID is **tufty-959-20100326192710**. Please review and retain the details of your order.  
Click **Continue** to manage your account.

Your Domains	# of Mailboxes	Term	Total
tufty@brown.net	6	1 Year	\$60.00
Subtotal:			\$60.00
GST:			\$3.00
Total:			<b>\$63.00</b>

All prices are in US Dollars.



An order summary will be displayed. Click **Continue**.

Currently Managing: **awesomelawncare.com**[Renew Services](#)

## Your Services

Click on a service to manage it. Note that expired services are **highlighted** and that clicking on it will take you to the renewal page. [Click here](#) if you'd like to add more services (Email, domains or forwarding) to your Hover account.

Quick find: Displaying **1–6** of **6** services.

<u>Service</u>	<u>Emails</u>	<u>Status</u>	<u>Renewal Date</u>
<a href="#">awesomelawncare.com</a>	0	Active	2011-03-27
<a href="#">awesomelawncare.net</a>	0	Active	2013-03-26
<a href="#">mrcreosote.biz</a>	6	Active	2011-03-26
<a href="#">muhubaba.info</a>	1	Cancelled	2012-03-26
<a href="#">thisdomainisunnecessar...</a>	10	Active	2012-03-26
<a href="#">tufty@brown.net</a>	6	Active	2012-03-26

The new email account is listed under the **List of Domains** tab. Click on the **Manage Email** tab to set the email account password or create additional email accounts.

[List of Domains](#)[Manage Domain](#)[Manage Email](#)[Manage Forwards](#)[Billing](#)

Currently Managing: **tufty@brown.net**


[Renew Services](#)


## My E-mail Addresses


[Login to webmail](#) →

You have used **1** of the available **6** email addresses for the selected domain.

The edit icon will allow you to set your password

[Create A New Email Address](#) 

[tufty@brown.net](#) 

[Purchase Additional Addresses](#) 

Click on the edit icon to set the email password.

Click on this URL to access email configuration tutorials: <http://about.hover.com/email>

## Need More Help?

If this still isn't working, doesn't make sense, or you just want to talk to someone, here is how you can reach us:

**Telephone:** 1-866-731-6556 (North America Toll Free);  
416-538-5498 (local)

**Email:** [help@hover.com](mailto:help@hover.com)

**Twitter:** [@HoverCS](https://twitter.com/HoverCS)

**Join us on Facebook:** <http://about.hover.com/facebook>

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Article Shortcut: <http://about.hover.com/getaPE>

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