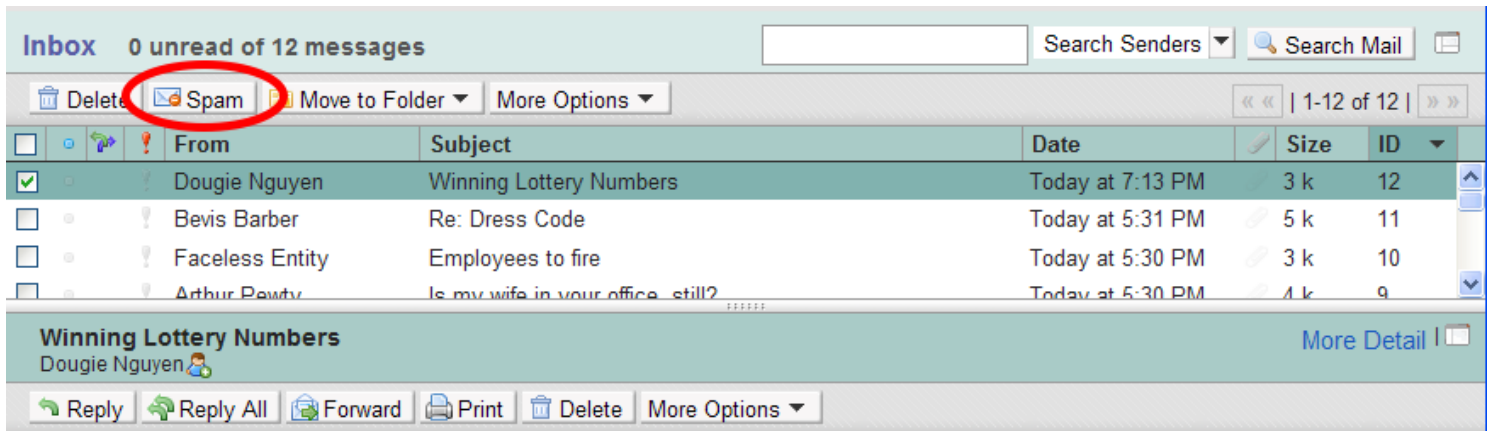


Reporting Spam

To help us improve our spam filters we have included a Spam button in webmail to automatically report junk email. This doesn't guarantee that you won't receive email from the same sender again, but the data is valuable for making improvements to our spam filtering heuristics.

Report Spam



The screenshot shows a webmail interface. At the top, it says "Inbox 0 unread of 12 messages". Below this is a search bar and a "Search Senders" dropdown. A toolbar contains buttons for "Delete", "Spam" (circled in red), "Move to Folder", and "More Options". Below the toolbar is a table of emails:

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	From	Subject	Date	Size	ID
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Dougie Nguyen	Winning Lottery Numbers	Today at 7:13 PM	3 k	12
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Bevis Barber	Re: Dress Code	Today at 5:31 PM	5 k	11
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Faceless Entity	Employees to fire	Today at 5:30 PM	3 k	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Arthur Pewty	Is my wife in your office still?	Today at 5:30 PM	4 k	9

Below the table, the selected email "Winning Lottery Numbers" by "Dougie Nguyen" is shown. The toolbar for this email includes "Reply", "Reply All", "Forward", "Print", "Delete", and "More Options".

The first 5 people who reply with a valid credit card number will receive authentic winning lottery numbers!*

Don't hesitate, get rich today!

*Disclaimer: the winning numbers are from last month's draw.

Open the spam email message and click on the Spam button.

The screenshot shows a Webmail interface with a teal header. The top left has a 'Webmail' logo and 'Check Mail' and 'New' buttons. The top right says 'Welcome mrcreos'. A left sidebar contains 'My Dashboard' and 'E-Mail' folders: Inbox, Drafts, Sent Items, Spam (selected), and Trash (3). Below are 'Address Book' (All: 4, Clients: 2, Staff: 2) and 'Settings'. The main area shows a 'Spam' folder with '0 unread of 1 messages'. A message from 'Dougie Nguyen' with subject 'Winning Lottery Numbers' is listed. Below the message is a preview: 'Winning Lottery Numbers' by 'Dougie Nguyen'. Action buttons include Reply, Reply All, Forward, Print, Delete Forever, and More Options.

The first 5 people who reply with a valid credit card receive authentic winning lottery numbers!*

The reported message is automatically moved into the Spam folder.

Need More Help?

If this still isn't working, doesn't make sense, or you just want to talk to someone, here is how you can reach us:

Telephone: 1-866-731-6556 (North America Toll Free);
416-538-5498 (local)

Email: help@hover.com

Twitter: @HoverCS

Join us on Facebook: <http://about.hover.com/facebook>

Article Shortcut: <http://about.hover.com/reportspam>
