

POP vs IMAP

This lesson explains differences between using POP or IMAP to access your email on your computer.

We recommend using IMAP instead of POP, but our email services are compatible with both POP and IMAP for your convenience.

IMAP (Internet Message Access Protocol) retains email messages on the mail server until they are manually deleted. Using IMAP will allow you to access and create folders on our mail server. This keeps your Inbox, Sent messages, Drafts, Trash, and any custom folders synchronized between our mail server, webmail, and your own computer. IMAP is perfect for keeping a back up copy of messages on our email server and for accessing messages from more than one computer, or while using mobile devices such as an iPhone or Blackberry.

POP (Post Office Protocol) is an older mail protocol. By default new messages are removed from our server when they are downloaded using POP. It is possible to change most POP programs to leave copies of messages on the server if you need to view messages remotely in webmail or download them to other computers. POP cannot synchronize sent messages or other email folders between your email software program and our email server.

Need More Help?

If this still isn't working, doesn't make sense, or you just want to talk to someone, here is how you can reach us:

Telephone: 1-866-731-6556 (North America Toll Free);
416-538-5498 (local)

Email: help@hover.com

Twitter: @HoverCS

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