

Email Size and Storage Limits

All Hover e-mail accounts provide 2 GB of server side storage for archiving messages and you can send messages up to 18 MB in size.

In some of our documentation you may see 25 MB listed as the maximum email size. This is technically accurate, but not a practical limit. The maximum file size on our server for an outbound email is 25 MB, but when sending an email the size of the message is increased due to Base64 encoding used to format outbound messages. Base64 encoding causes an increase in the message size, sometimes by more than 25 percent. 18 MB is a more practical expectation, and it is dependent on how efficiently the email message and attachments can be encoded before delivery.

Need More Help?

If this still isn't working, doesn't make sense, or you just want to talk to someone, here is how you can reach us:

Telephone: 1-866-731-6556 (North America Toll Free);
416-538-5498 (local)

Email: help@hover.com

Twitter: @HoverCS

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