

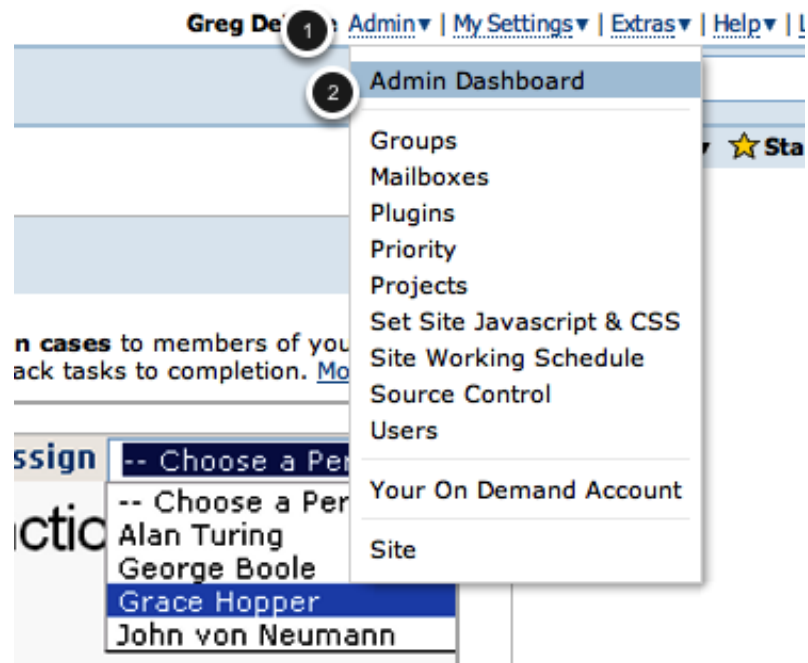
Adding a ScreenSteps Live widget to FogBugz

This lesson will show you how to add a ScreenSteps Live search widget to your FogBugz help desk.

Overview Video

Watch the video above to see an overview of how the widget works.

Select Admin Dashboard



Select **Admin > Dashboard**.

Select Plugins




PLUGINS (7)









	BugMonkey
	Filter Export
	Kiln
	Wiki Article Info: Details
	Wiki Article Info: Links
	Wiki Article Info: Recent Changes
	Wiki Page Table of Contents
	 Customize Plugins

own meaning to case
ough 7. [More](#)

Install plugins to extend and customize
the functionality of your FogBugz site.
[More](#)

Select Bug Monkey

Visit the  [FogBugz Plugin Gallery](#) 1 browse available plugins

Delete	Enabled	Plugin	Configu
	Yes	BugMonkey	
	Yes	Filter Export	
		Kiln	
	Yes	Wiki Article Info: Details	
	Yes	Wiki Article Info: Links	
	Yes	Wiki Article Info: Recent Changes	
	Yes	Wiki Page Table of Contents	
 View All Available Plugins			

If BugMonkey isn't installed then you will need to activate it from **View All Available Plugins**. If it is installed, just click **Configure (1)**.

Paste Script and Update

Warnin

JAVASCRIPT

Enter any javascript that you would like to appear on every FogBugz page. **JQ**

For a sample test, try `alert('Hello Kiwi!');`

Note: the case editing page is not a full page reload, so to get js to run on the 1000); setTimeout(f, 1000);

1 this code:

```
ScreenStepsLiveSearchOptions = {
  domain: "bmls.screenstepslive.com",
  space: "screensteps",
  update_element: "screenstepslive-search-results",
  username: "demo",
  password: "demo",
  use_ssl: true
}

var f = function () {
  if (jQuery("#screenstepslive-search").length) {
    setTimeout(f, 1000);
  }
}
```

CSS

Enter any CSS you wanted added to every FogBugz page.

For a sample test, try `body { background-color:red !important; }`

2 this code:

```
div#screenstepslive-search-results ul li {
  list-style: disc;
}
```

Save

1. Paste enter the javascript found [here](#).
2. Paste the CSS code found [here](#).

Configuring the Javascript Code

```
ScreenSteps Live FogBugz Widget.js #  
  
1  ScreenStepsLiveSearchOptions = {  
2      domain: "youraccount.screenstepslive.com",  
3      space: "your space id",  
4      update_element: "screenstepslive-search-results",  
5      username: "login",  
6      password: "password",  
7      use_ssl: false  
8  }  
9  
10  
11  
12  
13  var f = function () {  
14      if (jQuery('#screenstepslive-search').length) {  
15          setTimeout(f, 1000);
```


When configuring the widget, you only need to change the options in the object at the top of the file.

1. domain - Your ScreenSteps Live domain.
2. space - Your space id or permalink. [See how to find your space id or permalink.](#)
3. username and password - Enter an [API access username and password.](#)

Click Save

Run this code:

```
div#screenstepslive-search-results ul li {  
  list-style: disc;  
}
```



Save

Once everything is configured correctly, click **Save**.

Search


Title
How do I mark a lesson as a draft?

Project Inbox	Area Not Spam	Milestone Undecided
Category Bug	Assigned To Case Opener (Greg DeVore)	Status Resolved (Fixed)

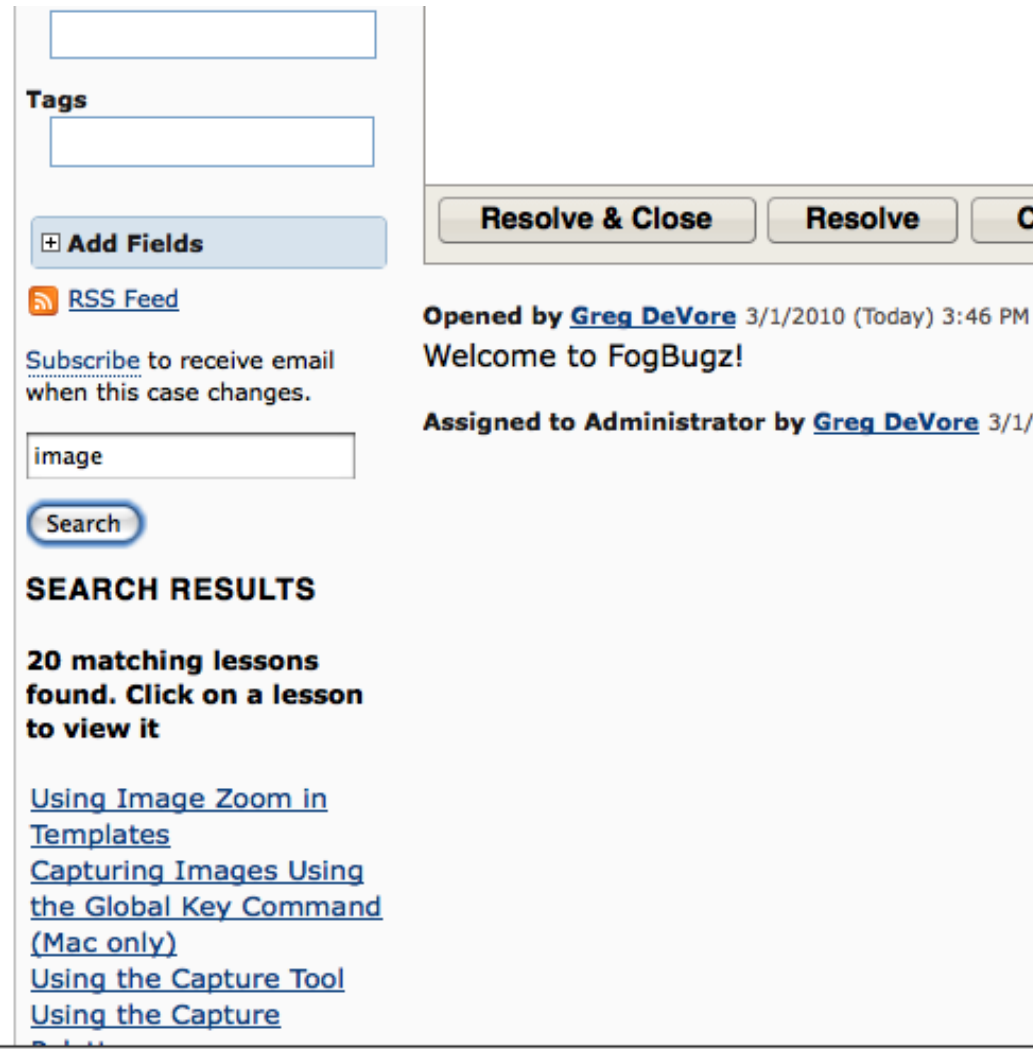
Resolved by Greg DeVore 3/2/2010 3:37 PM

Resolve & Close **Resolve** **Cancel** [Attach a file](#) edit

Search



This code will create a search box at the bottom of the ticket.



The screenshot shows a FogBugz interface. On the left, there is a search bar with the text "image" and a "Search" button. Below the search bar, it says "SEARCH RESULTS" and "20 matching lessons found. Click on a lesson to view it". A list of search results is shown, including "Using Image Zoom in Templates", "Capturing Images Using the Global Key Command (Mac only)", "Using the Capture Tool", and "Using the Capture". On the right, there is a ticket summary with buttons for "Resolve & Close", "Resolve", and "Close". The ticket details include "Opened by Greg DeVore 3/1/2010 (Today) 3:46 PM", "Welcome to FogBugz!", and "Assigned to Administrator by Greg DeVore 3/1/2010".

Enter text and search to get results. Then just right click to paste the url into your ticket.