



Military Surface Deployment & Distribution Command



American Moving & Storage Association (AMSA)

Summit: Military Moving



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Agenda



- Defense Personal Property Program (DP3) Updates
- 2014 Rate Filing
- Rates
- Peak Season
- Webinars and Training
- Transportation Service Provider Right-sizing
- Regional Storage Management Office (RSMO) Consolidation



DP3 Updates



- 2013 Open Season
 - Accepted 12 new TSPs during the 2013 Open Season
 - Some new TSPs received calls to partner with others so they could file rates in every channel; not what we are looking for
 - Next Open Season... targeting 2015
 - Still have a need for One Time Only (OTO)/Boat OTO (BOTO)/Mobile Home OTO (MOTO)
 - MOTO/BOTO TSPs can apply any time
- International Performance Bond amount to \$150,000 starting 1 May 14



DP3 Updates



- Changes to the DPS-generated Customer Satisfaction Survey
 - Designated Approval Authority security concern
 - SurveyMonkey
- Best Value Score (BVS) calculation change
- Personal Property Forum 02 Apr 14, Scott AFB vicinity
- Domestic rate filing change; Peak & Non-Peak rates



2014 Rate Filing



- 2014 400NG & International Tender (IT-14) effective 15 May 14
 - Positive Industry communication and feedback
- GPA adjustment, one baseline line haul table
- Round 1
 - Opened: 6:00 p.m. Central Standard Time (CST) 02 Feb
 - Closed: 6:00 p.m. CST 07 Feb
- Round 2
 - Opens: 6:00 p.m. CST 25 Feb
 - Closes: 6:00 p.m. CST 04 Mar
- Issues and concerns



Rates



- DPS Invoicing back to normal ops following the 1.6 release
 - Continue to send supporting documents to JPPSO/PPSOs to facilitate invoicing approval process
- DPS OTO/BOTO/MOTO:
 - Domestic BOTO/MOTO active 01 Jan 14
 - International OTO/BOTO pending DOD OCONUS GBLOC regionalization initiatives



Peak Season



- Weekly teleconferences beginning week of 05 May 14
- Shipment Refusals for shipments with pickup date 15 May – 31 Jul 14
- Short Fuse window tentatively planned for 16 Jun – 4 Jul 14
- CONUS/OCONUS shipment volume
 - National account volume
 - DOD volume
- Code 2
 - More use of containerized shipments domestically
 - Use for domestic “hard lift areas”
 - Recommend PPSOs integrate into booking strategy



Peak Season Week



PCS Week
17-21 Mar 14



- SDDC public website
- Army.mil
- The Pentagon Channel
- American Forces Radio & Television Service
- Stand-To (army.mil) – 17 Mar
- SDDC, USTRANSCOM, and AMC (G) social media sites
- Eye on AMC News
- Pitch to Army Times and Military.com



Webinars and Training



- Soliciting feedback on what you would like to see
- Possible topics include:
 - Business rules training to include TSP Qualifications, SDDC Pamphlet 55-4
 - Mold language guidance
 - Inconvenience claims
 - Shipment Management
 - SIT: First available delivery date
 - DPS OTO/BOTO/MOTO
 - Delivery of destination SIT requiring Block 18 and/or 19 change (a.k.a. “long delivery”)



Right Sizing



- Short Term: Enforcement of 55-4 requirements
 - Failure to file rates in two consecutive rate cycles
 - Failure to meet Minimum Performance Score multiple times in a rate filing cycle
 - Enforcing the Common Financial and/or Administrative Control for international TSPs
- Long Term
 - SDDC PP exploring options
 - Example: expand novation review to incorporate review of assets sold and review for program participation
 - Publish specific program objectives NLT 02 Apr 14
 - Partner with industry to solicit input for potential way ahead
- No Industry-wide carrier requalification in 2014



RSMO Consolidation



- Disestablishing the four Regional Storage Management Offices
- Establishing a single Storage Management Office (SMO) at HQ SDDC, Scott AFB
- Actions to be completed NLT 31 Dec 14
- Future warehouse inspection interval will change
 - Frequency may decrease
 - Focus on historically poor performers
 - Partnerships with Services and Brigades to maintain coverage
- NTS qualifications



Questions



Industry Feedback Questions for SDDC