



Defense Personal Property System (DPS)

Briefing Type: Informational

for

AMSA Education Conference & Expo

9-12 Feb 2014

Lt Col Gina Prevett



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Agenda



- DPS Program Review
 - 2013 Implemented Releases
 - Invoicing Issue Resolution
 - Changes to Customer Satisfaction Survey
 - Notional Releases – FY14
 - Notional Releases – FY15-18
 - Contract Re-Compete Update/Issues
 - Engagements

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2013 Implemented Releases



Release	Functionality	Date
1.6	One Time Only/Boats/Mobile Home OTO Moves, Rate Filing Submission for Peak/Non Peak Line haul and Storage in Transit discounts	30 Aug 2013
1.6.2	Siebel Product Upgrade (required for Authority-to-Operate [ATO] security compliance)	19-20 Sep 2013
1.6.2	Oracle Business Intelligence (OBI) Product Upgrade (required for ATO security compliance)	19-20 Sep 2013

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Invoicing Issue Resolution



- Sept – Nov Invoicing Issues Resolved
- Software patch implemented on 5 Nov 2013 to remediate issue with EDI 810s hanging the server queue
- Mitigation in place to avoid future issues

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Changes to Customer Satisfaction Survey



- New security requirements dictate a change to the Customer Satisfaction Survey (CSS) implementation
- Possible short-term solution:
 - Members may be directed to fill out their survey using Survey Monkey
 - DPS will manually pull data back into the system
 - Will be tested in Feb and Mar
 - If test is successful, will be implemented in Production in late-Mar to Apr after rate filing
- Long-term solution:
 - Integrate CSS back into DPS

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DPS Notional Releases – FY14



Functionality	Date
Siebel v8.1.1.11 COTS Product Upgrade (required for security accreditation)	3 rd QTR FY14
Oracle Product Upgrades (required for security accreditation)	3 rd QTR FY14
Out-of Cycle SCR Release (SCR 7048 – PBP&E will be limited to 2000 lbs; SCR 6995 – fixes 45-day lag for PPM costing w/ new rate cycle)	3 rd QTR FY14
Windows 2008 COTS Product Upgrade	4 th QTR FY14
Stand-up of Initial WebMethods Virtualized Environment (Test and Training; Production to follow in FY15)	4 th QTR FY14
Database Partitioning (improves performance for database queries)	4 th QTR FY14
Rate Filing Redesign (required for security accreditation; replaces obsolete Manugistics COTS product)	4 th QTR FY14

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DPS Notional Releases FY15 – FY18



Functionality	Date
Document Imaging	3 rd QTR FY15
Non-Temporary Storage, Re-designed User Interfaces for Self-Counseling and Counseling, Document Imaging, Web Services for TSP Data Transfer	4 th QTR FY15
Claims Redesign	1 st QTR FY16
Intra-Country Moves, Re-designed Shipment Management User Interfaces, and Incremental Migration of Existing Functionality to New Architecture	4 th QTR FY16
Digital Signature	4 th QTR FY17
Direct Procurement Method and Incremental Migration of Existing Functionality to New Architecture	4 th QTR FY17
Automatic Reweighs and Joint/Combined Spouse Moves	4 th QTR FY17
Archiving Capability	3 rd QTR FY18

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DPS Contract Re-Compete Update/Issues



- Contract was awarded to CACI on 9 Oct 2013
- Transition between SRA and CACI 15 Oct – 30 Nov 2013
- CACI development environment was scheduled to be stood-up by 1 Dec 2013
 - More than a two-month delay to date

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Engagements



- 27 Feb 2014 – Council of Captains and Colonels

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How to report problems with DPS



- Help Desk – Systems Response Center
 - 800-462-2176, option 5
 - sddc.safb.dpsht@us.army.mil

Remember....
if there's no ticket, there's no problem!

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Feedback from the community?

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