



Important Metro 2[®] Announcement

We know that many consumers who were impacted by Hurricanes Harvey and Irma may continue to feel the effects of that that storm and other natural disasters around the United States.

The [Consumer Data Industry Association \(CDIA\)](#) is reissuing an important Metro 2[®] announcement on disaster area and forbearance reporting to remind data furnishers how they can work with their customers relative to consumers' storm-related financial problems. The Metro 2[®] announcement below is a reminder to all data furnishers that there is specific guidance available for furnishers who report information about (1) consumers affected by natural and declared disasters ([FAQ 58](#)), and (2) accounts in forbearance as a result of a natural or declared disaster, or for other reasons ([FAQ 45](#)). Please review this announcement and guidance closely. For additional questions about data reporting in the Metro 2[®] Format, please contact CDIA and the Metro 2[®] Task Force at metro2info@cdiaonline.org; or contact your consumer reporting agency representatives directly.

Reporting Credit Account Information in the Metro 2[®] Format for Consumers Affected by Natural Disasters

Consumer reporting agencies know that natural disasters occur across the United States from time-to-time. Institutions that furnish data to consumer reporting agencies in the Metro 2[®] Format are reminded that there is specific guidance in [FAQ 58](#) of the Credit Reporting Resource Guide[®] to assist with the reporting of account information for consumers affected by natural disasters.

You can find the [FAQ 58](#) and other relevant furnisher information on the [Metro 2[®] portion](#) of the CDIA website.
