



1901 MARKET STREET
PHILADELPHIA, PA 19103-1480

October 2009

«Patient_First_Name» «Patient_Last_Name»
«Patient_Address» «Patient_Address_2»
«Patient_City», «Patient_State» «Patient_Zip_Code»

Dear «Patient_First_Name» «Patient_Last_Name»:

Our records indicate that you or someone covered by your plan is currently taking **Prevacid® 15 mg**. We are writing to inform you that **effective November 12, 2009**, this medication will be available at your drugstore without a prescription and thus, will **no longer be covered** under your prescription benefit.

Prescription drugs that have over-the-counter equivalents are excluded from all Independence Blue Cross prescription drug programs. The over-the-counter version of Prevacid is named Prevacid® 24HR.

Please discuss any questions or concerns about your prescriptions with your doctor or pharmacist. If you have any questions about your prescription drug program, contact Customer Service at 1-800-ASK-BLUE (1-800-275-2583). You may also call FutureScripts, our pharmacy benefits manager, at 1-888-678-7012.

We value your membership and appreciate that you have chosen Independence Blue Cross as your health insurance carrier.

Sincerely,

A handwritten signature in black ink, appearing to read "P. Urick".

Paul N. Urick, R.Ph.
Senior Vice President
Pharmacy Services

A handwritten signature in black ink, appearing to read "R. Snyder".

Richard L. Snyder, M.D.
Senior Vice President
Health Services

FutureScripts is an independent company providing pharmacy benefit services.