



*Operated by Transit Authority of the City of Omaha*

## **THE TITLE VI POLICY STATEMENT METRO, Douglas County, Omaha, NE**

The Transit Authority of the City of Omaha, Douglas County, Nebraska (“METRO”) is committed to a policy non discrimination ensuring that no person is excluded from participation in or denied the benefits of its services on the basis of race, color, or national origin, as provided by Title VI of the Civil Rights Act of 1964, as amended.

It is Metro’s objective to:

- Ensure that the level and quality of transportation service is provided without regard to race, color, or national origin;
- Identify and address, as appropriate, disproportionately high and adverse human health and environmental effects, including social and economic effects of programs and activities on minority populations and low-income populations;
- Promote the full and fair participation of all affected populations in transportation decision making;
- Prevent the denial, reduction or delay in benefits related to programs and activities that benefit minority populations or low-income populations; and
- Ensure meaningful access to programs and activities by persons with Limited English Proficiency (“LEP”);

The Executive Director, management, and all employees share the responsibility for carrying out Metro’s commitment to Title VI. The Title VI Coordinator is responsible for the day-to-day operation of the program and receives and investigates Title VI complaints that come through the complaint procedures process.

Complaints may be filed in writing and mailed to Metro, Office of Civil Rights, Title VI Officer, 2222 Cuming Street, Omaha, NE 68102-4392 no later than 180 days after the date of the alleged discrimination. The Title VI Complaint Process and Title VI Complaint Form are available at [www.ometro.com](http://www.ometro.com), and 402.341.0800, ex 2300 Voice and 402.341.0807, Ex 2300, TDD. Accessible formats available upon request.

For additional information on Metro’s nondiscrimination obligations, please contact:

Metro  
Office of Civil Rights,  
Linda Barritt, Title VI Coordinator  
2222 Cuming Street  
Omaha, NE 68102-4392;  
VOICE: 401.341.0800, Ex 2300;  
TDD: 402 341.0807;

Metro will provide appropriate assistance to Complainants who are limited in their ability to communicate in English. Metro assistance is available Monday – Friday 8:00 AM – 4:30 PM. If a member of the general public requires assistance during at a time or day other those published, a mutually agreeable appointment will be scheduled.

A complainant may file directly with the Department of Transportation, Federal Transit Administration, Office of Civil Rights, no later than 180 days after the date of the alleged discrimination. Mailing address: U.S. Department of Transportation, Office of Civil Rights, Attention: Office of Civil Rights, East Building, 5<sup>th</sup> Floor-TCR, 1200 New Jersey Avenue, SE, Washington, D.C. 20590.