



## DEPARTMENT OF PUBLIC SERVICE

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December 19, 2017

Subject: Notification of Planned Water Outage

Dear Resident,

The City of Oneonta Department of Public Service will be installing a new water valve near #5 Crestmont Terrace on Thursday, December 21<sup>st</sup>, 2017. This work will require a temporary water shutdown. **Those affected can expect to experience low or no water pressure** for a few hours, beginning mid-morning. Once water service is restored, those affected may experience cloudy water, which should clear up after running a faucet.

The following houses will be affected by the temporary water shutdown:

- Above 46 Woodside Ave
- Above 170 East St
- Bugbee Rd from East St to Crestmont Terrace
- All of Crestmont Terrace

By installing this valve, DPS will be able to replace an existing pressure reducing valve vault by #5 Crestmont Terrace without the need for another temporary water shutdown. The new vault is currently being manufactured, and another notice to residents will be issued once that work has been scheduled. Of course, weather will play a factor as to when the new vault is installed, but the plan is to do so ASAP. Once the new vault is operational, the precautionary hydrant relief valve across the street may be removed and water service will be restored to normal conditions.

For more information, please contact the Department of Public Service at 432-2100 or [dpsinfo@oneonta.ny.us](mailto:dpsinfo@oneonta.ny.us).

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*Residents can now receive important advisories, community updates, and official information by text message and email! Sign up by texting "13820" to 888777 or by visiting [www.nixle.com](http://www.nixle.com).*

*Also, to receive information related specifically to Department of Public Service (e.g. brush pickup, road repairs, etc.) sign up by texting "DPSONEONTA" to 888777 or by visiting [www.nixle.com](http://www.nixle.com).*

*Finally, to receive information related specifically to your City Ward, sign up by texting "WARD2" to 888777 or by visiting [www.nixle.com](http://www.nixle.com).*