NetGalley Security Statement

NetGalley LLC is committed to protecting our customer's data and personal information. NetGalley, utilizes some of the most advanced technology for Internet security available today to secure our customer's data within the NetGalley service. NetGalley's security measures include the following:

- NetGalley provides users with unique usernames and adheres to strict password requirements.

- Customer data is completely inaccessible to other users and customers have control at all times over the visibility of their content.

- The server infrastructure used for NetGalley is hosted in a secure and locked-down datacenter built to Seismic Zone 3 standards.

- The network infrastructure employs 24x7 monitoring (physical and digital) of the production environment to ensure network perimeter security.

For features such as NetGalley Reader, a print-ready PDF is processed and manipulated to be presented to a user in a secure, page-by-page manner – translating the machine-readable text into single images. This method allows for humans to read the content, but presents an appropriate barrier for servers or programs attempting to copy content in an unauthorized manner.

NetGalley will not sell user names or communities to external parties without our users' consent. NetGalley LLC uses industry-standard efforts to maintain confidentiality for user data within the application, and visibility for contact is always under control of each participant.

Additionally, NetGalley LLC leverages external technology through partnerships to make the user experience the best that it can be.

PDF Encryption - Approaches to Document Security

NetGalley uses the industry standard protection available for PDF files through security-minded partners at Vitrium (www.vitrium.com) and is continually improving security and accountability in software and service offerings.

A statement from Vitrium: *"Most document security solutions for PDF use external applications or plug-ins to offer publishers protection against unauthorized use and distribution. By deploying these systems, they make document access significantly more complex. At Vitrium, we believe that a large number of publishers looking for document protection have, as a top priority, an interest in maintaining the ease with which their readers currently view and share regular PDF documents. Protectedpdf allows readers to preview content and distribute documents to like-minded friends or colleagues, while the files remain in their protected state. In doing so, Protectedpdf documents help publishers expand their markets, generate leads and research their readerships. Protectedpdf strikes a delicate balance between ease of use and content protection. It is designed to provide a reasonable deterrent against unauthorized use; one that does not impair the experience of responsible users."*

NetGalley pledges to work towards enhancing the security of systems and high-value files, including using watermarking technologies that tag specific files with the individuals that securely download them to promote accountability.
http://www.vitrium.com/datasheets/Security_Statement.pdf

If you have additional questions about content or community security within NetGalley, we strongly encourage you to contact our support team at support@netgalley.com.