

Online Fundraiser Questions

How do I donate to my own fundraiser?

We highly recommend that you make a donation to your own Fundraiser. The reason is that when your friends see that you're investing your time and also your money to the cause you care about, they'll be encouraged to donate, too. To donate to your own fundraiser, simply go to your own Fundraising page, and click the big "Donate" button.

I need to delete my fundraising page?

When you are signed into our fundraising portal, click on the "Edit My Page" tab. In the upper right hand corner there is a button. Select "Delete My Page."

When I create a fundraising page is my information, or my donors' information, shared with anyone?

When you create a personal fundraising page, your registration information is shared with NBCF. If you choose to join a fundraising team, then the person who created the team will have access to a report that contains your name, city, state, zip, and the total amount you've raised.

NBCF will have access to the information of people who make donations through your page (unless they donate anonymously). If you join a fundraising team then the person who created the team page will also have access to your donor's information (unless they donate anonymously).

How do I receive a refund for my donation?

If you made a donation by accident, or accidentally donated multiple times and would like a refund, please [contact us directly](#). We will be able to securely refund your donations made through any fundraising page.

What is a Team Fundraising Page?

We allow individual Catalysts to team up and raise money for NBCF together. A team fundraising page is the page for all of the individuals who have joined a team. Each team member will also have a personal fundraising page.

The team fundraising page has a progress bar that shows how much money all the team members have raised together. Donors can make contributions to an individual team member's page, or directly to the team page (both will be reflected on the team page total).

Who can edit my Team Fundraising Page?

Only team captains can edit a team page. If you are not the team captain and would like to be, [contact us](#) and we can set you up.

How do I leave a Team?

If you would like to leave a team, select the "Leave Team" option under the Team name on your individual page and you are back to being a lone wolf.

I've received donations by cash or check, how do I send this money in and have it added to my page?

If you have received other donations outside of your page, please [mail them in to NBCF](#). You can use our [Mail-In Donation Form](#). Once the money has been received, we will be happy to add those contributions to your fundraising page total.