



Welcome to Outreach

Gunstock's Outreach Program offers affordable access to winter sports for youth, ages 6 to 19 as of 12/31/2018. This 4-week educational program offers participants four days of lessons, rentals, and skiing or snowboarding. In addition, students choose either a midweek or prime season pass which they may use all winter, depending on the weekday of their program.

To enroll in Outreach, parents and guardians purchase the pass for their child(ren) online, plus select the discipline – ski or snowboard – for their lesson and/or rental. Our improved e-store simplifies family account management and enrollment for new and returning Outreach participants. Families returning from last season can use the information from their RFID card (season pass) to find their existing record in our new system, and everyone else will need to create new account profiles.

In general, we recommend you follow these steps to register to use our updated e-store to manage your family accounts and to enroll your child(ren) into the Outreach Program.

1. Go to <https://estore.gunstock.com> from a web enabled computer or mobile device.
2. Register to create or locate the customer profile for the parent or legal guardian who will enroll the program participant(s). This person must be 18 years or older.
 - a. Pro Tip: Enter the WTP or GSM/GSW number printed on your personalized RFID card, if you have one, to locate your existing customer profile.
3. Create or locate the customer profile for each program participant to associate them to your customer profile.
 - a. Pro Tip: Enter the WTP or GSM/GSW number printed on their personalized RFID card, if they have one, to locate their existing customer profile.
4. Select the desired Outreach Pass, Lesson and Rental for each student participant and designate them as the 'party member' for each product.
 - a. Please note that these will all have a default online price of \$999.
 - b. Products can only be assigned to participants aged 6 to 19 as of 12/31/2018.
5. Enter the Outreach Code provided by your program coordinator. The \$999 default online price will change to the actual program price at this point. Lesson and rental products will become \$0 as these are included on scheduled program days.

6. Complete the digital waiver for each program participant. This must be done by the parent or guardian for anyone age 6 to 17. Adult program participants, age 18 or 19, will be sent a separate email so they can sign their own waiver as they are considered to be legal adults.
7. Provide your credit card or debit card payment to complete the purchase. Confirmation and adult waiver emails will be sent at this point.
8. Follow-up with your coordinator to formalize your lesson and rental registration.
 - a. You will need to determine the participant ability level for lessons.
 - b. You will need to complete registration paperwork for rentals.
9. Start to ski or snowboard when Gunstock opens in early December, if you want, even before the Outreach Program begins. Just remember your program lessons and rentals are only for scheduled program days.
 - a. If the program participant has a personalized RFID card, they can go straight to the lift if their electronic waiver is complete.
 - b. Otherwise, visit the Welcome Center to pick up the participant's personalized RFID card and/or to sign any unsigned waivers and have a pass photo taken.
10. For any program specific questions, please contact your Outreach Program Coordinator.
11. For any online registration and enrollment questions, please call Gunstock at 603-293-4341.

We hope this information helps you with your Outreach Program registration and enrollment. Once you complete this work, your child will be ready to ski or snowboard all winter. We welcome you to Gunstock Mountain Resort, and we look forward to seeing you on the mountain.

Gretchen Casey

Sales Coordinator

Gunstock Mountain Resort