

Privacy Policy

Privacy Statement

The HWHL is committed to protecting the privacy of the personal information of its members, Executive, volunteers and other stakeholders. We value the trust of those we deal with, and of the public, and recognize that maintaining this trust requires that we be transparent and accountable in how we treat the information that is shared with us.

During the course of our various projects and activities, we frequently gather and use personal information. Anyone from whom we collect such information should expect that it will be carefully protected and that any use of or other dealing with this information is subject to consent. Our privacy practices are designed to achieve this.

Defining Personal Information

Personal information is any information that can be used to distinguish, identify or contact a specific individual. Exceptions include business contact information and publicly available information such as name, address, and telephone numbers as published in telephone directories.

Where an individual uses his or her home contact information as business contact information as well, it is not subject to protection as personal information.

Privacy Practices

Personal information gathered by the HWHL is kept in confidence. Our volunteers are authorized to access personal information based only on their need to deal with the information for the reasons for which it was obtained. Safeguards are in place and continue to be enhanced to ensure that information is not disclosed or shared more widely than is necessary to achieve the purpose for which it was gathered. We also take measures to ensure the integrity of this information is maintained.

We collect, use and disclose personal information only for purposes that a reasonable person would consider appropriate in light of the circumstances. We routinely offer individuals we deal with the opportunity to opt not to have their information shared for purposes beyond those for which it was explicitly collected.

Updating Personal Information

The HWHL makes every reasonable effort to keep information accurate and up-to-date. Having accurate information allows us to provide the best possible service to members, Executive, volunteers and stakeholders. Questions, concerns, updates to the information such as name changes, or corrections can be forwarded to:

privacy@hwhl.ca