



Returns/Exchanges:

- **Metal bats**
 - o If you purchased a metal bat through your team/organization's personal item order website, you may return or exchange your bat within 60 days from the date you received the product. Bats must be new, unused, in their original packaging, and include proof of purchase. Marucci will only exchange metal bats for another size or model at the same price point. Marucci will not refund or exchange any engraved or used bats. Visit www.maruccisports.com/returns to complete the return authorization form.

- **Wood Bats**
 - o If you purchased a wood bat through your team/organization's personal item order website, you may return or exchange your bat within 30 days from the date you received the product for another size in the same model or for another model at the same price point. Wood bats must be new, unused, in their original packaging, and include proof of purchase. Marucci will not exchange any engraved, customized or used wood bats. . Visit www.maruccisports.com/returns to complete the return authorization form.

- **Soft Goods**
 - o If you purchased batting gloves, wrist guards, bags or fielding gloves through your team/organization's personal item order website, you may return or exchange your items within 30 days from the date you received the product. Batting gloves, wrist guards and bags must be new, unused, in their original packaging, and include proof of purchase. Fielding gloves will fall under our 30-day Pro Fit Guarantee, which ensures an exchange for another glove model or a full refund if you are not 100% satisfied with your purchase. Marucci will not refund or exchange any customized fielding gloves, customized/used bags or used batting gloves and wrist guards.

- **Protective Gear**
 - o If you purchased a helmet or catcher's gear through your team/organization's personal item order website, you may return or exchange your items within 30 days from the date you received the product. Batting helmets will fall under our 30-day Pro Fit Guarantee, which ensures an exchange for another helmet size or a full refund if you are not 100% satisfied with your purchase. Catcher's gear must be new, unused, in their original packaging, and include proof of purchase. Marucci will provide a one-time repair or replacement within 12 months from the date of purchase, which will cover padding, workmanship, material, and manufacturing defects on all catcher's gear. A replacement in regard to any of the following instances will be of the same size and color as originally purchased by the customer.

- **Apparel**
 - o If you purchased non-customized apparel through your team/organization's personal item order website, you may return or exchange your items within 30 days from the date you received the product. The items must be unworn with the tags still attached to qualify for an exchange. Marucci will not refund or exchange any customized apparel items.

Once you've reviewed the Terms and Conditions above, please return your Marucci product(s) along with proof of purchase by prepaid carrier to the following address:

Marucci Sports- Team Sales Returns
5801 McCann Drive
Baton Rouge, LA 70809

Once your items arrive at the Marucci Sports facility, please allow 3-5 business days for all refunds/exchanges to be processed. For all warranty claims and information, please visit www.maruccisports.com/returns to review the full Warranty Terms and Conditions or contact warranty@maruccisports.com. If you have additional questions or concerns, you may also contact info@maruccisports.com.